

Aladdin Temp-Rite®

better by degrees

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SC Series

Meal Delivery Carts



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I. INTRODUCTION

Aladdin's SC Series carts are the smart choice for patient meal delivery and tray retrieval. Their bold, contemporary look is as stylish as it is functional. Inside, welded stainless steel tube framing gives these carts an enhanced core strength that also dampens noise. Ergonomically designed, they're built to provide easy-to-manuever, quiet service by reducing noise, rattles and vibration.

Lightweight, with a space-saving slimmer profile, SC Series carts make it easy to quickly and quietly navigate through busy kitchens, tight elevators and crowded hallways. They're perfect for room service operations, tray deliveries, and tray retrieval.

II. RECEIVING INSPECTIONS

Your Aladdin SC series carts are factory tested for performance and are free from defects when shipped. The utmost care has been taken in packaging this product to protect against damage in transit. All interior fittings have been secured to prevent damage.

You should carefully inspect your SC series cart to assure that no damage has occurred in transit. If however, damage is detected see the following damaged goods policy. Under no condition may a damaged unit be returned to Aladdin Temp-Rite without first obtaining written permission (return authorization). No credit will be issued for claims not reported to Aladdin within ten (10) business days from receipt of shipment.

ALADDIN DAMAGED GOODS POLICY

There are two types of damaged merchandise:

- Visual Damage
- Concealed Damage

Visual Damage – When the product being received is visibly damaged.

1. Receiver should not accept merchandise with visual damage.
2. Receiver must sign delivery receipt "refused merchandise due to damage" and specify damage.
3. Receiver should call Aladdin Customer Service immediately after refusal.
4. Carrier will notify Aladdin Traffic Department and a claim will be filed.
5. Carrier will send acknowledgement of claim within 7 days after receiving.

Concealed Damage – When damaged merchandise cannot be externally detected.

Any receiving operation should be looking for this type of damage. Sometimes, however, depending on the type of product, it is almost impossible to notice.

1. Merchandise must not be removed from point of delivery and all packaging must be kept intact.
2. Receiver must contact Aladdin customer service to report damage.
3. Aladdin traffic department will request inspection based on the dollar value of the cargo.
4. Aladdin traffic department will file a claim based on the findings of the inspection.

Failure to comply with these policies will result in the customer's responsibility to file claims.

III. SAFETY

The purchaser/user has the best knowledge and is in the best position to determine the operating conditions, appropriateness of the product for the operating environment, and safe use of the product. Aladdin Temp-Rite does not warrant, implied or expressly, that the product is fit for a particular use or operating environment.

If you know how to correctly install, operate, clean, and service your Meal Deliver Cart your satisfaction with the equipment will be increased and safety will be enhanced. In accordance with generally accepted product safety labeling guidelines, the following three signal words are used throughout this manual to alert you to potential hazards and to tell you how to avoid them.

WARNING: The word "Warning" identifies a potentially hazardous situation which, if not avoided COULD result in death or serious personal injury.

CAUTION: The word "Caution" identifies a potentially hazardous situation which, if not avoided, MAY result in minor or moderate injury. The word "Caution" may also be used to alert against unsafe practices and property damage only.



"Important" is used to identify installation, operation or maintenance information which is important but not hazard related.

