



**Model U421-I2A & U431-I2A**  
**SERVICE MANUAL**

Manual No. 513721

Rev.0



This manual provides basic information about the machine. Instructions and suggestions are given covering its operation and care.

The illustrations and specifications are not binding in detail. We reserve the right to make changes to the machine without notice, and without incurring any obligation to modify or provide new parts for machines built prior to date of change.

**DO NOT ATTEMPT** to operate the machine until instructions and safety precautions in this manual are read completely and are thoroughly understood. If problems develop or questions arise in connection with installation, operation, or servicing of the machine, contact Stoelting.



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## ***A Few Words About Safety***

### **Safety Information**

**Read and understand the entire manual before operating or maintaining Stoelting equipment.**

This manual provides the operator with information for the safe operation and maintenance of Stoelting equipment. As with any machine, there are hazards associated with their operation. For this reason safety is emphasized throughout the manual. To highlight specific safety information, the following safety definitions are provided to assist the reader.

The purpose of safety symbols is to attract your attention to possible dangers. The safety symbols, and their explanations, deserve your careful attention and understanding. The safety warnings do not by themselves eliminate any danger. The instructions or warnings they give are not substitutes for proper accident prevention measures.

If you need to replace a part, use genuine Stoelting parts with the correct part number or an equivalent part. We strongly recommend that you do not use replacement parts of inferior quality.



### **Safety Alert Symbol:**

**This symbol** Indicates danger, warning or caution. Attention is required in order to avoid serious personal injury. The message that follows the symbol contains important information about safety.

### **Signal Word:**

Signal words are distinctive words used throughout this manual that alert the reader to the existence and relative degree of a hazard.



The signal word “WARNING” indicates a potentially hazardous situation, which, if not avoided, may result in death or serious injury and equipment/property damage.



The signal word “CAUTION” indicates a potentially hazardous situation, which, if not avoided, may result in minor or moderate injury and equipment/property damage.

### **CAUTION**

The signal word “CAUTION” not preceded by the safety alert symbol indicates a potentially hazardous situation, which, if not avoided, may result in equipment/property damage.

### **NOTE (or NOTICE)**

The signal word “NOTICE” indicates information or procedures that relate directly or indirectly to the safety of personnel or equipment/property.

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# SECTION 1 DESCRIPTION AND SPECIFICATIONS

## 1.1 DESCRIPTION

The Stoelting U421-I2A and U431-I2A floor model machines are pressure fed. They are equipped with fully automatic controls to provide a uniform product.

This manual is designed to assist qualified service personnel with troubleshooting and repairing the U421-I2A and the U431-I2A.

### NOTE

*These machines are offered with two types of spigot handles, swing gate and pull-down. The swing gate style is opened by moving the handle to the left and must be closed when finished dispensing. The pull-down style is opened by pulling downwards and are self-closing.*



Figure 1-1 Model U421-I2A



Figure 1-1 Model U431-I2A

## 1.2 SPECIFICATIONS

|   | Air Cooled<br>U421-I2A & U431-I2A   |                       | Air Cooled Remote<br>U421-I2A & U431-I2A  |                       | Water Cooled<br>U421-I2A & U431-I2A  |                       |
|---|---|-----------------------|---|-----------------------|--|-----------------------|
|   | Machine   | with crate            | Machine   | with crate            | Machine  | with crate            |
| <b>Dimensions</b>                             |   |                       |   |                       |  |                       |
| width   | 26-3/4"<br>(67,9 cm)  | 34"<br>(86,4 cm)      | 26-3/4"<br>(67,9 cm)  | 34"<br>(86,4 cm)      | 26-3/4"<br>(67,9 cm)   | 34"<br>(86,4 cm)      |
| height  | 68-3/4"<br>(174,6 cm)   | 78"<br>(198,1 cm)     | 67-3/4"<br>(172,1 cm)   | 78"<br>(198,1 cm)     | 67-1/2"<br>(171,5 cm)  | 78"<br>(198,1 cm)     |
| depth   | 39-1/2"<br>(100,3 cm)   | 48"<br>(121,9 cm)     | 39-3/4"<br>(101,0 cm)   | 48"<br>(121,9 cm)     | 39-1/2"<br>(100,3 cm)  | 48"<br>(121,9 cm)     |
| <b>Weight</b>                                 | 785 lbs<br>(356,0 kg)   | 935 lbs<br>(424,1 kg) | 760 lbs<br>(344,7 kg)   | 908 lbs<br>(411,8 kg) | 760 lbs<br>(344,7 kg)  | 908 lbs<br>(411,8 kg) |
| <b>Electrical</b>                             | <b>1 PH</b>   | <b>3 PH</b>           | <b>1 PH</b>   | <b>3 PH</b>           | <b>1 PH</b>  | <b>3 PH</b>           |
| circuit ampacity<br>(per barrel)              | 32A   | 20A                   | 36A Left /<br>31A Right   | 20A                   | 32A  | 20A                   |
| overcurrent protection<br>device (per barrel) | 50A   | 30A                   | 50A Left /<br>45A Right   | 30A                   | 50A  | 30A                   |
|   | The machine requires one dedicated electrical circuit per barrel.                       |                       |   |                       |  |                       |
| <b>Compressor</b>                             | Two - 19,000 Btu/hr<br>Cabinet - 1,300 Btu/hr Compressor (R-134a)                       |                       |   |                       |  |                       |
| <b>Drive Motor</b>                            | Two - 2 hp  |                       |   |                       |  |                       |
| <b>Cooling</b>                                | Air cooled units require 6"<br>(15,2 cm) air space on all<br>sides and open at the top. |                       | Remote air cooled<br>requires two remote<br>condensers and two<br>precharged line sets. |                       | Water cooled units require<br>1/2" N.P.T. water and<br>drain fittings. Maximum<br>water pressure of 130<br>psi. Minimum water flow<br>rate of 3 GPM per barrel.<br>Ideal EWT of 50°-70°F.<br>The machine requires 6"<br>(15,2 cm) air space on<br>all sides for the cabinet<br>refrigeration system. |                       |
| <b>Mix Storage</b>                            | Up to six 5-gallon bags   |                       |   |                       |  |                       |
| <b>Freezing Cylinder<br/>Volume</b>           | Two - 1.33 gallon (5,03 liters)   |                       |   |                       |  |                       |

| Menu            | Display               | U421 I2A & U431 I2A |
|-----------------|-----------------------|---------------------|
| <b>Basic</b>    | Enable Control        | Temp/Temp           |
|                 | CutOut Consist Offset | 5                   |
|                 | CutIn Consist Offset  | 55                  |
|                 | CutIn Temp            | 40 °F               |
|                 | CutOut Temperature    | 12 °F               |
|                 | Cycles In Serve Mode  | 50                  |
| <b>Advanced</b> | Standby On Time       | 10 sec              |
|                 | Standby Off Time      | 360 sec             |
|                 | Standby Time          | 120 min             |
|                 | Stir On               | 10 sec              |
|                 | Stir Off              | 1200 sec            |
|                 | Sleep 2 CutIn         | 70 °F               |
|                 | Sleep 2 CutOut        | 54 °F               |
|                 | Default Off Time      | 900 sec             |
| <b>Storage</b>  | Storage Refrigeration | Active              |
|                 | Storage CutIn         | 39 °F               |
|                 | Storage CutOut        | 36 °F               |
|                 | Storage Offset        | 2 °F                |
|                 | Storage Off Time      | 4 min               |
|                 | Storage On Time       | 360 sec             |
|                 | Storage Max On        | 10 min              |
|                 | Storage Recovery      | 1 min               |
|                 | Storage Too Warm      | 50 °F               |
|                 | Storage Too Warm      | 2 hr                |

| <b>U421-I2A &amp; U431-I2A</b>               |   |
|--|---|
| <b>Refrigerant</b>                           | R-404A  |
| <b>Charge</b>                                | A/C - 48 oz<br>W/C - 36 oz<br>Remote - 224 oz |
| <b>Suction Pressure</b>                      | 19-21 psig                                    |
| <b>Discharge Pressure</b><br>at 80°F Ambient | A/C - 235-240 psig<br>W/C - 225-235 psig      |
| <b>Cabinet</b>                               |   |
| <b>Refrigerant</b>                           | R-134A  |
| <b>Charge</b>                                | 8 oz  |
| <b>EPR Valve</b>                             | 32-34 psig                                    |

### 1.3 COMPONENT SETTINGS

Following are the settings for the components in the U421-I2A and U431-I2A machines.

#### A. COMPRESSOR WINDINGS

When testing the compressor windings the resistance through the windings should be as follows:

| Compressor | Electrical | S to C | R to C |
|------------|------------|--------|--------|
| 282106     | 1 PH 60Hz  | 1.34Ω  | 0.94Ω  |
| 282107     | 3 PH 60Hz  | 1.53Ω  | 1.21Ω  |
| 282108     | 3 PH 50Hz  | 3.81Ω  | 1.33Ω  |

#### B. CAPACITORS

Refer to the following table for the capacitance of all the capacitors in the machine:

| Capacitor           | Part    | Rating     |         |
|---------------------|---------|------------|---------|
|                     |         | MFD        | VAC     |
| Cab Compressor      | 230667  | 80 MFD     | 220 VAC |
| Compressor - Run    | 231047  | 45 MFD     | 370 VAC |
| Compressor - Start  | 230638  | 88-106 MFD | 330 VAC |
| Drive Motor - Run   | 231075  | 30 MFD     | 370 VAC |
| Drive Motor - Start | 230622  | 200 MFD    | 250 VAC |
| Fan Motor           | 230654  | 5 MFD      | 400 VAC |
| Pump Motor          | 1171960 | 15 MFD     | 370 VAC |

#### C. PUMP PRESSURE SWITCH

The pump pressure switch, located in the cabinet, maintains 21-24 psig in the mix line.

### D. TEMPERATURE CONTROL SENSOR

The following table shows the relationship between the thermistor resistance and the suction line temperature.

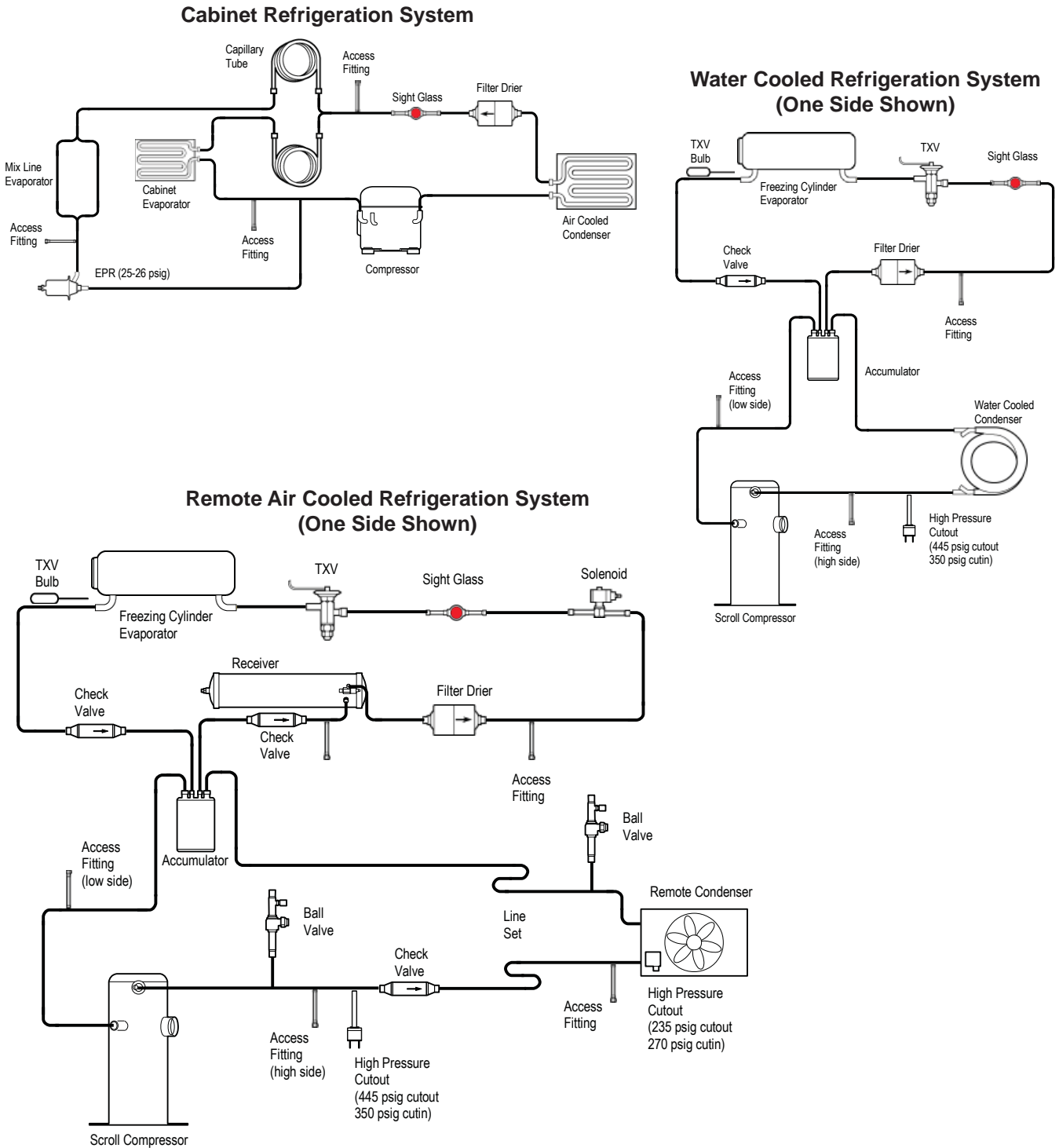
| °F  | Resistance | °F  | Resistance |
|-----|------------|-----|------------|
| -22 | 176950     | 40  | 26100      |
| -20 | 165200     | 42  | 24725      |
| -18 | 154300     | 44  | 23400      |
| -16 | 144200     | 46  | 22175      |
| -14 | 134825     | 48  | 21000      |
| -12 | 126125     | 50  | 19900      |
| -10 | 118050     | 52  | 18875      |
| -8  | 110550     | 54  | 17900      |
| -6  | 103550     | 56  | 17000      |
| -4  | 97075      | 58  | 16125      |
| -2  | 91025      | 60  | 15325      |
| 0   | 85400      | 62  | 14550      |
| 2   | 80150      | 64  | 13825      |
| 4   | 75275      | 66  | 13150      |
| 6   | 70725      | 68  | 12500      |
| 8   | 66475      | 70  | 11875      |
| 10  | 62500      | 72  | 11300      |
| 12  | 58800      | 74  | 10750      |
| 14  | 55325      | 76  | 10250      |
| 16  | 52100      | 78  | 9750       |
| 18  | 49075      | 80  | 9300       |
| 20  | 46250      | 82  | 8850       |
| 22  | 43600      | 84  | 8450       |
| 24  | 41125      | 86  | 8050       |
| 26  | 38800      | 88  | 7675       |
| 28  | 36625      | 90  | 7325       |
| 30  | 34575      | 92  | 7000       |
| 32  | 32675      | 94  | 6675       |
| 34  | 30875      | 96  | 6375       |
| 36  | 29175      | 98  | 6100       |
| 38  | 27600      | 100 | 5825       |

# SECTION 2 REFRIGERATION SYSTEM

## 2.1 REFRIGERATION SYSTEM

The U421-I2A and U431-I2A have three separate refrigeration systems; one for each freezing cylinder and one for the cabinet.

