

VARIABLE SPEED SPLIT SYSTEM AIR CONDITIONER

HOME OWNER'S INFORMATION

Our products are designed, tested and built in accordance with US Department of Energy standardized procedures and other standards; however, actual operating results and efficiencies may vary based on manufacturing and supplier tolerances, equipment configuration, operating conditions and installation practices.

A Note about Safety

Any time you see this symbol ⚠ in manuals, instructions and on the unit, be aware of the potential for personal injury. There are three levels of precaution:

DANGER identifies the most serious hazards which will result in severe personal injury or death.

WARNING signifies hazards that could result in personal injury or death.

CAUTION is used to identify unsafe practices which would result in minor personal injury or product and property damage.

NOTE is used to highlight suggestions which will result in enhanced installation, reliability, or operation.

⚠ WARNING

PERSONAL INJURY, DEATH AND / OR PROPERTY DAMAGE HAZARD

Failure to follow this warning could result in personal injury, death or property damage.

Improper installation, adjustment, alteration, service, maintenance, or use can cause explosion, fire, electrical shock, or other conditions which may cause personal injury or property damage. Consult a qualified installer, service agency, or your distributor or branch for information or assistance. The qualified installer or service agency must use factory-authorized kits or accessories when modifying this product.

Read and follow all instructions and warnings, including labels shipped with or attached to unit before operating your new air conditioner.

About your Air Conditioning System

Your new cooling system is what we call a "split system." It has an outdoor unit and an indoor unit connected to each other with copper tubing called refrigerant lines. Each of these units has a rating plate with the model and serial numbers you will need to reference when calling an authorized dealer about your system.

Take a few moments now to locate those numbers and record them on your warranty included in this booklet.

Using your New System

Your new air conditioning system is controlled by an Ion™ Control or thermostat installed inside your home. See the Ion™ Control or thermostat Homeowner Guide for more details on system operation.

Variable Speed Operation

You may notice your system runs for longer periods of time. This system is designed to meet the cooling needs of the home at a wide range of conditions. Your indoor temperature will remain more consistent with fewer drafts, better humidity control, enhanced comfort and enhanced energy efficiency.

Cooling your Home

For cooling operation, make sure the System or Mode control is set to the appropriate mode. Then, adjust the Temperature control to your desired setting. Finally, use the Fan control to select AUTO or ON (runs continuously).

Operation under Extreme Conditions

Your air conditioner will run as long as necessary to maintain the indoor temperature selected on your Ion™ Control or thermostat. On extremely hot days, your air conditioner will run for longer periods at a time than on moderate days. Your system will also run for longer periods of time under the following conditions:

- Frequent opening of exterior doors
- Operating laundry appliances
- Taking hot showers
- More than the usual number of people present in the home
- More than the normal number of electric lights in use
- Drapes or blinds are open on the sunny side of the home

Sound

Your new heat pump is different from most cooling systems. This is a variable speed system, designed to operate at different speeds depending on temperature and humidity conditions. You may notice the sound coming from the outdoor unit changing from time to time depending on weather conditions. The higher speed produces a higher sound. This change of speed allows the system to operate more efficiently and maintain comfortable conditions inside the home as the outdoor temperature rises. You may also hear a slight hissing sound at the outdoor unit. This is the sound of system pressure equalization which is required to enable soft and easy starting of the next cycle. These sounds are normal and do not represent a problem with your system.

Routine Maintenance

Simple, routine maintenance as described below will enhance your air conditioner system's ability to operate economically and dependably. Always remember the following safety precautions:

⚠ WARNING

ELECTRICAL SHOCK HAZARD

Failure to follow this warning could result in personal injury or death. Before installing, modifying, or servicing the system, the main electrical disconnect switch must be in the OFF position. There may be more than one disconnect switch. Lock out and tag the switch(es) with a suitable warning label.

NOTE: There may be more than one electrical disconnect switch.

⚠ CAUTION

CUT HAZARD

Failure to follow this caution may result in personal injury. Although special care has been taken to minimize sharp edges on your unit, be extremely careful and wear appropriate protective clothing and gloves when handling parts or reaching into the unit.

Keep Filter Clean

A clogged or improperly installed air filter on your indoor unit will increase operating costs and shorten the life of the unit. For detailed filter cleaning information refer to indoor unit literature.

Do Not Block Floor, Wall or Ceiling Vents

When drapes, furniture, toys or other common household items block vents, the restricted airflow lessens the system’s efficiency and life span.

Do Not Cover or Block Outdoor Unit

The outdoor unit needs unrestricted airflow. Do not cover it or place items on or next to it. Do not allow grass clippings, leaves, or other debris to accumulate on the sides or top of the unit. Maintain 12” (305 mm) minimum clearance between the unit and tall grass, shrubs, etc.