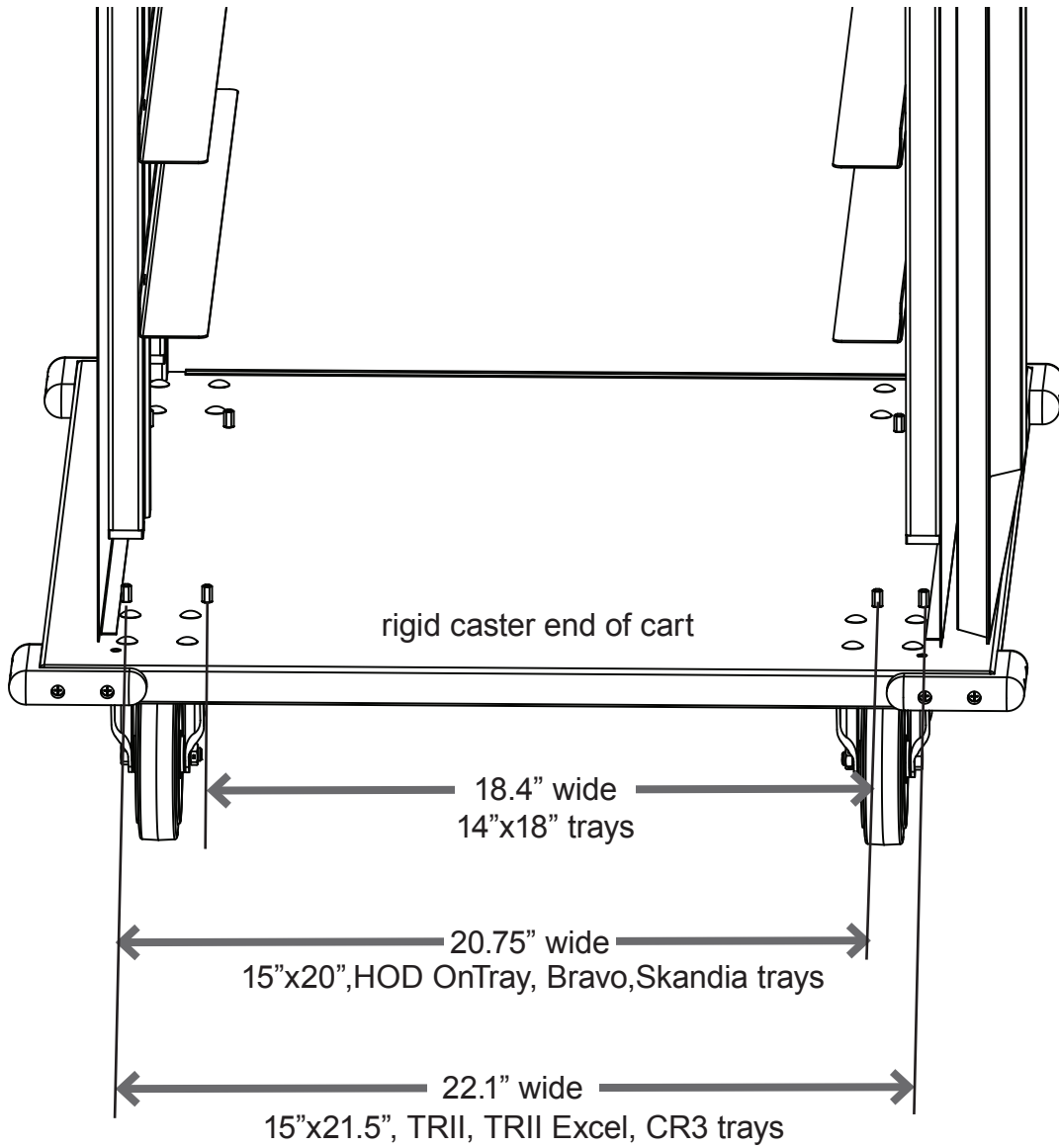
IV. INSTALLATION

- 1) Examine cart for damage (See Section II Receiving Inspection)
- 2) If no damage, remove plastic wrap
- 3) Cut strapping
- 4) Remove top cover and corner post
- 4) Remove cart from pallet
- 5) Remove packing blocks from tray slides
- 6) On “S” side load models move the tray guides to desired location see illustrations on next page.

Tray slide assemblies are easily removed, simply lift up on the tray guide to release from the bottom pins. Then swing the tray guide towards the center of the cart to release from the top pins.

To replace the tray guide tilt the top caps of the tray guide towards top pins, slide the tray guide up and towards the outside of the cart. Then set the tray guide down on the bottom pins.