The freezing cylinder systems are designed for use with R404A refrigerant and the cabinet system is designed for use with R134A refrigerant. The proper charges are indicated on the information plate.



**Figure 2-1 U421-I2A and U431-I2A Refrigeration Systems**

## 2.2 REFRIGERANT RECOVERY AND EVACUATION

Refer to the following procedures to properly recover and evacuate the refrigeration system. Do not purge refrigerant into the atmosphere.

### NOTE

*For qualified service personnel only. Anybody working with refrigerants must be certified as a Technician TYPE I as required by 40 CFR 82 Subpart F and hold all State and/or local refrigerant handling certifications. In addition, all handling, storage, and disposal of refrigerants must be in accordance with Environmental Protection Agency (EPA) guidelines and standards and all State and local guidelines and standards.*



### WARNING

#### Hazardous voltage

Make sure the machine is off when disassembling for servicing. The machine must be disconnected from electrical supply before removing any access panel. Failure to disconnect power before servicing could result in death or serious injury.

### A. REFRIGERANT RECOVERY

1. Disconnect the machine from electrical supply before removing any panels for servicing.
2. Remove all panels.
3. Connect the recovery unit to the suction and discharge service valves of the compressor.
4. Operate the recovery unit per manufacturer's instructions

### B. EVACUATING THE REFRIGERATION SYSTEM

1. Close any open ports in the refrigeration system.
2. Connect a vacuum gauge to one of the Schrader valves next to an evaporator.
3. Connect the evacuation unit to the suction and discharge service valves of the compressor.
4. Evacuate the system until the gauge reads 300 microns of mercury (300 $\mu$  Hg) for 5 continuous minutes.
5. If the system does not maintain a standing vacuum test with the vacuum pump off (gauge increases towards atmosphere), find the leak, fix it, and evacuate again.

## 2.3 REFRIGERANT CHARGING

Refer to the following procedures to properly charge the refrigeration system. Stoelting recommends liquid refrigerant charging.

### NOTE

*For qualified service personnel only. Anybody working with refrigerants must be certified as a Technician TYPE I as required by 40 CFR 82 Subpart F and hold all State and/or local refrigerant handling certifications. In addition, all handling, storage, and disposal of refrigerants must be in accordance with Environmental Protection Agency (EPA) guidelines and standards and all State and local guidelines and standards.*

- A. Ensure the electrical supply has been removed before continuing.
- B. If the system has been opened or if there was a leak, refer to Section 2.2 - Refrigerant Recovery and Evacuation to evacuate the system prior to charging.
- C. Refer to machine's information plate for total charge requirements.

### NOTE

*The refrigeration system of the O231 is critically charged. Be sure to charge the system to the weight listed on the machine's information plate.*

- D. For liquid refrigerant charging, connect refrigerant cylinder to the discharge Schrader valve of the compressor.
- E. Add the proper amount of refrigerant according to the machine's information plate.

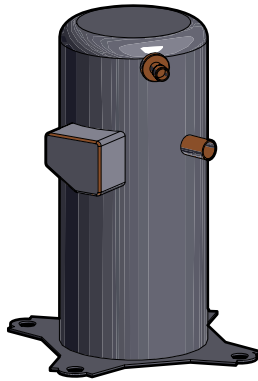
## 2.4 COMPRESSOR

The U421-I2A and U431-I2A have two scroll compressors for the freezing cylinders and one hermetic reciprocating compressor for the cabinet. (Refer to Figure 2-2 and 2-3).

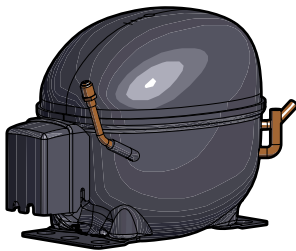
### A. WINDING TEST

To test the motor windings for possible problems, perform the following steps:

- A. Disconnect the machine from electrical supply before removing any panels for servicing.
- B. Remove the panels to gain access to the compressor terminals.
- C. Pull the compressor connector plug off of the compressor.



**Figure 2-2 Freezing Cylinder Compressor**



**Figure 2-3 Cabinet Compressor**

- D. Test windings with an ohmmeter and refer to the following table:

| Compressor | Electrical | S to C | R to C |
|------------|------------|--------|--------|
| 282106     | 1 PH 60Hz  | 1.34Ω  | 0.94Ω  |
| 282107     | 3 PH 60Hz  | 1.53Ω  | 1.21Ω  |
| 282108     | 3 PH 50Hz  | 3.81Ω  | 1.33Ω  |

Cabinet compressor resistances are as follows:

S to C: 16.4Ω

R to C: 10.2Ω

- F. To check if windings are shorted to ground, connect one ohmmeter lead to a bare metal part on the compressor (such as any copper line leading to or from the compressor) and check terminals C, R, and S.

**B. COMPRESSOR REMOVAL**

- A. Disconnect the machine from electrical supply before removing any panels for servicing.
- B. Remove the back and side panels.
- C. Disconnect the electrical plug from the compressor.
- D. Recover refrigerant charge per the instructions in Section 2.2.

- E. Leave the suction and discharge ports open to prevent pressure buildup during compressor removal.
- F. Remove six inches of insulating tubing on the suction line going to the compressor and unsweat the suction and discharge line from the compressor.
- G. Cap or plug the refrigeration system if the compressor will not be replaced immediately (within 10 minutes) to prevent contamination.
- H. Remove the four nuts and washers from the base of the compressor.
- I. Remove the compressor from the machine.
- J. Remove the four rubber compressor mounts from the compressor.
- K. Crimp and braze all open ports of the old compressor.

**NOTE**

*A compressor returned to Stoelting with any open ports void the warranty. ALWAYS crimp and braze ports on a compressor that has been removed.*

**C. COMPRESSOR INSTALLATION**

- A. Make sure the machine is disconnected from the electrical supply before servicing.
- B. Install the four rubber mounts on the compressor.
- C. Install the compressor into the machine, fitting the base over the four bolt holes.
- D. Install the four washers and nuts onto the bolts and tighten securely.
- E. Remove all tubing plugs from the replacement compressor.

**NOTE**

*The compressor plugs protect the compressor from moisture in the air. Do not remove the plugs until you are ready to install. The compressor must not be opened to the atmosphere for more than 10 minutes.*

- F. Leave the suction and discharge ports open to prevent pressure buildup. Braze the suction and discharge line to the compressor.
- G. Connect the electrical plug to the compressor.
- H. Replace the drier per the instructions in Section 2.8.
- I. Evacuate the system per the instructions in Section 2.2
- J. Recharge the system per the instructions in Section 2.3.
- K. Replace the insulating tubing on the suction line.

## 2.5 CONDENSER

The U421-I2A and U431-I2A are available with either an air-cooled, water-cooled, or air cooled remote condenser. The capacity of the machine is directly related to keeping the condenser clean and free of debris.

The air-cooled condenser is a copper tube and aluminum fin type. The machine must have a minimum of 6" of clearance on all sides for proper air flow.

The water-cooled condenser is a tube and shell type. This condenser requires cool, clean water to function properly. Inlet and discharge lines must be 1/2" ID minimum.

The remote air cooled condenser must have enough clearance for proper airflow. Refer to the remote condenser documentation for details.

### CONDENSER TESTING

The condenser can be checked for leaks using the bubble test or using a leak detector.

## 2.6 VALVES

### A. THERMOSTATIC EXPANSION VALVE (TXV)

The Thermostatic Expansion Valve (TXV) is used to meter the refrigerant to the freezing cylinder evaporator. It does so by maintaining a constant pressure in the evaporator. The self-regulating TXV is preset by the manufacturer and adjustment is not recommended. Figure 2-4.

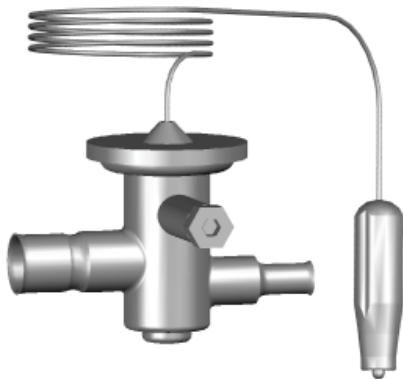


Figure 2-4 TXV

### TXV TESTING & ADJUSTMENT

#### NOTE

*The bulb has an indent which must be positioned against the tubing. Good contact between the bulb and the suction line is necessary for proper operation of the valve. The bulb must also be well insulated.*

- A. Connect a gauge to the Schrader valve on the suction line.
- B. Connect a thermocouple to the suction line next to the evaporator.

- C. Immediately before the refrigeration cycle ends, the gauge should read between 19-21 psig. The superheat should be 7-10°F.
- D. If the pressure reading is higher than expected and the superheat is low, check to see if there is an overcharge of refrigerant.
- E. If the pressure reading is lower than expected and the superheat is high, check to see if there is a low refrigerant charge or if there is a restriction in the system.

#### NOTE

*The TXV is the LAST component to adjust in the refrigeration system.*

- F. The TXV can be adjusted after the steps above are completed. When adjusting, do not turn the valve over 1/4 turn (90°). Turn the valve stem clockwise to increase the superheat or counterclockwise to decrease the superheat.

### TXV REMOVAL

- A. Remove the side panel.
- B. Remove bulb from suction line exiting from the evaporator.
- C. Recover refrigerant charge per instructions in Section 2.2.
- D. Leave the suction and discharge ports open to prevent pressure buildup during TXV removal.
- E. Remove any insulation from the TXV and immediate surrounding lines.
- F. Apply a heat sink (wet cloth) to the valve dome (Figure 2-5).
- G. Unsweat the TXV and remove.
- H. Cap or plug the refrigeration system if the TXV will not be replaced immediately (within 10 minutes) to prevent contamination.



Figure 2-5 TXV Removal

## TXV REPLACEMENT

To replace the TXV, perform the following procedures:

- A. Position the TXV with a heat sink into the system.
- B. With the suction and discharge ports open, braze the TXV into the system using appropriate brazing material.
- C. Remove the heat sink from the TXV.
- D. Install bulb on suction line exiting the evaporator using existing clamp. The bulb has an indent which must be placed against the tubing.

### NOTE

*Good contact between the bulb and the suction line is necessary for proper operation of the valve. The bulb must also be well insulated.*

- E. Tighten clamp to 20 in/lb using a torque wrench.
- F. Replace insulation to the TXV and surrounding lines.
- G. Replace the drier per the instructions in Section 2.8.
- H. Evacuate the system per the instructions in Section 2.2.
- I. Recharge the system per the instructions in Section 2.3.

## B. CHECK VALVE

The machine has 2 magnetic check valves (Refer to Figure 2-6). Each valve is positioned in the suction line and prevents backflow of refrigerant into the evaporator. If there is reversed flow, the product in the freezing cylinder softens and liquid refrigerant can flood into the compressor on startup.

If a check valve needs to be replaced, use a heat sink (wet cloth) when installing the new valve to prevent damage.



Figure 2-6 Check Valve

## C. HIGH PRESSURE CUTOUT

There is a high pressure cutout for each freezing cylinder (Fig 2-7) and one for the cabinet refrigeration (Fig 2-8). The high pressure cutout stops the compressor if the discharge pressure reaches the cutout, 445 psig for the freezing cylinders and 405 psig for the cabinet.

The high pressure cutout for the freezing cylinders automatically reset. The cutout for the cabinet refrigeration is a manual reset located behind the back panel.



Figure 2-7 High Pressure Cutout Freezing Cylinders

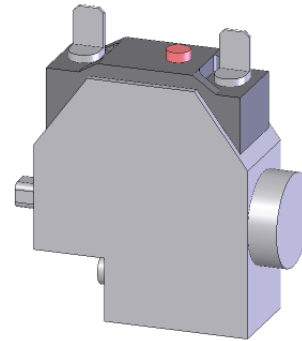


Figure 2-8 High Pressure Cutout Cabinet Refrigeration

## HIGH PRESSURE CUTOUT TEST

- A. Connect a gauge to the Schrader valve on the discharge line.
- B. Disconnect cooling:  
In a water-cooled machine, shut off the water supply.  
In an air-cooled machine, shut off the fan motor in the IntelliTec2 control. Refer to Section 4.6 for details.  
For the cabinet fan, disconnect the fan motor.

- C. High pressure cutout should trip when pressure reaches 445 psig  $\pm$ 9 in the freezing cylinder system and 405 psig in the cabinet system.

