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Proper Setup, Proper Use & Troubleshooting Guide For Mobile Island Display Cases SCC Model MIXXR P/N 21-24664 - Page 1 of 2

Proper Setup

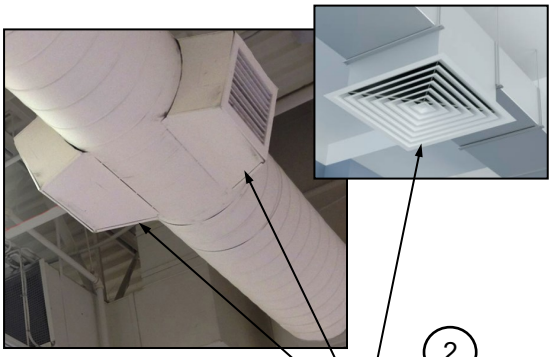
>> Illustration below reflects case after it has been uncrated and properly assembled. It may not reflect every feature or option of your particular case.

>> Plug case into wall outlet.

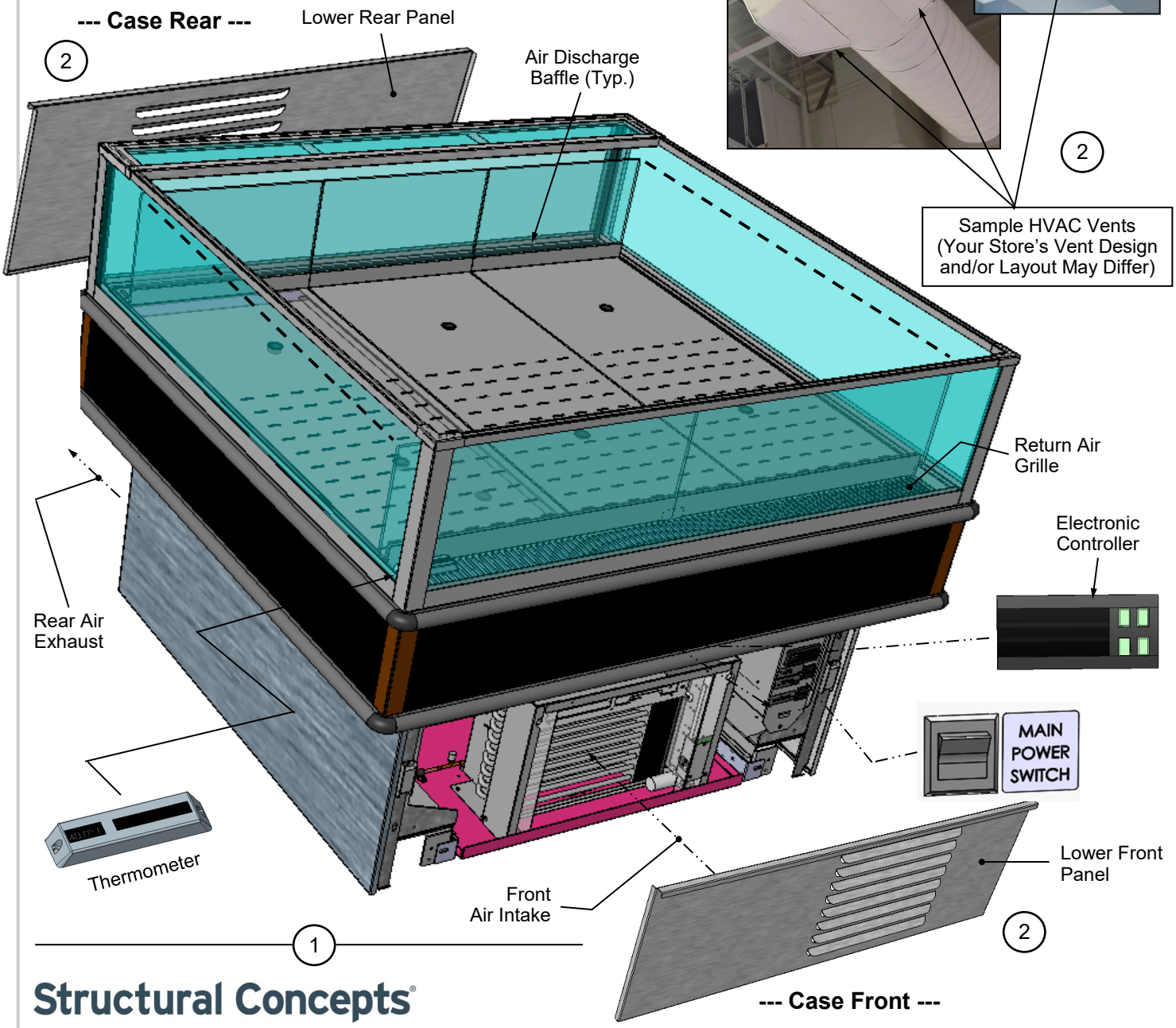
>> Turn ***MAIN POWER SWITCH*** on. Check that case powers up (electronic controller and fans within case will energize).

1. Review Case Assembly: Case must contain components generally reflected in illustration below. This includes:
   - Deck placement (with obround slotting) is at case front
   - Vertical acrylic panels in place is at case front & rear

2. Review Case Surroundings:
   - Check that front & rear lower panels (with louvers) are not obstructed.
   - Check if case is affected by HVAC vent or outside door airflow. If so, such airflow must be prevented from entering the case. Otherwise, the case's 'air screen' may be compromised causing unsafe food temperatures.



Sample HVAC Vents (Your Store's Vent Design and/or Layout May Differ)



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Proper Use

>> Check that components are in their designated locations (as illustrated on page 1 of this guide).