TRAY GUIDE SET UP



V. OPERATION

CAUTION

- ◆ Always be aware of your surroundings and operate the product in a safe manner.
- ◆ Never move the cart unless all doors are secured in an open or closed position. Serious damage to hinges and doors may result if bumped into walls or other equipment when doors are open
- ◆ Never use the tray guides as a ladders or stand on the cart
- ◆ Never use the door as a kickstand to prop the cart up

VI. TOWING

WARNING

Injury or equipment damage may result from improper utilization. Always fit **safety pin** through the hitch.

- The telescopic tow-bar and cart casters are designed only for indoor towing on smooth surfaces.
- Aladdin recommends using great care when towing.
- Maximum speed authorized is 3 miles/hour (5km/hour).
- Curves should be negotiated at a lower speed: 1.5 miles/hour (2.5 km/hour)
- Maximum number of carts to be towed: 2
- If towing with ET model carts, put ET cart in front of the SC cart

TRANSPORT OF THE MEAL DELIVERY CARTS IN VANS OR TRUCKS

- The tailgate of the truck should always be level with the loading and off-loading dock. If the tailgate is higher than the dock, the casters will bump against the dock and this can damage both the casters and their attachments.
- Once the carts are loaded inside the truck, they should be lined up and carefully secured to the wall of the truck by means of straps and belt tighteners. Carts should not be allowed to rub together during transport and do not overtighten straps.

VII. CLEANING / MAINTENANCE



CAUTION



Harsh chemicals and insufficiently diluted sanitizers will damage stainless steel surfaces. Never use cleaning agents that contain phosphates or chlorides. These chemicals will cause permanent damage to the stainless steel finish and void equipment warranty. Never use solvents or cleaners containing solvents as it may damage the structure of the cart, for example isopropyl alcohol, acetone or methyl ethyl ketone.

The Aladdin SC series carts should be cleaned and sanitized after each use using the following method:

1. Tray slide assemblies are easily removed, without tools, for cleaning; simply lift up to release from bottom pin then swing towards the center of the cart to release from the top pin. The assemblies can now be pulled out the through door opening. The assemblies should be hand washed.
2. Wipe walls, handles, and sides with a soft clean cloth, using warm water and a mild detergent. Save time by wiping in a figure eight pattern.
3. Use a soft nylon brush on any food buildup and in corners.
4. Sanitize with a properly diluted sanitizer that is recommended for stainless steel according to chemical supplier's recommendations.
5. If equipped allow water to drain through drain holes which are part of the cabinet floor.
6. Dry thoroughly with a dry cloth to remove moisture.
7. Never use sharp objects, abrasives or scrapers.
8. Aladdin does not recommend pressure washing these carts.

MAINTENANCE

HINGES

1. When doors are removed for cleaning, we recommend that they be put back on the same cart to assure the best possible alignment and operation.

CASTERS

1. Recommended lubrication is at least once every six months. **Lubrication** will be required at least every two weeks if carts are cleaned with a hot water or steam cleaning system. Using a standard 16 ounce grease gun, add two pumps of multi-purpose grease to the grease fitting on each caster.
2. Check caster for debris.

TROUBLESHOOTING

Performance problems often result from minor incidents that can be found and corrected by checking and following the basic points mentioned in the table below.