#### HIGH PRESSURE CUTOUT REMOVAL

- A. Remove the side panel.
- B. Recover refrigerant charge per instructions in Section 2.2.
- C. Leave the suction and discharge ports open to prevent pressure buildup during removal.
- D. Unsweat capillary tube from suction line.
- E. Cap or plug the refrigeration system if the high pressure cutout will not be replaced immediately (within 10 minutes) to prevent contamination.
- F. Disconnect terminals from high pressure cutout.

#### HIGH PRESSURE CUTOUT REPLACEMENT

- A. With the suction and discharge ports open, braze the capillary tube to the discharge line.
- C. Replace the drier per the instructions in Section 2.8.
- D. Braze bulb into place on suction line.
- E. Evacuate the system per the instructions in Section 2.2.
- F. Recharge the system per the instructions in Section 2.3.
- G. Connect the terminals to the high pressure cutout.
- H. Attach the high pressure cutout using the two screws with star washers.

#### D. EVAPORATOR PRESSURE REGULATOR (EPR)

There is one EPR in the refrigeration system (Refer to Figure 2-9). It is located on the suction line of the cabinet evaporators and regulates evaporator refrigerant pressure.

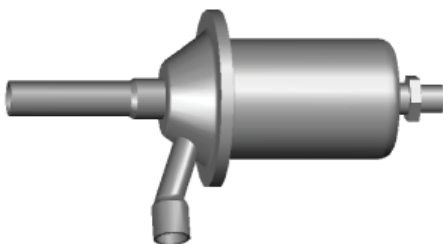


Figure 2-9 EPR Valve

#### EPR TEST AND ADJUSTMENT

Adjustment to the EPR must be made when the cabinet refrigeration is running

- A. Disconnect the machine from electrical supply before removing any panels for servicing.
- B. Remove the rear panel.
- C. Connect a gauge to the Schrader valve on the suction line between the cabinet evaporator and the EPR.

- D. Connect power to the machine.
- E. Turn the machine on by pressing the Main Power Off/On button. Listen for the cabinet compressor to start.
- F. The gauge should read 32-34 psig. If it does not, then adjustment is needed.
- G. Remove the plastic cap and loosen the locknut on the EPR. Using a small screwdriver, turn the adjustment screw counterclockwise 1/2 turn, then adjust as necessary. Turn the valve stem clockwise for higher pressure or counterclockwise for lower pressure.
- H. Allow the system to stabilize for 5 minutes to ensure pressure remains stable.

#### EPR REMOVAL

- A. Remove the rear panel.
- B. Recover refrigerant charge per instructions in Section 2.2.
- C. Leave the suction and discharge ports open to prevent pressure buildup during EPR removal.
- D. Unsweat the EPR and remove.
- E. Cap or plug the refrigeration system if the EPR will not be replaced immediately (within 10 minutes) to prevent contamination.

#### EPR REPLACEMENT

To replace the EPR, perform the following procedures:

- A. Apply a heat sink (wet cloth) to the EPR.
- B. With an open port, braze the EPR into the system.
- C. Remove the heat sink from the hot gas bypass.
- D. Replace the filter drier. Refer to Section 2.8 for details.
- E. Evacuate and recharge system per instructions in Section 2.2.

#### E. WATER VALVE (WATER COOLED MODELS ONLY)

The water valve monitors refrigerant pressure and opens on an increase of pressure. The opening point pressure is the refrigerant pressure required to lift the valve disc off the valve seat. (Figure 2-10)

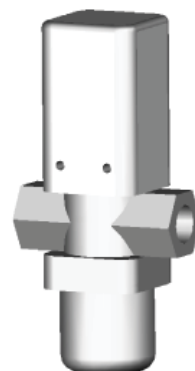


Figure 2-10 Water Valve

## WATER VALVE ADJUSTMENT

- A. Remove the lower front panel and side panel.
- B. Connect a gauge to the compressor discharge Schrader valve.
- C. Connect the machine to the electrical supply, start the refrigeration cycle, and read the pressure.
- D. The proper gauge reading should be 225-235 psig. The exit water temperature should be 95-107°F.
- E. If the water temperature and high side pressure are too low, the opening point pressure should be increased to slow the water flow. Turn the adjustment screw counterclockwise.
- F. If the water temperature and high side pressure are too high, the opening point pressure should be decreased to increase the flow of water. Turn the adjustment screw clockwise.

## WATER VALVE REMOVAL

The water valve is connected to the refrigeration system by capillary tube brazed to the discharge line.

- A. Turn off and disconnect the water supply. Blow out the water lines with compressed air or CO<sub>2</sub>.
- B. Recover refrigerant charge per instructions in Section 2.2.
- C. Leave the suction and discharge ports open to prevent pressure buildup during water valve removal.
- D. Unsweat the capillary tube from the discharge line.
- E. Cap or plug the refrigeration system if the water valve will not be replaced immediately (within 10 minutes) to prevent contamination.
- F. Remove the clamps from the water lines at the valve.
- G. Remove the two screws holding the water valve to the frame and remove the valve.

## WATER VALVE REPLACEMENT

To replace the water valve, perform the following procedures:

- A. Position the water valve and attach to the frame using the two screws.
- B. Install the water lines onto the valve with hose clamps.
- C. Leave the suction and discharge ports open to prevent pressure buildup during water valve installation.
- D. Braze the capillary tube into the system.
- E. Connect the water supply line and turn on the water supply.
- F. Check for leaks in the water lines. If there are no leaks, turn off the water supply.

- G. Replace the filter drier. Refer to Section 2.8 for details.
- H. Evacuate and recharge system per instructions in Section 2.2.
- I. Turn on the water and check for leaks in the water lines with the refrigeration system running.
- J. Adjust the valve as necessary.

## 2.7 SOLENOID (AIR COOLED REMOTE ONLY)

Solenoid valves are installed on the freezing cylinder liquid lines in air cooled remote machines. A solenoid valve has a magnetic coil that, when energized, lifts a plunger and allows refrigerant to flow. The solenoids are activated by the IntelliTec2 control and determine which evaporator receives refrigeration.

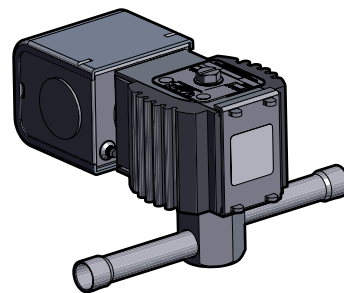


Figure 2-11 Solenoid Valve

## ACTIVATING A SOLENOID

To activate a solenoid, follow these steps:

- A. From the Current Status screen, press the right arrow, SET, then the SEL button to access the technician level on the control.
- B. Navigate to the Left Output Control or Right Output Control menu which is located under Utilities in the Testing and Manual Operation screen. Refer to Section 4 for details.
- C. Activate the solenoid by moving the cursor to the Liquid Solenoid option and pressing the SET button.

### NOTE

*Any energized component will deenergize after leaving the Testing and Manual Operations menu.*

## SOLENOID TESTING

The following test will check if a liquid line solenoid has a leaking valve seat. The power to the solenoid is disconnected and refrigerant flow is monitored through the system. If the valve seat does not leak, the suction pressure during the test will be low.

- A. Attach a gauge to the Schrader valve on the suction line.
- B. From the Current Status screen, press the right arrow, SET, then the SEL button to access the technician level on the control.

- C. Navigate to the Left Output Control or Right Output Control menu which is located under Utilities in the Testing and Manual Operation screen. Refer to Section 4 for details.
- D. Activate the compressor by moving the cursor to the compressor option and pressing the SET button.
- E. The gauge should read well below 21 psig after 1 minute.
- F. A leaking valve seat may also show frost on the liquid line tubing just past the solenoid and before the evaporator.

#### SOLENOID MAGNETIC COIL REMOVAL

- A. Remove the side panel.
- B. Disconnect the electrical wires.
- C. Remove the retainer screw from the top of the solenoid and pull the magnetic coil off.

#### SOLENOID MAGNETIC COIL INSTALLATION

To replace the magnetic coil, perform the following procedures:

- A. Push the coil on to the solenoid valve stem.
- B. Connect the two electrical wires to the magnetic coil.
- C. Make sure there isn't any foam insulation between the valve coil and valve body. Trim any excess insulation.
- D. Install retainer screw onto top of coil.

#### SOLENOID VALVE REMOVAL

- A. Identify and disconnect the two wires from the solenoid coil.
- B. Remove the retainer holding the coil to the solenoid body and remove the coil.
- C. Recover refrigerant charge per instructions in Section 2.2.
- D. Remove insulation around valve and attached refrigeration lines.
- E. Apply heat sinks (wet cloth) to the insulated refrigerant lines near the valve.
- F. Leave a port open to prevent pressure buildup during solenoid removal
- G. Unsweat the solenoid and remove.
- H. Cap or plug the refrigeration system if the solenoid valve will not be replaced immediately (within 10 minutes) to prevent contamination.

#### SOLENOID VALVE REPLACEMENT

To replace the solenoid, perform the following procedures:

- A. Position the new solenoid with the arrow pointing toward the direction of refrigerant flow.
- B. Apply a heat sink (wet cloth) to the solenoid valve.

- C. With the suction and discharge ports open, braze the solenoid into the system.
- D. Remove the heat sink from the valve.
- E. Replace insulation around valve.
- F. Replace the filter drier. Refer to Section 2.8 for details.
- G. Evacuate and recharge system per instructions in Section 2.2.

#### 2.8 FILTER DRIER

The filter drier must be replaced every time the refrigeration system is opened for service. A new filter drier improves operation of the entire refrigeration system by stopping the circulation of moisture and by removing harmful contaminants (Refer to Figure 2-11).

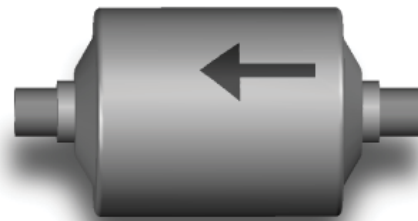


Figure 2-12 Filter Drier

#### FILTER DRIER REMOVAL

- A. Recover refrigerant charge per instructions in Section 2.2.
- B. Cut the refrigeration line as close to the filter drier as possible and remove drier.
- C. Cap or plug the refrigeration system if the drier will not be replaced immediately (within 10 minutes) to prevent contamination.
- D. Cap the ends of the drier using the plugs from the new drier.

#### NOTE

*The drier must be capped to prevent moisture from the environment*

#### FILTER DRIER REPLACEMENT

- A. Position the filter drier so the arrow is pointing toward the direction of refrigerant flow (pointing away from the condenser).
- B. Apply a heat sink (wet cloth) to the filter drier.
- C. With the suction and discharge ports open, braze the filter drier into the system.
- D. Evacuate the system per instructions in Section 2.2.
- E. Recharge the system per instructions in Section 2.3.

## SECTION 3

# ELECTRICAL AND MECHANICAL CONTROL SYSTEMS

### NOTE

The wiring diagram is available in Section 5.

### 3.1 INTELLITEC2 CONTROL

The IntelliTec2 control consists of three main components; a control board, a display board and a membrane switch (touchpad).

The control board is modular and consists of a program board and a relay board. Refer to the IntelliTec2 manual for details.

### 3.2 CONTACTORS

The U421-I2A and U431-I2A have a total of six contactors. Each side of the machine has a contactor for the compressor, drive motor and IntelliTec2 control. The contactor for the IntelliTec2 provides power to the fan motor (in air-cooled machines) and the condensing unit for the cabinet.

The compressor and drive motor contactors are mounted to their respective evaporator and the IntelliTec2 contactors are located in the header panel.

The IntelliTec2 control sends electronic signals to trigger the contactors. Separate signals are used to control each drive motor contactor and each compressor contactor. The signals to the contactors are staggered, so the drive motor always starts three seconds before the compressor. By staggering the starting and stopping of the drive motor, maximum starting torque is available and voltage spikes are reduced.

#### A. CONTACTOR TESTS

The following tests help determine if a contactor is working properly.

1. Listen for the contactor to close. When the spigot is opened or the Push To Freeze button is pressed, the drive motor contactor closes. After three seconds, the compressor contactor closes.
2. Check to ensure contactor is receiving signal. Read voltage across the coils of the contactor during a freezing cycle. Voltage should be about 230V. If there is no voltage reading, refer to Section 4 Troubleshooting.

### 3.3 DRIVE MOTOR

The U421-I2A and U431-I2A have two drive motors which rotate the auger assemblies. Internal, normally closed, centrifugal switches start the drive motors. The motors have an internal thermal overload.

#### A. DRIVE MOTOR TEST

1. Turn the machine off by pressing the Main Power Off/On button and disconnect the machine from the electrical supply.



#### WARNING

##### Hazardous voltage

Make sure the machine is off when disassembling for servicing. The machine must be disconnected from electrical supply before removing any access panel. Failure to disconnect power before servicing could result in death or serious injury.

2. Remove the back panel and a side panel.
3. Loosen the belt tension adjustment nut and remove the belt (Refer to Figure 3-1).

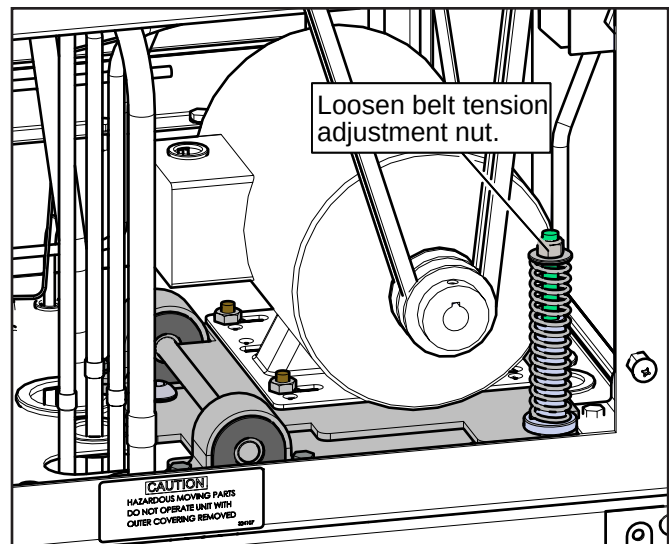


Figure 3-1 Belt Tension Nut

4. Connect power to the machine.
5. Turn the machine on by pressing the Main Power Off/On button.
6. Press the right arrow, SET, then the SEL button to access the technician level on the control.
7. Activate the drive motor through the Left Output Control or Right Output Control menus which are located under Utilities in the Testing and Manual Operation screen. Refer to the IntelliTec2 manual for details.