Check Condensate Drain

Your air conditioner removes humidity from your home when cooling. After a few minutes, water should trickle from the condensate drain of the indoor coil. Check this occasionally to be sure the drain system is not clogged. Drainage will be limited if you live in a very dry environment.

Do Not Operate Below Minimum Operating Temps in Cooling Mode

Your outdoor unit is not designed to operate below the minimum temperatures shown below. The minimum depends on which control:

- —With Ion™ Control: 40°F (4.4°C)
- —With Thermostat Control: 55°F (13°C)

System protections may not allow the unit to operate below these minimum temperatures.

Base Pan Drainage

Periodically check for and remove debris that has settled around the base of your outdoor unit. This will ensure proper drainage of the base pan and eliminate standing water inside the outdoor unit.

Level Installation

Your dealer will install the outdoor unit in a level position. If the support base settles or shifts and the unit is no longer level, be sure to re-level it promptly to assure proper drainage. If you notice water or ice collecting beneath the unit, arrange for it to be drained away from the unit.

Sea Coast Coil Maintenance

Coastal locations require additional maintenance of the outdoor unit due to highly corrosive airborne ocean salt. Although your new system is made of galvanized metal and is protected by top-grade paint, we suggest washing all exposed surfaces and the outdoor coil about every 3 months. Consult your dealer for cleaning intervals and procedures or ask about a service contract for scheduled professional cleanings.

Troubleshooting

IMPORTANT: Before you request dealer service:

- Check the indoor and outdoor disconnect switches Also check your main electrical panel circuit breakers or fuses.
- Turn circuit breaker off for at least 2 minutes, and turn back on.
- Check for sufficient airflow. Air filter(s) should be reasonably clean and interior vents should be open and unobstructed.
- Check Ion™ Control or thermostat settings. For cooling, your desired setting should be LOWER than the displayed room temperature, and the System/Mode control should be on COOL or AUTO.
- Time delays - depending on the air conditioner you have, there may be delays in unit operation that are built-in to protect the equipment and your comfort. Don’t be alarmed if you notice a time delay in operation. It may be a standard protection feature of your equipment. Check with your dealer for more information on time delays.

If you need to contact your dealer for troubleshooting and/or repairs, be sure to have the model and serial numbers of your equipment available (there are spaces on the cover for you to write this information).

Regular Dealer Maintenance

In addition to the routine maintenance you perform, your system should be inspected regularly by a properly trained service technician. Many dealers offer this service at a reduced rate with a service contract. Some service contracts may offer additional discounts and free services.

Table 1 – Maintenance Checklist

Monthly maintenance items and outdoor unit rinsing may be performed by the consumer. All other maintenance items and all service work must be performed by a qualified service technician. Read all Warning labels.

Description of Maintenance	Recommended Interval	
	Monthly	Annual
Outdoor unit specific:		
Clear away debris and vegetation near unit.	X	
Inspect cabinet for damage. Replace components that are damaged or severely rusted.		X
Inspect electrical disconnect for proper function. Repair or replace as necessary.		X
Inspect electrical wiring and connections. Tighten loose connections. Inspect and perform functional test of equipment as needed to ensure proper function. Repair or replace damaged or overheated components and wiring.		X
Check refrigerant system subcooling and/or superheat (system dependent).		X
Inspect inside of unit. Clean if debris is present.		X
Inspect condenser coil. Clean if dust, dirt, or debris is present. Rinse unit with fresh water (see Note 2).		X
Inspect motor and fan for damage. Make sure fan spins freely.		X
Indoor specific: (for fossil fuel furnaces and accessories, refer to unit specific literature)		
Inspect, clean, or replace air filter if dirty.	X	
Inspect and clean blower assembly (includes blower housing, wheel, and motor).		X
Inspect internal and external of cabinet. Clean as needed.		X
Inspect electrical disconnect for proper function. Repair or replace as necessary.		X
Inspect electrical components, wiring, and connections. Tighten loose connections. Repair or replace damaged components and wiring.		X
Inspect evaporator coil. Clean if dust, dirt, or debris is present (see Note 2).		X
Clean condensate pan, trap, and drain lines (more frequent maintenance may be required in humid climates - consult your local HVAC dealer).		X
Inspect airflow system (ductwork). Check for leaks and repair as needed.		X

Notes: 1.) The above list may not include all maintenance items. Inspection intervals may vary depending on climate and operating hours. Consult your HVAC dealer about a service contract for seasonal inspections. 2.) Do not use harsh chemicals or high pressure water on coils. More frequent rinsing is required for units near a sea coast.