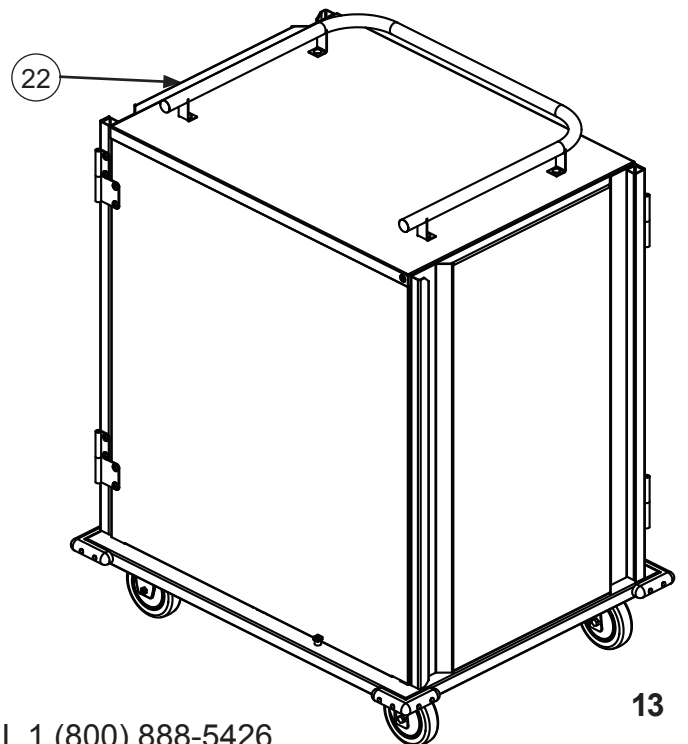
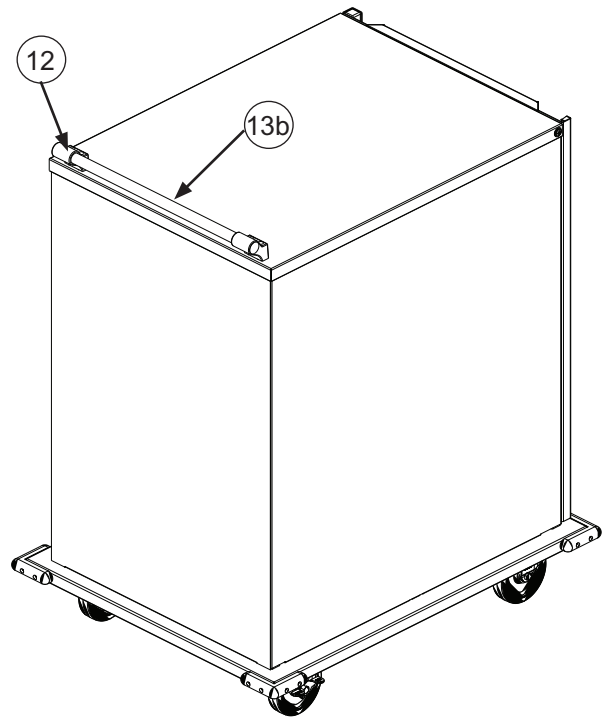
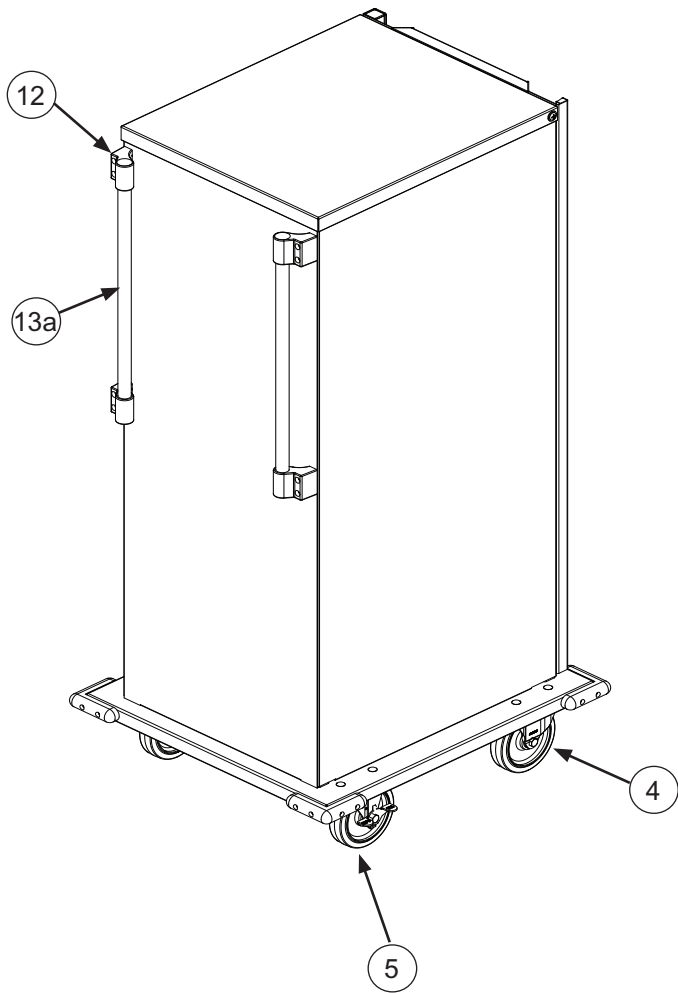
symptom	Probable cause	Correction
Cart hard to push/pull	Debris in caster	Remove debris
	Caster bearing needs lubrication	Lubricate caster
Difficulty in opening/closing doors	Hinges require lubrication	Lubricate hinges
	Improper alignment of hinges	Align hinges
Trays do not slide easily into cart.	Tray slide dirty	Remove slides and clean
	Tray slides not seated properly	Correct alignment of tray slides