8. Go to the Test Monitoring screen under Utilities. The motor current should be as follows:  
Single Phase Machines: 6.1-6.3 Amps  
Three Phase Machines: 4.0-4.2 Amps

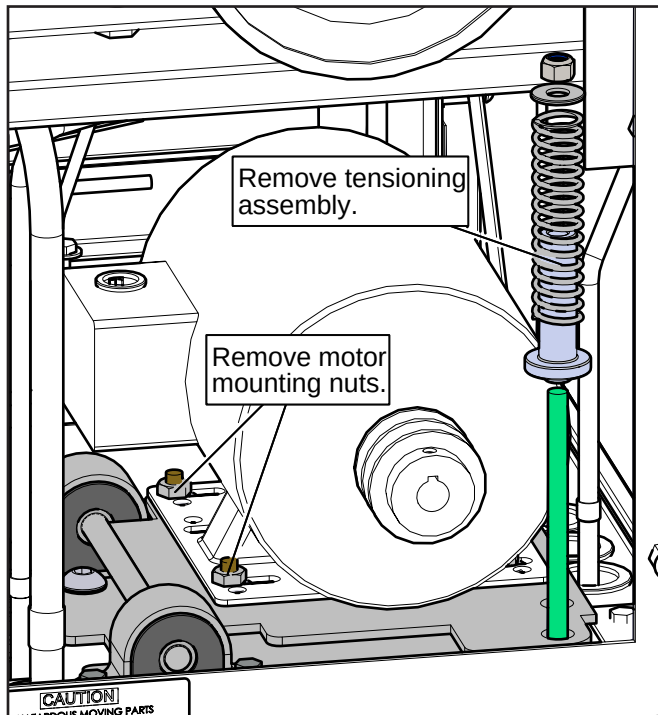
**NOTE**

*The motor amps are based on 230VAC supply voltage.*

9. After the test, stop the motor by exiting the Testing and Manual Operation section. Turn the machine off and disconnect from the electrical supply.
10. Install the belt and tighten the tension nut.
11. Use a Burroughs Belt Tension Gauge to set the tension for the drive belt. Set the belt tension to 55-60 lbs.
12. Using a straightedge, align the drive motor pulley with the speed reducer pulley. Align the pulley if necessary.

**B. DRIVE MOTOR REMOVAL**

1. Disconnect machine from electrical supply before removing any panels for servicing.
2. Remove the back panel and the side panel.
3. Remove the electrical cover plate from the back of the motor.
4. Identify (mark) wires and remove them from the motor.
5. Remove the tensioning nut and tensioning assembly. Then remove the belts. (Refer to Figure 3-2)



**Figure 3-2 Motor Mounting Assembly**

6. Remove the motor mounting nuts and remove the motor.
7. Loosen the two allen head screws from the pulley.
8. Remove the pulley and key from the motor shaft.

**C. DRIVE MOTOR INSTALLATION**

1. Place the motor onto the mounting bolts and install the mounting nuts.
2. Place the pulley and key on the motor shaft.

**NOTE**

*Do not tighten the pulley screws until after the belt tension has been properly adjusted.*

3. Install the tensioning assembly.
4. Install the belt and tighten the tension adjustment nut.
5. Use a Burroughs Belt Tension Gauge to set the tension for the drive belt. Set the belt tension to 55-60 lbs.
6. Using a straightedge, align the drive motor pulley with the gearbox pulley. Tighten the two allen head screws.
7. Install wiring according to wiring diagram (located behind the left side panel). Install electrical cover plate on the motor.
8. Install back and side panels.

**3.4 CAPACITORS**

The compressor start and run capacitors are only on single phase machines. They are in the electrical box behind the back panel.

The start and run capacitors for the drive motors are mounted directly onto each motor body.

**A. CAPACITOR TEST**

1. Disconnect machine from electrical supply before removing any panels for servicing.
2. Remove a lead from one of the capacitor terminals.
3. Using insulated pliers, discharge the capacitor by connecting a 20KΩ 5W resistor across the terminals.

**NOTE**

*Discharge the capacitor even if there is a bleeder resistor across the terminals. There may be an open in the bleeder resistor preventing it from working properly.*

4. Disconnect the bleeder resistor from the circuit.
5. Measure the capacitance across the terminals. The results should be as follows:

| Capacitor           | Part    | Rating     |         |
|---------------------|---------|------------|---------|
|                     |         | MFD        | VAC     |
| Cab Compressor      | 230667  | 80 MFD     | 220 VAC |
| Compressor - Run    | 231047  | 45 MFD     | 370 VAC |
| Compressor - Start  | 230638  | 88-106 MFD | 330 VAC |
| Drive Motor - Run   | 231075  | 30 MFD     | 370 VAC |
| Drive Motor - Start | 230622  | 200 MFD    | 250 VAC |
| Fan Motor           | 230654  | 5 MFD      | 400 VAC |
| Pump Motor          | 1171960 | 15 MFD     | 370 VAC |

## B. CAPACITOR REPLACEMENT

1. Disconnect machine from electrical supply before removing any panels for servicing.
2. Remove leads from the capacitor terminals.
3. Using insulated pliers, discharge the capacitor with a 20KΩ 5W resistor across the terminals.

### NOTE

*Discharge the capacitor even if there is a bleeder resistor across the terminals. There may be an open in the bleeder resistor preventing it from working properly.*

4. Pull the capacitor out of its holder and replace.
5. Connect the leads to the terminals of the new capacitor.


## 3.5 GEARBOX

### A. GEARBOX INSPECTION

Inspect the gearbox and listen for unusual noise. A grinding sound generally indicates a bad gear.

### B. GEARBOX REMOVAL

1. Disconnect machine from electrical supply before removing any panels for servicing.

|  |
|--|
|  <b>WARNING</b>   |
| <b>Hazardous voltage</b><br>Make sure the machine is off when disassembling for servicing. The machine must be disconnected from electrical supply before removing any access panel. Failure to disconnect power before servicing could result in death or serious injury. |

2. Remove the back panel and the side panel.
3. Remove the belts.
4. Remove the bolts holding the gearbox assembly and remove it.

## C. GEARBOX INSTALLATION

1. Place the gearbox in position from the rear of the machine. Fasten the bolts through the gearbox to the rear of the barrel.
2. Mount the pulley on the gearbox shaft and align with the motor pulley, then tighten the allen head screws.
3. Install the belt.
4. Use a Burroughs Belt Tension Gauge to set the tension for the drive belt. Set the belt tension to 55-60 lbs.
5. Using a straightedge, align the drive motor pulley with the gearbox pulley. Tighten the two allen head screws.

## 3.6 CONDENSER FAN MOTOR (AIR-COOLED ONLY)

The fan motor is connected to a toggle switch mounted to the evaporator behind the right side panel. The switch is connected to a buck-boost transformer. The switch must be set to the correct position based on input voltage.

The buck-boost transformer is connected to an overload protector. This protects against the switch being in the wrong position, a faulty switch and/or wiring issues.

### A. CHECK VOLTAGE

1. With the machine connected to power and the main power on, press the right arrow, SET, then the SEL button to access the technician level on the control.
2. Go to the Performance screen. Refer to the IntelliTec2 manual for details.
3. If the Input Voltage listed on the Performance screen is 215VAC or less, set the toggle switch to 208. If the voltage is above 215VAC, set the toggle switch to the 230.

### NOTE

*The voltage reading must be taken to ensure the fan motor works properly.*

### B. FAN MOTOR REPLACEMENT

1. Disconnect machine from electrical supply before removing any panels for servicing.
2. Remove the right side panel and the header panel.
3. Trace and disconnect the fan motor wires behind the header panel.
4. Remove the fan guard and the fan motor assembly.
5. Remove the torx screws from the fan guard.
6. Remove the bolts holding the fan guard to the condenser shroud.

### C. FAN MOTOR INSTALLATION

1. Rotate the fan motor so the mounting holes are lined up with the holes in the fan guard.
2. Install the fan to the fan guard using the torx screws.
3. Move the fan and fan guard into place.
4. Install the fan guard to the shroud with the four bolts.
5. Wire the fan motor according to the wiring diagram. The buck-boost transformer must be connected if necessary (see above regarding checking voltage).

### 3.7 CAB CONDENSER FAN MOTOR

#### A. FAN MOTOR REPLACEMENT

1. Disconnect machine from electrical supply.
2. Remove the drawers from the cab.
3. Disconnect the evaporator drain tube and remove the two thumb screws on the evaporator cover. Pull the cover off and set aside.
4. Remove the tubes from the mix transfer line and air line.
5. Remove the two thumbscrews on the fan shroud and tilt the shroud downwards.
6. Pull thermistor out of the clip and thread it up through the hole in the fan shroud.
7. Remove the fan shroud by tilting forward and pulling down.
8. Remove the four fan bracket thumbscrews and disconnect wires (Refer to Figure 3-3).

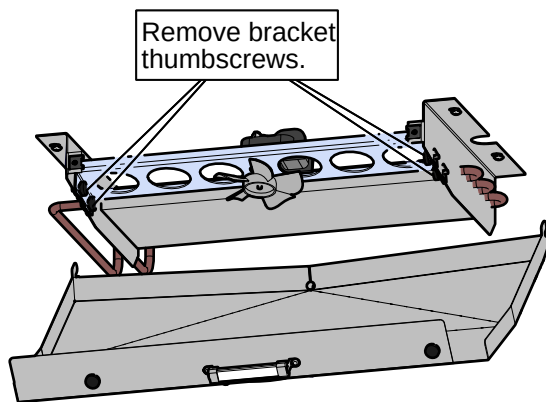


Figure 3-3 Fan Bracket

9. Connect the wires to the new fan motor.
10. Attach the two screws to the fan motor bracket.
11. Tilt the fan shroud and move it into place.
12. Thread thermistor through hole in fan shroud and attach it to the clip.

13. Install fan shroud into cab with the four screws.
14. Install evaporator cover with the two thumb screws.
15. Install all tubes and replace the drawers.

### 3.8 SWITCHES

#### A. SPIGOT SWITCH

The spigot switch is a normally closed, held open switch. When a spigot is pulled, the spigot switch sends a signal to the IntelliTec2 control to start the auger drive and refrigeration system. This signal moves the control to “Serve Mode”, or if it already is in “Serve Mode”, it resets the cycle count. After serving product, the IntelliTec2 continues a freezing cycle until the product reaches consistency.

#### SPIGOT SWITCH TEST - ADJUSTMENT

##### NOTE

*Adjustments to the spigot switch should be done after the product is at consistency in “Serve Mode” or when the machine is empty.*

1. Open the spigot slowly and listen for a click when the spigot switch closes.
2. The clicking sound should be within the first 1/2” of the spigot glide movement (Refer to Figure 3-4). If the switch does not close, an adjustment may be necessary.

##### NOTE

*The center spigot on the U431-I2A has two switches; one for each side. When testing the center spigot, there should be two audible clicks occurring almost simultaneously.*

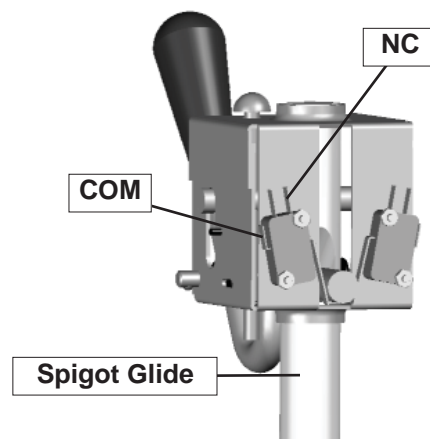


Figure 3-4 Spigot Cam Assembly (Center Spigot)

### SPIGOT SWITCH TESTING - ELECTRICAL

1. Disconnect the switch from the circuit by unplugging the connectors.
2. Check resistance readings across the common (COM) and normally closed (NC) terminals. When the spigot is closed, the resistance should show an open. When the spigot is opened, the switch closes and the resistance should be 0 ohms.

### SPIGOT SWITCH ADJUSTMENT

1. Turn the machine off by pressing the Main Power On/Off button.
2. Remove the header panel.
3. Loosen the bolts on the spigot switch.
4. Using a pencil, mark the spigot glide 1/4" from the spigot housing.
5. Adjust the switch to activate when the plastic glide reaches the mark.
6. Fully tighten the retaining bolts and remove mark from spigot glide.

### SPIGOT SWITCH REPLACEMENT

1. Remove the header panel.
2. Remove the dispense rate adjuster knob located below the header panel. (Refer to Figure 3-5)

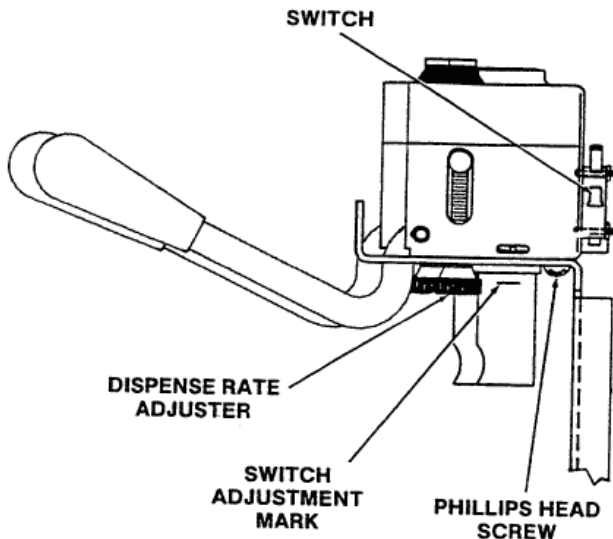


Figure 3-5 Spigot Switch Replacement

3. Remove the two Phillips head screws that attach the spigot cam assembly to the panel. Remove the assembly.
4. Disconnect the connector from the switch and remove the switch..
5. Install the replacement switch onto the handle assembly. Do not fully tighten the retaining screws at this time.
6. Using a pencil, mark the spigot glide 1/4" from the spigot housing. Adjust the switch to activate when the spigot handle moves the glide to the mark.
7. Fully tighten the retaining screws.
8. Attach the connector to the spigot switch.
9. Position the spigot handle assembly in the electrical box and fasten securely with the two Phillips head screws.
10. Replace the dispense rate adjuster knob and tighten.
11. Replace the header panel and secure with the two Phillips head screws.