>> Product must be pre-chilled at 38 ° to 41 °F (depending upon product type) before being placed in case.

1. To maintain proper food safety temperatures, all product must be placed below the top of acrylic panels.

2. Check that return air grille is **NOT** blocked by food, labels, stickers, signage, plastic sign protectors, etc.

3. Check that food in 'clamshell containers' is placed at REAR of case to insure proper cooling of product.

4. Check that temperature switch is at correct setting to correspond with product. If **BOTH** types of product are in the case, set switch to lowest temperature setting.

5. Note: The thermometer **ONLY** displays air temperature; **NOT** product temperature. I**f thermometer reads above 41 °F, the case is likely in defrost mode**.

6. Defrost Icon: During defrost mode, electronic controller will display a 'melting snowflake' icon. Defrost occurs every 4 hours and is necessary for proper case function. Product will remain at safe temperatures during this time.

7. Important! For accurate product temperature readings, use probe thermometer rather than infrared thermometer.

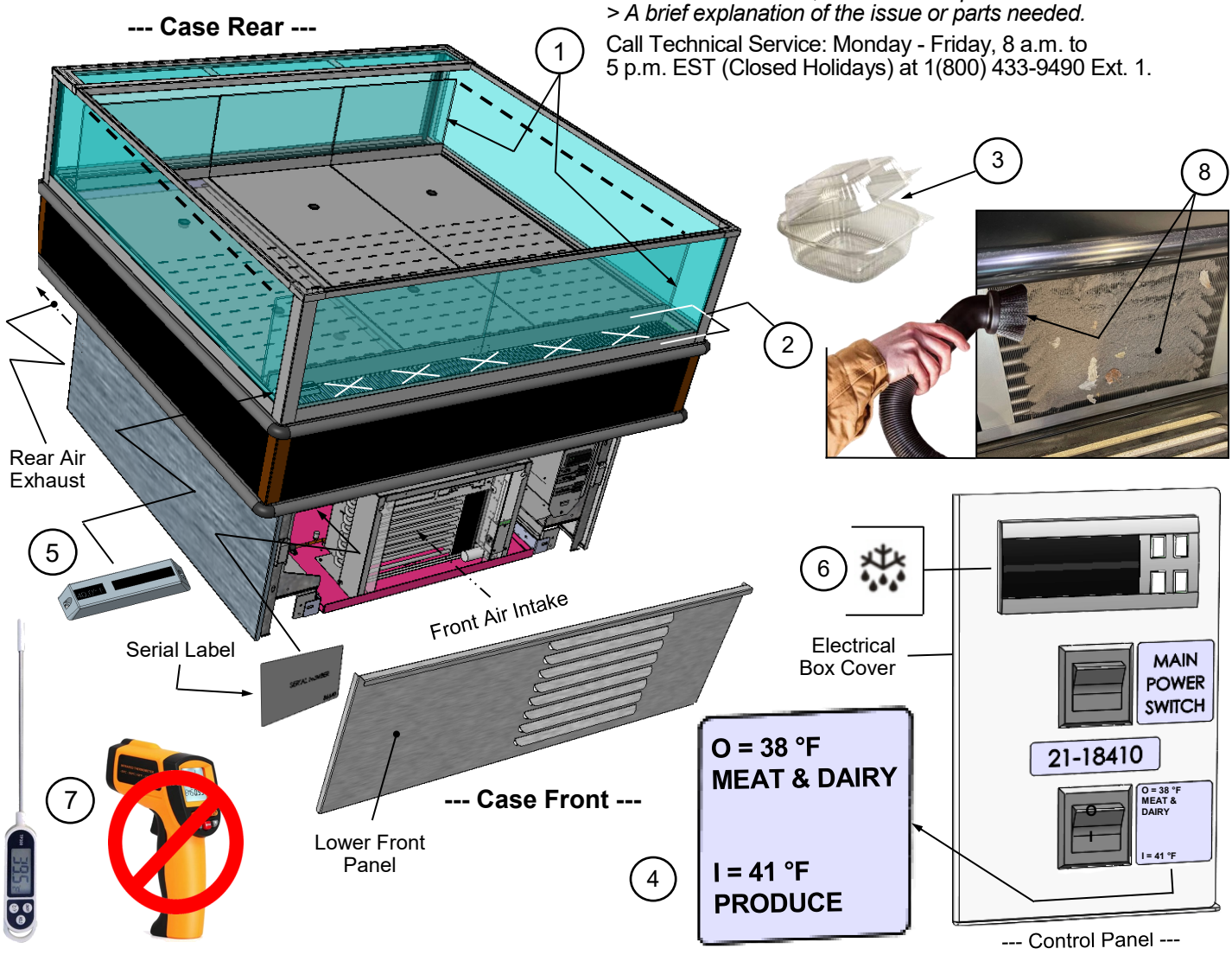
8. To keep case running properly, you MUST clean condenser coil **EVERY WEEK**. To access, remove lower front panel. Use a vacuum with soft bristled brush to remove dust and other residue that collects on the coil. Return lower front panel to case when completed.

Troubleshooting

>> Important! If all "Proper Use" steps are being followed and the case STILL does not operating properly, Contact Structural Concepts (see below for contact information).

Contacting Structural Concepts

Important! When contacting Structural Concepts, please have the following information ready:

> Serial number (on serial label)
> Model number (on serial label)
> Location/department of case in store
> Store address
> Store contact name, email and telephone number
> A brief explanation of the issue or parts needed.

Call Technical Service: Monday - Friday, 8 a.m. to 5 p.m. EST (Closed Holidays) at 1(800) 433-9490 Ext. 1.