VIII. PARTS LIST

GENERAL PARTS		
1	13204	BUMPER CORNER
2*	12330	BUMPER CORNER BOLT 10-32 X 7/8" PHIL SS
3*	97224	BUMPER DOOR
4	13192	CASTER 5" RIGID
5	13194	CASTER 5" SWIVEL W BRAKE
6a*	99539	CASTER BOLT 1/4-20 CARRIAGE SS
6b*	11710	CASTER BOLT FOR TOW HITCH SS
7*	99540	CASTER NUT 1/4-20 FLANGE SS
8*	10330	DRAIN ASSEMBLY
9*	10344	DRAIN BRASS LOCKNUT
10*	10329	HANDLE BOLT 1/4-20 1.75" SHCS SS
11*	99115	HANDLE END CAP
12	10800	HANDLE HOLDER
13a	99118	HANDLE ROD SC8E
13b	99116	HANDLE ROD SC10S/12S TOP
14*	10238	HINGE BOLT 1/4-20 1 PHIL SS
15*	13213	HINGE DOOR <i>(SET ONLY TOP & BTM)</i>
15a*	13559	HINGE WASHER SS
16*	10637	MAGNET BOLT 8-32 X 1" CNTRSUNK
17*	10636	MAGNET SPACER NYLON
18*	10635	MAGNET SQUARE
19*	39260	TOP RAIL ACORN NUT 1/4-20 SS
20*	99115	TOP RAIL, END CAP
21*	11710	TOP RAIL, BOLT 1/4-20 X 5/8 CARRIAGE
22	12606	TOP RAIL <i>(COMPLETE)</i>
* Item not shown <i>Tow Hitch on page 14</i>		