### B. PUMP PRESSURE SWITCH

The pump pressure switch maintains 21-24 psig in the mix line.

#### PUMP PRESSURE SWITCH TEST

1. Turn off the pump motor.
2. Open the spigot to relieve air pressure in the system.
3. Connect a gauge between the 1/4" ID tubing and pump outlet in the cab.
4. Turn on the pump motor.
5. The motor should cutout when the gauge reads 24 psig  $\pm$ 1.
6. Open the spigot and monitor the gauge. The motor should cutin when the gauge reads 21 psig  $\pm$ 1.

### 3.9 TEMPERATURE CONTROL SENSOR

The temperature control sensor is a thermistor used to sense the temperature of the suction line. As the suction line temperature increases, the internal resistance of the thermistor decreases. Refer to Figure 3-8 for the relationship between sensor resistance and temperature. The IntelliTec control board monitors this value. In “Serve Mode”, when the temperature of the sensor equals the Cut In T value on the control, a freezing cycle starts.

When troubleshooting a sensor, refer to the wiring diagram and remove the wires from the control board. Measure the resistance of the sensor and compare it with the sensor resistance table. If the resistance is not within this range, replace it.

| °F  | Resistance | °F  | Resistance |
|-----|------------|-----|------------|
| -22 | 176950     | 40  | 26100      |
| -20 | 165200     | 42  | 24725      |
| -18 | 154300     | 44  | 23400      |
| -16 | 144200     | 46  | 22175      |
| -14 | 134825     | 48  | 21000      |
| -12 | 126125     | 50  | 19900      |
| -10 | 118050     | 52  | 18875      |
| -8  | 110550     | 54  | 17900      |
| -6  | 103550     | 56  | 17000      |
| -4  | 97075      | 58  | 16125      |
| -2  | 91025      | 60  | 15325      |
| 0   | 85400      | 62  | 14550      |
| 2   | 80150      | 64  | 13825      |
| 4   | 75275      | 66  | 13150      |
| 6   | 70725      | 68  | 12500      |
| 8   | 66475      | 70  | 11875      |
| 10  | 62500      | 72  | 11300      |
| 12  | 58800      | 74  | 10750      |
| 14  | 55325      | 76  | 10250      |
| 16  | 52100      | 78  | 9750       |
| 18  | 49075      | 80  | 9300       |
| 20  | 46250      | 82  | 8850       |
| 22  | 43600      | 84  | 8450       |
| 24  | 41125      | 86  | 8050       |
| 26  | 38800      | 88  | 7675       |
| 28  | 36625      | 90  | 7325       |
| 30  | 34575      | 92  | 7000       |
| 32  | 32675      | 94  | 6675       |
| 34  | 30875      | 96  | 6375       |
| 36  | 29175      | 98  | 6100       |
| 38  | 27600      | 100 | 5825       |

**Figure 3-6 Temperature Sensor Resistance (10K Ohms)**

## SECTION 4 TROUBLESHOOTING

### 4.1 ERROR CODES

When the machine experiences a problem, one of the following error codes is displayed on the control panel. Each error code directs you to the system location of the malfunction.

#### ERROR CODE MALFUNCTION

|    |  |
|----|--|
| 2  | High Torque                            |
| 3  | Run Time                               |
| 4  | Clean                                  |
| 5  | Freezing Cylinder Sensor               |
| 6  | Hopper Sensor (single hopper machines) |
| 7  | Drive Motor                            |
| 8  | Cab Sensor                             |
| 9  | High Pressure Cutout                   |
| 10 | Ambient Sensor                         |
| 11 | Prime                                  |
| 12 | Left Storage Sensor                    |
| 13 | Right Storage Sensor                   |
| 21 | Spigot Open Time                       |

To return the machine to normal operation, any error causing condition must be corrected and the freezing cylinder must be turned off and on again using the On/Off Left or On/Off Right button.

### 4.2 TROUBLESHOOTING

#### ERROR CODE 2 - HIGH TORQUE

If the control panel displays a High Torque Error (E2), the drive motor is running at a high load for 10 or more seconds. When an E2 occurs, the machine goes into Sleep 3 Mode. In Sleep 3 Mode the compressor operates enough to ensure the product temperature never increases above 40°F. The drive motor does not operate in Sleep 3 Mode. After the error is cleared and the power cycled, the machine returns to normal operation.

Very low and/or fluctuating supply voltages typically cause this error. The error can also be caused by faulty motor or starting components which could produce a high amp draw.

#### ERROR CODE 3 - RUN TIME

The Run Time Error (E3) occurs when the control senses that the compressor is not operating properly. It does this by monitoring the cutin parameter. If the CutIn Consistency is not met within the specified time, a Run Time Error is displayed.

When an E3 occurs, the machine goes into Sleep 3 Mode. In Sleep 3 Mode the compressor operates enough to ensure the product temperature never increases above 40°F. The drive motor does not operate in Sleep 3 Mode. After the error is cleared and the power cycled, the machine returns to normal operation.

When a Run Time Error occurs check the refrigeration system to make sure it is cooling

#### ERROR CODE 4 - CLEAN

If the machine is left in the Clean Mode for more than 10 minutes, the control panel displays a Clean Error (04). This condition does not reflect a problem with the machine itself. The Clean Error has been programmed into the controller as a safeguard to protect the machine from potential damage caused by the machine being accidentally left in "Clean Mode". To clear the Clean Error, press the On/Off button for the cylinder to turn it off then back on.

## ERROR CODE 5 - FREEZING CYLINDER SENSOR

The Freezing Cylinder Sensor Error (E5) indicates a failure of the barrel sensor or a sensor that is out of range. If the control panel displays an E5, press the On/Off button for the cylinder to turn it off then back on. If the control panel still displays the error code, refer to the machine's wiring diagram and the Temperature Sensor Table. Check each lead of the sensor to ground for continuity. If continuity is found, replace the sensor. To check the resistance of the sensor, place a thermocouple on the suction line at the exit of the freezing cylinder. Compare temperature and sensor resistance with the table as reference. If measured value does not coincide with a value on the table ( $\pm 500$  ohms), replace the sensor.

### NOTE

*When the machine encounters a Freezing Cylinder Sensor Error, the machine automatically runs on Consistency-Consistency. This mode allows the operator to continue serving product until the machine can be serviced.*

| °F  | Resistance | °F  | Resistance |
|-----|------------|-----|------------|
| -22 | 176950     | 40  | 26100      |
| -20 | 165200     | 42  | 24725      |
| -18 | 154300     | 44  | 23400      |
| -16 | 144200     | 46  | 22175      |
| -14 | 134825     | 48  | 21000      |
| -12 | 126125     | 50  | 19900      |
| -10 | 118050     | 52  | 18875      |
| -8  | 110550     | 54  | 17900      |
| -6  | 103550     | 56  | 17000      |
| -4  | 97075      | 58  | 16125      |
| -2  | 91025      | 60  | 15325      |
| 0   | 85400      | 62  | 14550      |
| 2   | 80150      | 64  | 13825      |
| 4   | 75275      | 66  | 13150      |
| 6   | 70725      | 68  | 12500      |
| 8   | 66475      | 70  | 11875      |
| 10  | 62500      | 72  | 11300      |
| 12  | 58800      | 74  | 10750      |
| 14  | 55325      | 76  | 10250      |
| 16  | 52100      | 78  | 9750       |
| 18  | 49075      | 80  | 9300       |
| 20  | 46250      | 82  | 8850       |
| 22  | 43600      | 84  | 8450       |
| 24  | 41125      | 86  | 8050       |
| 26  | 38800      | 88  | 7675       |
| 28  | 36625      | 90  | 7325       |
| 30  | 34575      | 92  | 7000       |
| 32  | 32675      | 94  | 6675       |
| 34  | 30875      | 96  | 6375       |
| 36  | 29175      | 98  | 6100       |
| 38  | 27600      | 100 | 5825       |

**Figure 7-1 Temperature Sensor Resistance (10K Ohms)**

## ERROR CODE 6 - HOPPER SENSOR

The Hopper Sensor Error (E6) will not occur on the U421-I2A or U431-I2A.

## ERROR CODE 7 - DRIVE MOTOR

If the control panel displays a Drive Motor Error (E7), the control does not sense the drive motor. When an E7 occurs, the machine goes into Sleep 3 Mode. In Sleep 3 Mode the compressor operates enough to ensure the product temperature never increases above 40°F. The drive motor does not operate in Sleep 3 Mode. After the error is cleared and the power cycled, the machine returns to normal operation.

Press the On/Off button for the cylinder to turn it off then back on. If the error returns, use the machine's wiring diagram and check connections at the IntelliTec2™ control and at the motor. An E7 may also be the result of a faulty drive motor contactor.

## ERROR CODE 8 - CAB SENSOR

A Cab Sensor Error (E8) indicates a cabinet temperature sensor failure. This error also appears if the sensor is out of range. To remedy this error, press the On/Off button for the cylinder to turn it off then back on. If the control panel still displays the error condition code, refer to the wiring diagram and the Temperature Sensor Table. Check each lead of the sensor to ground for continuity. If continuity is found, replace the sensor. Place a thermocouple in the cabinet evaporator discharge airstream (outlet air flow). Compare temperature to sensor resistance using the table as reference. If Cutin/Cutout values do not coincide with the values on the table, replace the sensor.

## ERROR CODE 9 - HIGH PRESSURE CUTOUT

High Pressure Cutout Errors (E9) are usually caused by a dirty or inefficient condenser. If the control panel displays an E9, press the On/Off button for the cylinder to turn it off. Wait for 8-10 minutes for the machine pressures stabilize and an the internal timer to expire then press the On/Off button for the cylinder to turn it back on.

In air cooled condenser models, check the air filter to make sure it is clean. Replace or clean the filter as required. Check for proper air clearance around the machine. Refer to the machine's Owner's Manual for clearances. Check the condenser for blockage, and be sure condenser fan is functioning.

On water cooled condenser models, check for proper water flow through the condenser coil.

After the cause of the error is determined and corrected, press the On/Off button for the cylinder to turn it off then back on.

### **ERROR CODE 10 - AMBIENT SENSOR**

The Ambient Temperature Sensor Error (E10) indicates a failure of the condenser air inlet temperature sensor or if the sensor is out of range. If the control panel displays an E10, press the On/Off button for the cylinder to turn it off then back on. If the control panel still displays the error condition code, refer to the machine's wiring diagram and the Temperature Sensor Table. Check each lead of the sensor to ground for continuity. If continuity is found, replace the sensor. To check the resistance of the sensor, place a thermocouple at the condenser air inlet. Compare temperature and sensor resistance with the table as reference. If measured value does not coincide with a value on the table ( $\pm 400$  ohms), replace the sensor.

### **ERROR CODE 11 - PRIME**

The Prime Error (E11) occurs when the pressure switch does not shut off the pump after an extended period of continuous running. This usually occurs if there is a leak in the hose or if there is a low mix condition. The error can also indicate a bad pressure switch.

### **ERROR CODE 12 - LEFT HOPPER SENSOR**

The Left Hopper Sensor Error (E12) will not occur on the U421-I2A or U431-I2A.

### **ERROR CODE 13 - RIGHT HOPPER SENSOR**

The Right Hopper Sensor Error (E13) will not occur on the U421-I2A or U431-I2A.

### **ERROR CODE 16 - ROTATE HOSE**

The Rotate Hose Error (E16) occurs when the Hose Service Limit has been met.

Rotate or replace the pump hose and reset the hose service time by pressing and holding the Pump button until the reset message appears on the Current Status Screen.

### **ERROR CODE 21 - SPIGOT OPEN TIME**

The Spigot Open Time Error (E21) occurs when the spigot is open continuously for 10 minutes. The machine goes into Sleep 3 mode when an E21 occurs.

If the control panel displays and E21, make sure the spigot handle is fully closed. The switch can be held open if the spigot body and front door were not assembled correctly or lubricated.

Test the spigot switch and replace if necessary. Check that the spigot assembly is operating correctly.

### 4.3 TROUBLESHOOTING - MACHINE

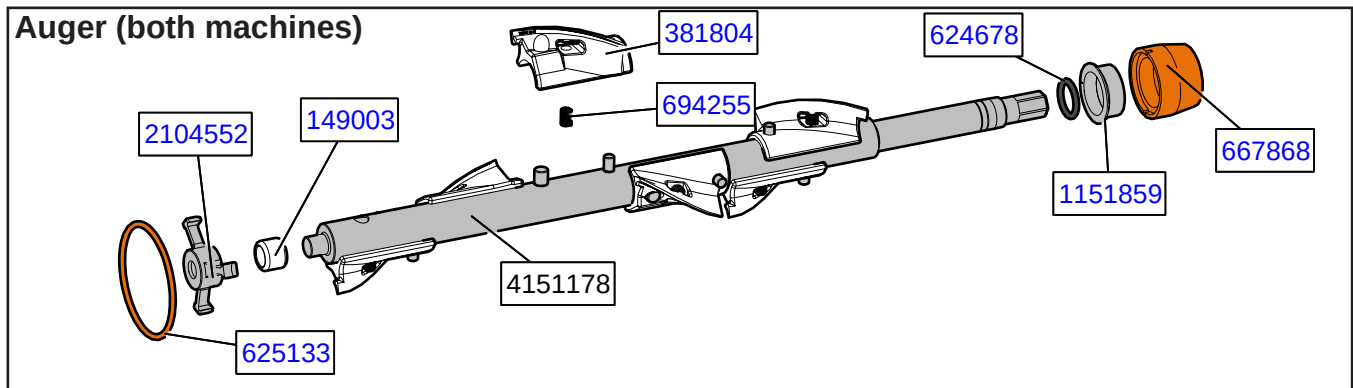
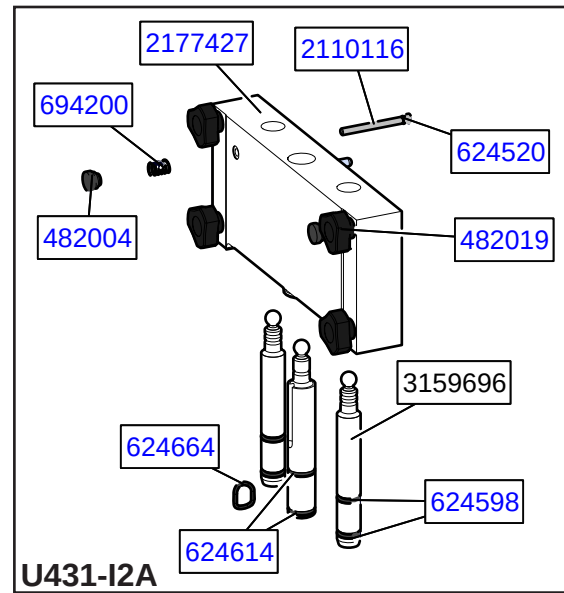
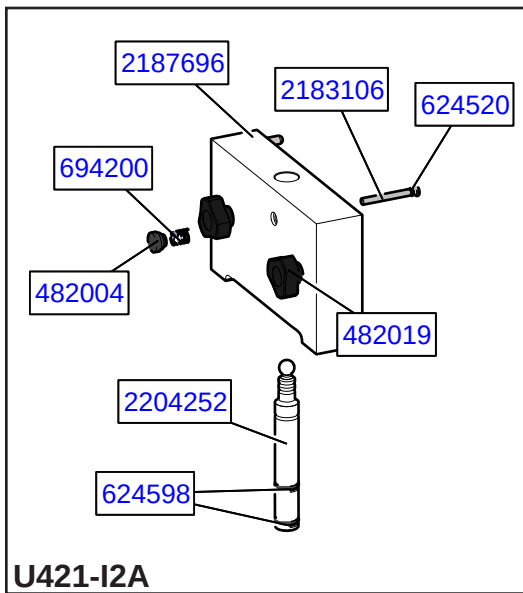
| PROBLEM                                  | POSSIBLE CAUSE   | REMEDY  |
|--|--|---|
| <b>Machine does not run.</b>             | <ol style="list-style-type: none"> <li>1 Power to machine is off.</li> <li>2 Freeze-up (auger will not turn).</li> <li>3 Front door not in place.</li> </ol>   | <ol style="list-style-type: none"> <li>1 Supply power to machine.</li> <li>2 Turn machine off for 15 minutes, then restart.</li> <li>3 Assemble front door in place.</li> </ol>   |
| <b>Machine will not shut off.</b>        | <ol style="list-style-type: none"> <li>1 Refrigeration problem.</li> </ol>   | <ol style="list-style-type: none"> <li>1 Check system. (See Section 3)</li> </ol>   |
| <b>Product is too firm.</b>              | <ol style="list-style-type: none"> <li>1 CutOut Consistency setting too high</li> </ol>  | <ol style="list-style-type: none"> <li>1 Adjust the CutOut Consistency (Refer to IntelliTec2 manual)</li> </ol>   |
| <b>Product is too soft.</b>              | <ol style="list-style-type: none"> <li>1 No vent space for free flow of cooling air.</li> <li>2 Condenser is dirty.</li> <li>3 CutOut Consistency setting too low</li> <li>4 Auger is assembled incorrectly.</li> <li>5 Refrigeration problem.</li> </ol>                            | <ol style="list-style-type: none"> <li>1 A minimum of 6" of air space on the sides and back.</li> <li>2 Clean the condenser. (Refer to operators manual)</li> <li>3 Adjust the CutOut Consistency (Refer to IntelliTec2 manual)</li> <li>4 Remove mix, clean, reassemble, sanitize and freeze down.</li> <li>5 Check system. (See Section 3)</li> </ol> |
| <b>Product does not dispense.</b>        | <ol style="list-style-type: none"> <li>1 No mix in cabinet.</li> <li>2 Drive motor overload tripped.</li> <li>3 Drive belt failure.</li> <li>4 Freeze-up (Auger will not turn).</li> </ol>   | <ol style="list-style-type: none"> <li>1 Add mix to the cabinet.</li> <li>2 Wait for automatic reset. (If condition continues, see section 3.)</li> <li>3 Replace drive belt.</li> <li>4 Turn off cylinder, wait for 15 minutes, then restart.</li> </ol>   |
| <b>Drive belt slipping or squealing.</b> | <ol style="list-style-type: none"> <li>1 Worn drive belt.</li> <li>2 Freeze-up (Auger will not turn).</li> <li>3 Not tensioned properly.</li> </ol>  | <ol style="list-style-type: none"> <li>1 Replace drive belt.</li> <li>2 Turn off cylinder, wait for 15 minutes, then restart.</li> <li>3 Adjust belt tension</li> </ol>   |
| <b>Rear auger seal leaks.</b>            | <ol style="list-style-type: none"> <li>1 Outside surface of rear auger seal is lubricated.</li> <li>2 Rear seal missing or damaged.</li> <li>3 Seal o-ring missing, damaged or installed incorrectly.</li> <li>4 Worn or scratched auger shaft.</li> </ol>                           | <ol style="list-style-type: none"> <li>1 Clean lubricant from outside of rear seal and thoroughly clean rear of freezing cylinder. Lubricate inside of seal and reinstall.</li> <li>2 Check or replace.</li> <li>3 Check or replace.</li> <li>4 Replace auger shaft.</li> </ol>   |
| <b>Front door leaks.</b>                 | <ol style="list-style-type: none"> <li>1 Front door knobs are loose.</li> <li>2 Spigot parts are not lubricated.</li> <li>3 Chipped or worn spigot o-rings.</li> <li>4 O-rings or spigot installed wrong.</li> <li>5 Inner spigot hole in front door nicked or scratched.</li> </ol> | <ol style="list-style-type: none"> <li>1 Tighten knobs.</li> <li>2 Refer to operators manual.</li> <li>3 Replace o-rings.</li> <li>4 Remove spigot and check o-ring.</li> <li>5 Replace front door.</li> </ol>  |

## SECTION 5 REPLACEMENT PARTS

### 5.1 BRUSHES, DECALS, AND LUBRICATION

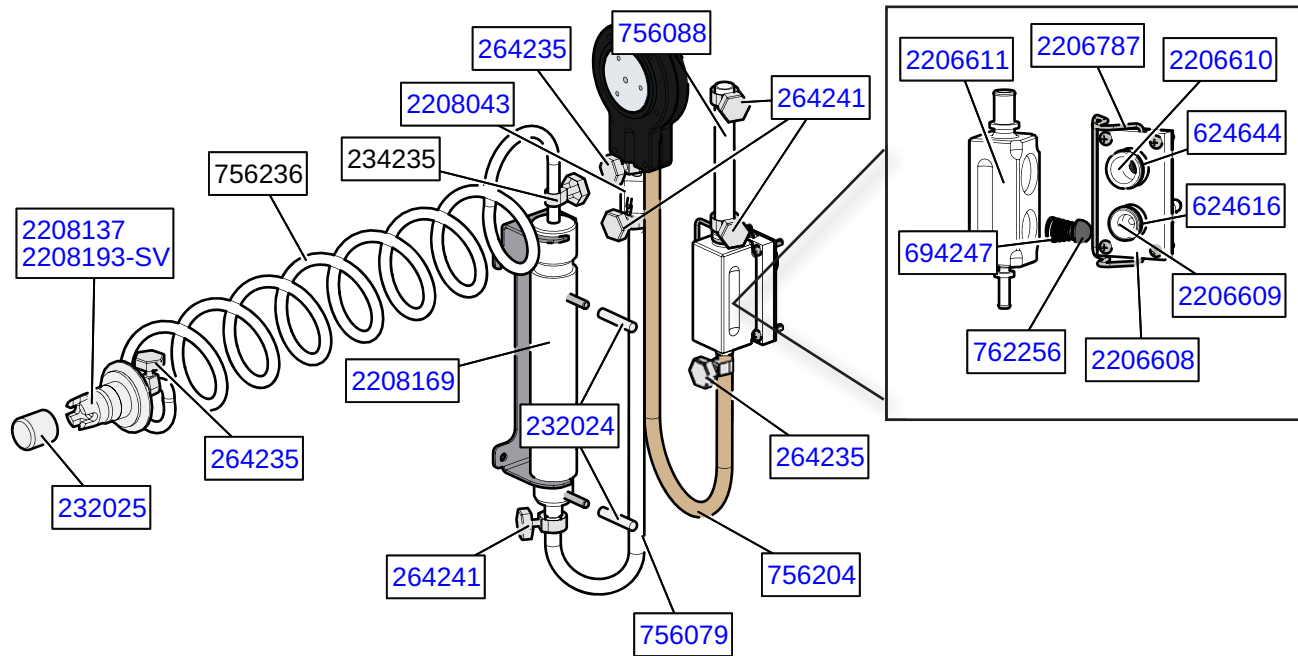
| Part       | Description  | Quantity |      |
|------------|--|----------|------|
|            |  | U421     | U431 |
| C-1000-26C | Decal - Made In USA  | 1        | 1    |
| 208135     | Brush - 4" X 8" X 16" (Barrel)                               | 1        | 1    |
| 208380     | Brush - 1/4" X 3" X 14"                                      | 1        | 1    |
| 208387     | Brush - 1/2" X 5" X 24"                                      | 1        | 1    |
| 208465     | Brush - 1" X 3-1/2" X 18"                                    | 1        | 1    |
| 208467     | Brush - 3/8" X 1" X 5"                                       | 1        | 1    |
| 208485     | Brush - 66" Long   | 1        | 1    |
| 232741     | Cap - Rosette (6-Point Teardrop) (Translucent) (Standard)    | 3        | 3    |
| 324065     | Decal - Water Inlet  | 1        | 1    |
| 324107     | Decal - Caution Hazardous Moving Parts                       | 1        | 1    |
| 324125     | Decal - Danger Electric Shock Hazard                         | 1        | 1    |
| 324141     | Decal - Caution Rotating Blades                              | 1        | 1    |
| 324200     | Decal - High Pressure Cut-Out                                | 1        | 1    |
| 324208     | Decal - Attention Refrigerant Leak Check                     | 1        | 1    |
| 324509     | Decal - Cleaning Instructions                                | 1        | 1    |
| 324548     | Decal - Adequate Ventilation 6"                              | 1        | 1    |
| 324566     | Decal - Wired According To                                   | 1        | 1    |
| 324803     | Decal - Domed Stoelting Logo (Purple) (Large) (Header Panel) | 1        |      |
| 324859     | Decal - Domed Dairy Queen Logo (Header Panel)                | 1        | 1    |
| 324888     | Decal - Fan Motor Reset                                      | 1        | 1    |
| 324901     | Decal - Transformer Switch                                   | 1        | 1    |
| 324909     | Decal - USB Port   | 1        | 1    |
| 324932     | Decal - Thermistor ID  | 1        |      |
| 325023     | Decal - Stoelting (Black) (Large) (Header Panel)             | 1        | 1    |
| 325024     | Decal - Stoelting (Black) (Small) (Drip Tray Support)        | 1        | 1    |
| 325025     | Decal - Pump In  | 1        | 1    |
| 325026     | Decal - Pump Out   | 1        | 1    |
| 325028     | Decal - 1/2" Silver Round                                    | 1        | 1    |
| 325032     | Decal - White Glove Service                                  | 1        | 1    |
| 325033     | Decal - Caution Heavy Object                                 | 1        | 1    |
| 325044     | Decal - DQ Serial Number                                     | 1        | 1    |
| 508053     | Lubricant - Total Blend (50 Packets)                         | 1        | 1    |
| 513709     | Manual - Operators (DQ)                                      |          | 1    |
| 513711     | Manual - Operators (DQ)                                      | 1        |      |
| 513713     | Manual - Operators (Non DQ)                                  | 1        | 1    |
| 1177990-SV | Caster Kit - 4" (Set Of 4)                                   | 1        | 1    |