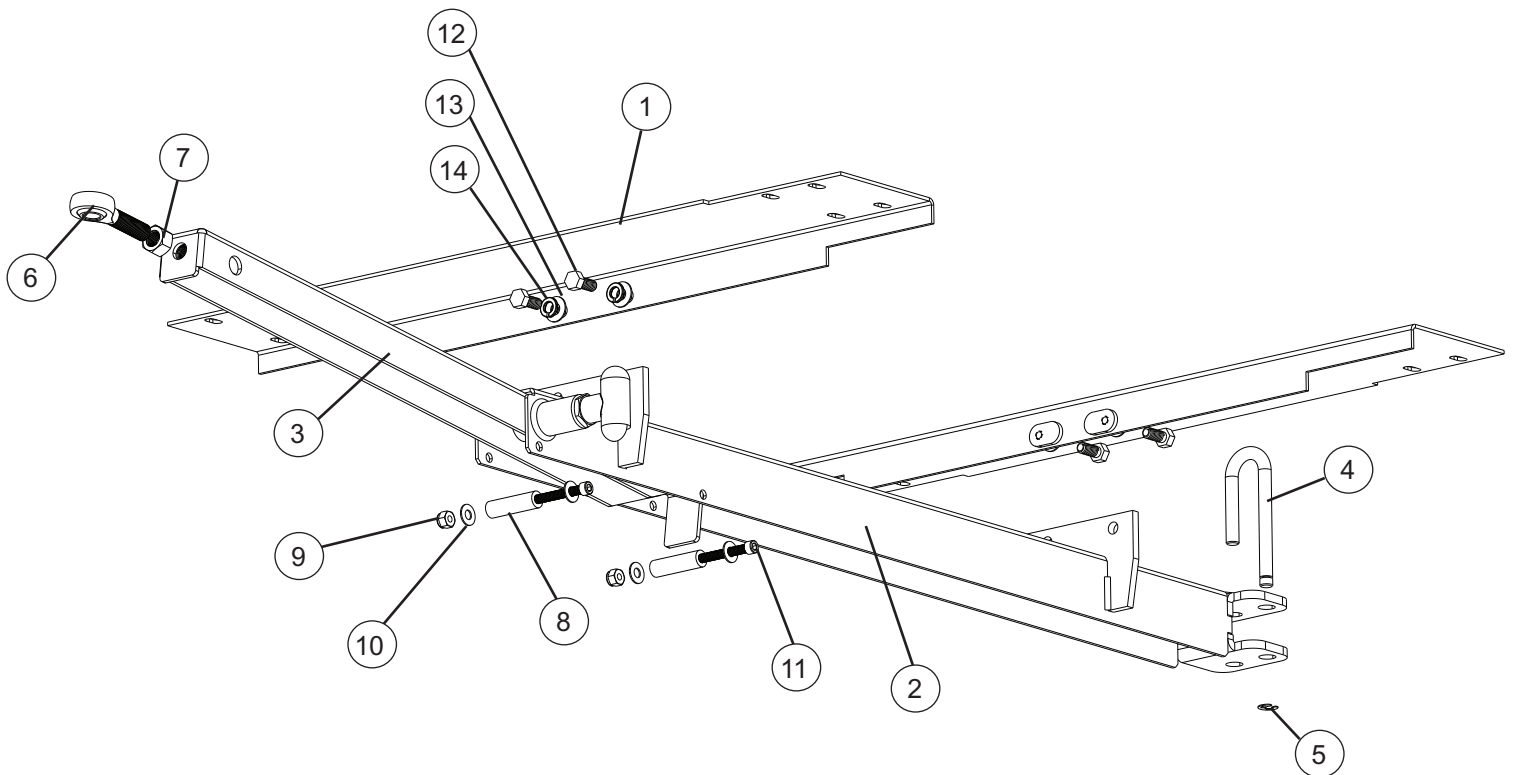
DOORS (DOOR ONLY)	
99839	DOOR 1" CAP
13214	SC8E - 5.25" DOOR SC9E - 4.50" DOOR
13289	SC10E - 5.25" DOOR
13265	SC10S/12S - 5.25" DOOR
13427	SC14S - 5.25" SC16S - 4.5" SC20S - 3.5"
13482	SC16S - 5.25" SC20S - 4.5" SC24S/26S - 3.5"
13489	SC20S - 5.25" SC24S - 4.5" SC30S - 3.5"

TRAY GUIDES	
97275	END CAP
97555	PIN BOTTOM
97554	PIN TOP
13154	SC8E - 5.25" SPACING
13333	SC9E - 4.50" SPACING
13288	SC10E - 5.25" SPACING
13279	SC10S - 5.25" SPACING
13156	SC12S - 5.25" SPACING
13348	SC14S - 4.5" SPACING
13394	SC14S - 5.25" SPACING
13397	SC16S - 4.5" SPACING
13399	SC16S - 5.25" SPACING
13398	SC20S - 3.5" SPACING
13406	SC20S - 4.5" SPACING
13411	SC20S - 5.25" SPACING
13410	SC26S - 3.5" SPACING
13408	SC24S - 3.5" SPACING
13412	SC24S - 4.5" SPACING
13413	SC30S - 3.5" SPACING