## 5.2 AUGER SHAFT AND DOOR PARTS



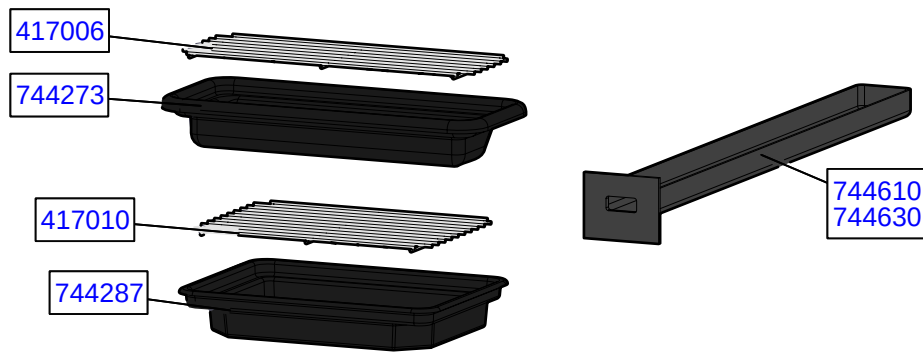
| Part Number | Description                                 | Quantity |      |
|-------------|---|----------|------|
|             |   | U421     | U431 |
| 149003      | Bushing - Front Auger Support               | 2        | 2    |
| 381804      | Auger Flight                                | 12       | 12   |
| 482004      | Knob (Air Bleed Valve)                      | 3        | 3    |
| 482019      | Knob - Front Door (Black)                   | 4        | 4    |
| 624520      | O-Ring - Air Bleed Valve - Black            | 2        | 2    |
| 624598      | O-Ring - Spigot Body - Black                | 4        | 4    |
| 624614      | O-Ring - Top & Bottom Center Spigot - Black |          | 2    |
| 624664      | O-Ring - Middle Center Spigot - Black       |          | 1    |
| 624678      | O-Ring - Rear Seal - Black                  | 2        | 2    |
| 625133      | O-Ring - Front Door - Black                 | 2        | 2    |
| 667868      | Seal - Rear Auger (Orange)                  | 2        | 2    |
| 694200      | Spring - Air Bleed Valve                    | 2        | 2    |
| 694255      | Spring - Auger Flight                       | 12       | 12   |
| 1151859     | Adapter - Rear Seal (Code 1)                | 2        | 2    |
| 2104552     | Support - Front Auger                       | 2        | 2    |
| 2110116     | Valve - Air Bleed                           |          | 2    |
| 2177427     | Front Door                                  |          | 1    |
| 2183106     | Valve - Air Bleed                           | 2        |      |
| 2187696     | Door - Front w/Pins                         | 2        |      |
| 2187811     | Spigot Body - Center                        |          | 1    |
| 2187812     | Spigot Body - Outer                         |          | 2    |
| 2204252     | Spigot Body                                 | 2        |      |
| 4151178     | Auger Shaft                                 | 2        | 2    |

### 5.3 CAB TUBING



| Part Number | Description   | Quantity |      |
|-------------|---|----------|------|
|             |   | U421     | U431 |
| 266018      | Clip - "J" (Hose Holder) (Cab)  | 2        | 2    |
| 232024      | Cap - Manifold  | 4        | 4    |
| 232025      | Cap - Bag Adapter   | 4        | 4    |
| 264235      | Clamp - Metal (1/4" ID Tubing)  | -        | -    |
| 264241      | Clamp - Metal (1/2" ID Tubing)  | -        | -    |
| 396216      | Gasket - Manifold to Cab Wall   | 2        | 2    |
| 624619-5    | O-Ring - Air Inlet Base (5 Pack)                                      | 2        | 2    |
| 624644-5    | O-Ring - Pressure Switch (5 Pack)                                     | 2        | 2    |
| 653020      | Screw - Thumb (Wire Basket)   | 4        | 4    |
| 694247      | Spring - Check Valve  | 2        | 2    |
| 717962      | Switch - Pressure   | 2        | 2    |
| 756079      | Tubing - 3/8" ID - Clear - Mix Line (25' Increments) (Per Inch) (Cab) | 2        | 2    |
| 756088-12   | Tubing - 1/2" I.D. - Clear - Mix Line (Pre-Cut 12" Piece)             | 2        | 2    |
| 756204      | Tubing - 1/4" ID - Pump (50' Box Only) (Per Inch)                     | -        | -    |
| 756204-24   | Tubing - 1/4" ID - Pump (Pre-Cut 24" Piece)                           | 2        | 2    |
| 756236-03   | Tubing - Coiled (Pre-Cut 3 Ft. Piece) (Each)                          | 6        | 6    |
| 762256      | Check Valve - Manifold (Cab)  | 2        | 2    |
| 764000      | Check Valve (Duckbill) (Mix Bag Adapter) (Cab)                        | 6        | 6    |
| 1183283     | Fitting - Barbed - Air Inlet (Cab)                                    | 2        | 2    |
| 2206405     | Plug & Cord Assembly w/Shrink Wrap (Low Mix) (Cab)                    | 2        | 2    |
| 2206608     | Manifold Mounting Plate (In-Wall Manifold Assembly)                   | 2        | 2    |
| 2206609     | Air Inlet Base (In-Wall Manifold Assembly)                            | 2        | 2    |
| 2206611     | Check Valve Block   | 2        | 2    |
| 2206787     | Wire Clip (In-Wall Manifold Assembly)                                 | 2        | 2    |
| 2208043     | In-Line Sensor Kit  | 2        | 2    |
| 2208032     | Mix Bag Manifold (Stationary)   | 2        | 2    |
| 2208137     | Mix Bag Adapter w/Check Valve (Plastic)                               | 6        | 6    |
| 2208193-SV  | Mix Bag Adapter w/Check Valve (Stainless)                             | 6        | 6    |
| 2208169     | Manifold - Mix Collection (Manifold Only)                             | 2        | 2    |
| 2208043     | Sensor - Mix  | 2        | 2    |

## 5.4 TRAYS

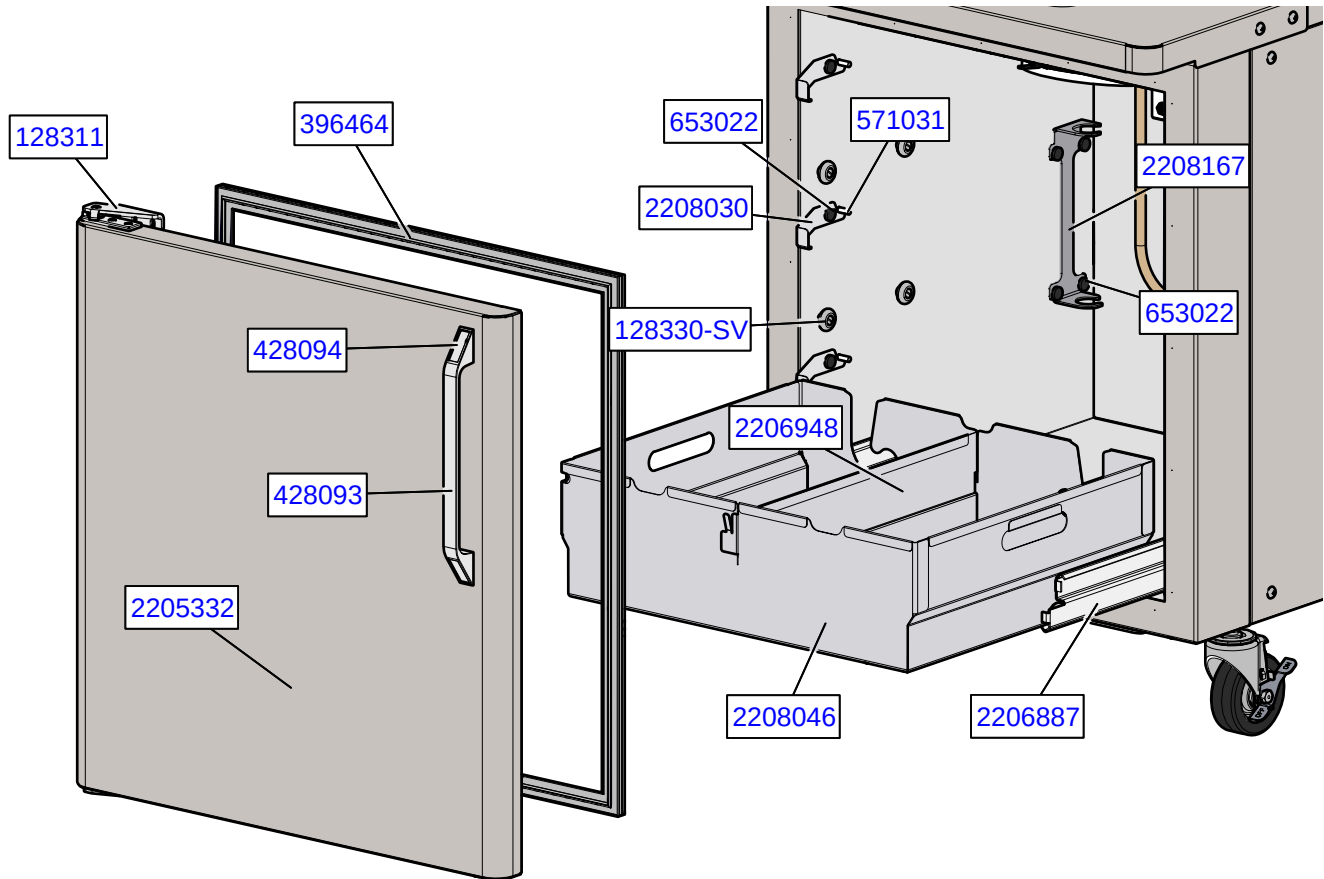


| Part Number | Description   | Quantity |      |
|-------------|---|----------|------|
|             |   | U421     | U431 |
| 417006      | Insert - Drip Tray (Vinyl Coated Metal)                         |          | 1    |
| 417010      | Insert - Drip Tray  | 2        |      |
| 744273      | Tray - Drip   |          | 1    |
| 744287      | Tray - Drip (Black)   | 2        |      |
| 744610      | Tray - Drain w/Magnet (Ser. #0 - #6536208P)                     | -        | -    |
| 744614      | Tray - Condensate Pan (Under Cab)                               | 1        | 1    |
| 744630      | Tray - Drain w/o Magnet (Ser. #6536308P Plus)                   | 1        | 1    |
| 2206858     | Insert - Drip Tray (Louvered Stainless) (For #744273 Drip Tray) |          | 1    |

## 5.5 PANELS & SCREWS

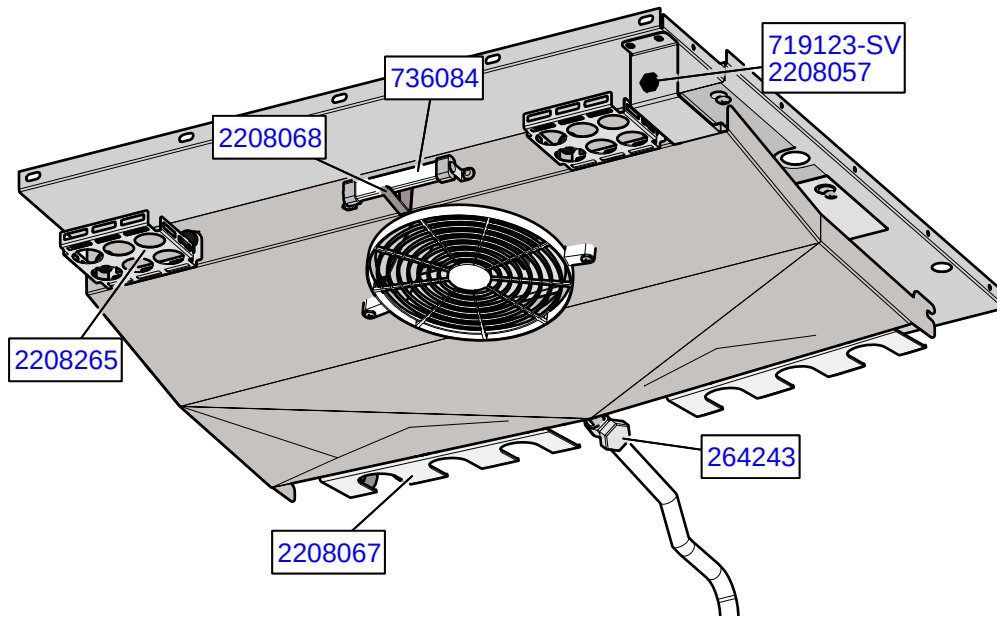
| Part Number | Description  | Quantity |      |
|-------------|--|----------|------|
|             |  | U421     | U431 |
| 647653      | Screw - Panel (Header & Drip Tray Support)   | -        | -    |
| 647899      | Screw - Panel (Side, Rear & Drip Tray Support Sides)   | -        | -    |
| 649114      | Screw - Panel (Front)  |          | -    |
| 701009      | Standoff - Panel (Metal 7/8" Threaded) (Upper Frame Sides - 8)                                     | 8        | 8    |
| 701029      | Standoff - Panel (Metal 1/2" Threaded)<br>(Upper Rear Frame - 2 & Cab Frame Sides/Rear - 12)       | 14       | 14   |
| 1154886     | Cover Plate (Drain Tray) (R.H. Side Panel)   | 1        |      |
| 2202935     | Panel - Top (Water-Cooled & Air-Cooled Remote)   | 1        | 1    |
| 2202936     | Panel - Top (Air-Cooled Self Contained) (1 PH, 50/60 Hz)   | 1        | 1    |
| 2202939-SV  | Panel - Lower Side (R.H. & L.H)  | 2        | 2    |
| 2203101     | Panel - Header (DQ)  | 1        |      |
| 2203401     | Panel Only - Header (DQ / Gate Style Handle)   |          | 1    |
| 2203404-SV  | Panel - Rear (Air-Cooled Self Contained)   | 1        | 1    |
| 2203405     | Panel - Upper R.H. Side  | 1        | 1    |
| 2203406-SV  | Panel - Upper L.H. Side  | 1        | 1    |
| 2203414     | Panel - Front Shroud   |          | 1    |
| 2203576     | Panel - Rear Top (Air-Cooled Remote)   | 1        | 1    |
| 2203577     | Panel - Rear Bottom (Air-Cooled Remote)  | 1        | 1    |
| 2203608     | Panel Only - Header (Non DQ)   |          | 1    |
| 2203708     | Panel Only - Header (Non DQ)   | 1        |      |
| 2204514-SV  | Panel - Rear (Water-Cooled)  | 1        | 1    |
| 2205333     | Panel Assembly - Header (Includes Panel,<br>Display Board & Membrane Switch) (DQ / Gate Style)     |          | 1    |
| 2205334     | Panel Assembly - Header (DQ) (Includes Panel,<br>Display Board & Membrane Strip Switch)            | 1        |      |
| 2205335     | Panel Assembly - Header (Non DQ) (Includes Panel,<br>Display Board & Membrane Strip Switch)        | 1        |      |
| 2205336     | Panel Assembly - Header (Includes Panel,<br>Display Board & Membrane Switch) (Non DQ / Gate Style) |          | 1    |
| 2208147     | Panel - Drip Tray Support  |          | 1    |
| 2208171     | Panel - Drip Tray Support  | 1        |      |