Tow Hitch

#	PN	Description	Qty
1	13177	BRACE TOW HITCH M	2
2	13187	RAIL GUIDE	1
3	13188	CHANNEL TONGUE	1
4	13190	PIN U	1
5	13524	CLIP E 1/4"	1
6	13526	JOINT BALL EYE 1/2"-20	1
7	13527	NUT HEX 1/2"-20	1
8	13525	SPACER ROUND 1/4" X 2"	2
9	39321	NUT ACORN 1/4"-20	2
10	96837	WASHER FLAT 1/4"	4
11	92082	BOLT 1/4"-20 X 2.25"	2
12	92340	BOLT HEX 5/16"-18	4
13	29253	WASHER FLAT 5/16"	4
14	28286	WASHER LOC 5/16"	4
* Not available on end loaded models			



IX. WARRANTY & LIABILITY

ALADDIN TEMP-RITE®
EQUIPMENT
LIMITED WARRANTY

Effective March, 2017

Aladdin Temp-Rite® (“ATR”) warrants to the original purchaser that the equipment listed below shall be free from defects in material and workmanship under normal use for the applicable warranty term set forth below. ATR’s obligation under this warranty is limited to the repair or replacement, at the sole option of ATR, of any part which upon inspection and examination by ATR or its authorized agent is found to be defective. A written description detailing the nature of the claimed defect, together with the equipment claimed to be defective if required by ATR, must be delivered to ATR or its authorized agent within 30 days of discovery of the claimed defect (but in no event later than 30 days after the expiration of the applicable warranty term).

EQUIPMENT	WARRANTY TERM*	
	PARTS	LABOR
SC series Carts	ONE (1) YEAR	ONE (1) YEAR

*The warranty term commences 30 days after the date of ATR’s invoice for the equipment.

THE WARRANTIES AND REPRESENTATIONS OF ATR CONTAINED HEREIN ARE EXPRESSLY IN LIEU OF, AND THE BUYER WAIVES, ANY AND ALL OTHER WARRANTIES EXPRESS OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND ANY OTHER REMEDIES AGAINST ATR, WHETHER BASED UPON CONTRACT, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE. ATR SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES OR ECONOMIC LOSS OF ANY NATURE (INCLUDING WITHOUT LIMITATION LOSS OF REVENUES AND/OR PROFITS) THAT MAY BE CLAIMED TO RESULT FROM ANY NEGLIGENCE OR BREACH OF WARRANTY OR CONTRACT BY ATR.

Exceptions and Exclusions

This warranty is issued only to the original purchaser, and is not transferable and applies only to the products installed within the United States of America, its territories and Canada. During the term of any labor warranty, ATR will pay all pre-approved shipping charges incurred in returning defective equipment to ATR and labor costs incurred in the removal and reinstallation of such equipment. Contact ATR before returning any defective equipment or otherwise performing any warranty repairs. ATR assumes no liability for any work or repair performed without its prior approval. After the expiration of any labor warranty, the original purchaser is responsible for all shipping charges incurred in returning defective equipment to ATR and labor for removing and reinstalling such equipment. ATR shall not be responsible for the replacement of expendable items like lamps and fuses or product failure resulting from normal wear and tear, improper installation, misuse, sabotage, abuse, neglect, accident, unauthorized alterations to repair, or other factors beyond the control of ATR. Neither this warranty, nor the liability of ATR may be modified or extended by action of any agent, distributor or other person or by custom or practice.

CALL ATR TOLL FREE AT 1-800-888-5426 IF YOU HAVE ANY QUESTIONS ABOUT THIS WARRANTY OR YOUR ATR PRODUCT.

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