## 5.6 CABINET



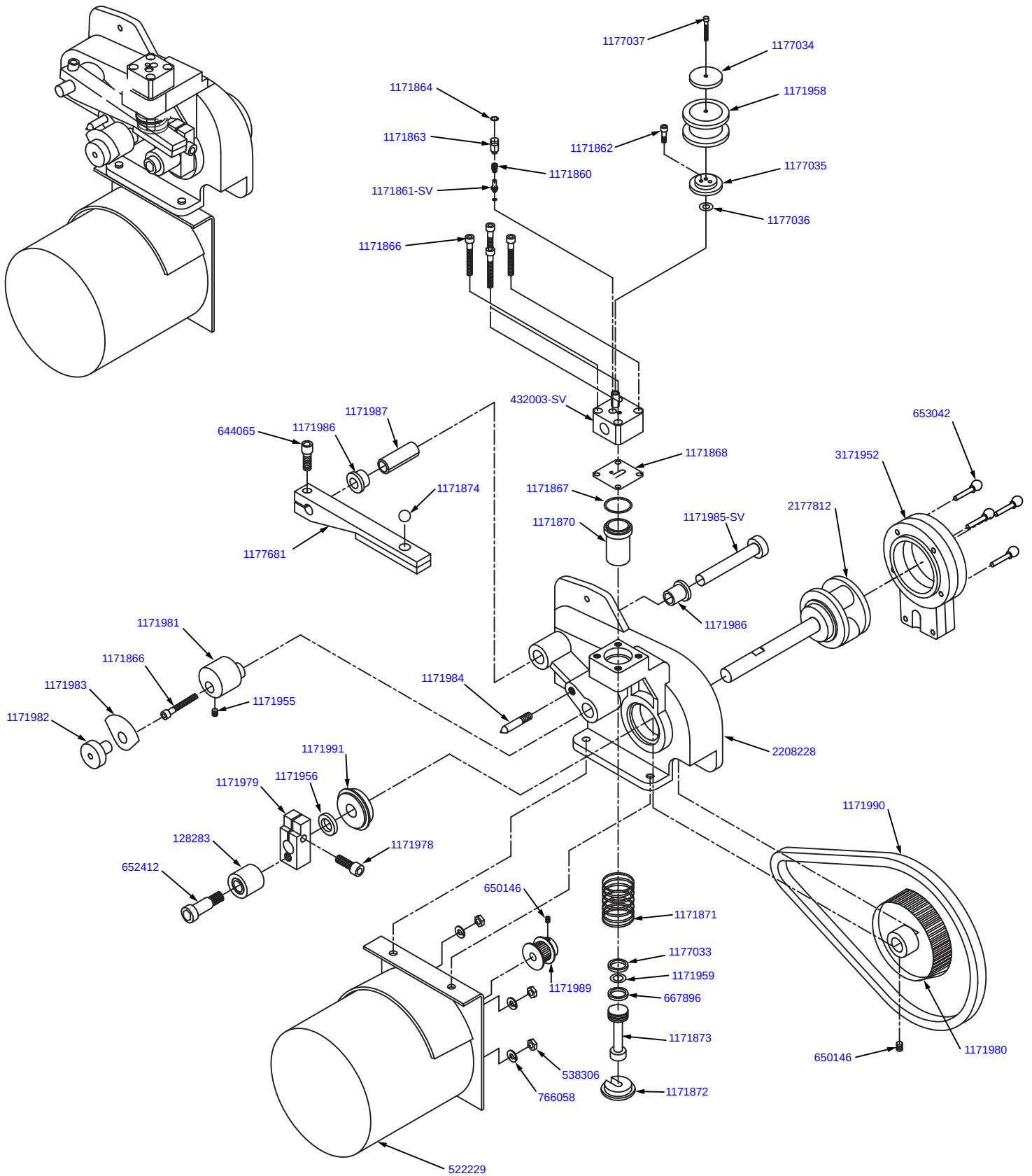
| Part      | Description  | Quantity |      |
|-----------|--|----------|------|
|           |  | U421     | U431 |
| 128311    | Hinge - Door (Top & Bottom) (Cab)  | 1        | 1    |
| 128330-SV | Bearing Assembly (Bearing & Nut) (12 Required) (Cab)   | 12       | 12   |
| 396464    | Gasket - Door (Cab)  | 1        | 1    |
| 428093    | Handle - Cab Door (Cab)  | 1        | 1    |
| 428094    | Handle Insert - Cab Door (Cab)   | 1        | 1    |
| 571031    | Pin - Mix Container Drawer (Cab)   | 3        | 3    |
| 653022    | Screw - Thumb (Drawer Latch, Mix Manifold) (Cab)   | 11       | 11   |
| 2205332   | Door Assembly (Door, Handle & Gasket) (Cab)  | 1        | 1    |
| 2206887   | Drawer Slide - R.H.  | 3        | 3    |
| 2206888   | Drawer Slide - L.H.  | 3        | 3    |
| 2206948   | Drawer Divider (Stainless)   | 3        | 3    |
| 2208030   | Drawer Latch   | 3        | 3    |
| 2208045   | Drawer Assembly (includes Drawer, Divider & Ball Bearings) (Stainless)                         | 3        | 3    |
| 2208046   | Drawer Only (Stainless)  | 3        | 3    |
| 2208161   | Drawer Tub (Plastic)   |          |      |
| 2208162   | Drawer Divider (Plastic)   |          |      |
| 2208164   | Drawer Assembly<br>(includes Drawer, Plastic Tub, Plastic Divider & Ball Bearings) (Stainless) | 3        | 3    |
| 2208165   | Drawer Only (For Plastic Tub) (Stainless)  |          |      |
| 2208167   | Mix Bag Manifold Mount - Swivel (L.H.)   | 1        | 1    |
| 2208170   | Mix Bag Manifold Mount - Swivel (R.H.)   | 1        | 1    |

## 5.7 CABINET EVAPORATOR



| Part      | Description                                       | Quantity |      |
|-----------|---|----------|------|
|           |   | U421     | U431 |
| 162053    | Blade - Fan (#355005 Evaporator) (Cab)            | 1        | 1    |
| 264243    | Clamp - Metal (3/8" ID Tubing) (Cab)              | 1        | 1    |
| 266090    | Clip - LED Light Strip                            | 1        | 1    |
| 355005    | Evaporator (Angled)                               | 1        | 1    |
| 493000    | LED Light Strip                                   | 1        | 1    |
| 522000    | Motor - Fan (#355005 Low Profile Evaporator)      | 1        | 1    |
| 719123-SV | Switch Only - Cab Door (Cab)                      | 1        | 1    |
| 736084    | Thermometer (Cab)                                 | 1        | 1    |
| 2208057   | Switch Assembly - Cab Door                        | 1        | 1    |
| 2208067   | Mix Bag Adaptor Rack                              | 2        | 2    |
| 2208068   | Mix Bag Adaptor Hook (Attached to Cab Evaporator) | 1        | 1    |
| 2208265   | Mix Bag Cap Holder                                | 2        | 2    |

## 5.8 PUMP PARTS

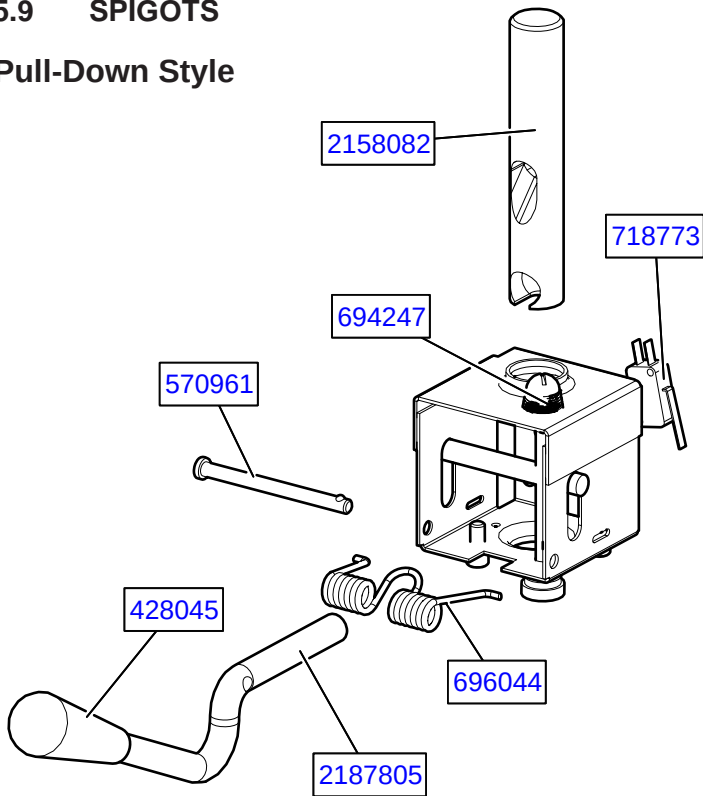


## 5.8 PUMP PARTS (CONTINUED)

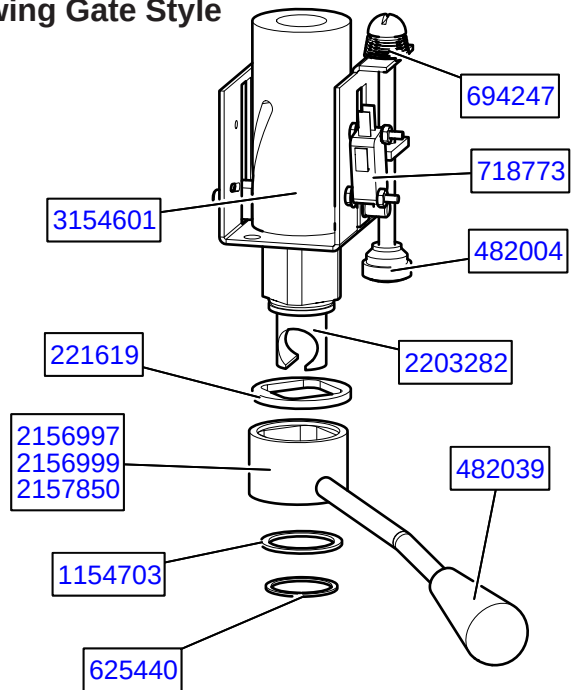
| Part Number | Description  | Quantity |      |
|-------------|--|----------|------|
|             |  | U431     | U421 |
| 128283      | Crank Arm Roller Assy (Requires #652412) (Cab)       | 2        | 2    |
| 432003-SV   | Valve Head Only w/Tubes (Pump) (Cab)                 | 2        | 2    |
| 522229      | Motor - Pump (w/Capacitor) (Cab)                     | 2        | 2    |
| 538306      | Nut - Motor Mounting (Cab)                           | 8        | 8    |
| 644065      | Screw - Rocker Arm (Cab)                             | 2        | 2    |
| 650146      | Set Screw - Pulley (Cab)                             | 2        | 2    |
| 652412      | Screw - Shoulder (Crank Arm Roller Assembly) (Cab)   | 2        | 2    |
| 653042      | Screw - Thumb (Cover Clamp) (Cab)                    | 8        | 8    |
| 667896      | Seal - Bumper (Piston) (Pump) (Cab)                  | 2        | 2    |
| 756067      | Tubing - 1/4" ID - Clear - Air Line (Per Inch) (Cab) | 17x2     | 17x2 |
| 762258      | Check Valve - Air Line - Red/White                   | 2        | 2    |
| 766058      | Washer - Lock - Motor Mounting (Cab)                 | 8        | 8    |
| 778027      | Wrench - Allen (Cab)                                 | 2        | 2    |
| 1171860     | Spring - Check Valve (Pump) (Cab)                    | 2        | 2    |
| 1171861-SV  | Needle Valve w/O-Ring (Pump) (Cab)                   | 2        | 2    |
| 1171862     | Screw - Air Filter Retainer (Cab)                    | 2        | 2    |
| 1171863     | Valve Guide (Pump) (Cab)                             | 2        | 2    |
| 1171864     | O-Ring - Needle Valve (Pump) (Cab)                   | 2        | 2    |
| 1171866     | Screw - Valve Head (Cab)                             | 10       | 10   |
| 1171867     | O-Ring (Pump Cylinder Sleeve) (Cab)                  | 2        | 2    |
| 1171868     | Reed Valve (Pump) (Cab)                              | 2        | 2    |
| 1171870     | Cylinder Sleeve (Pump) (Cab)                         | 2        | 2    |
| 1171871     | Spring - Piston (Cab)                                | 2        | 2    |
| 1171872     | Piston Spring Seat (Cab)                             | 2        | 2    |
| 1171873     | Piston (Pump) (Cab)                                  | 2        | 2    |
| 1171874     | Ball Bearing - Single (Pump Rocker Arm) (Cab)        | 2        | 2    |
| 1171955     | Set Screw - Eccentric (Cab)                          | 2        | 2    |
| 1171956     | Washer - Crank Arm - Nylon (Cab)                     | 2        | 2    |
| 1171958     | Filter - Air (Pump) (Cab)                            | 2        | 2    |
| 1171959     | O-Ring (Piston) (Pump) (Cab)                         | 2        | 2    |
| 1171960     | Capacitor - Pump Motor (Cab)                         | 2        | 2    |
| 1171978     | Screw - Crank Arm (Cab)                              | 2        | 2    |
| 1171979     | Crank Arm (Cab)                                      | 2        | 2    |
| 1171980     | Pulley - Large (Pump) (Cab)                          | 1        | 1    |
| 1171981     | Eccentric (Cab)                                      | 2        | 2    |
| 1171982     | Knob - Crank Arm Overrun Setting (Cab)               | 2        | 2    |
| 1171983     | Dial - Crank Arm Overrun Setting (Cab)               | 2        | 2    |
| 1171984     | Pointer - Crank Arm Overrun Setting (Cab)            | 2        | 2    |
| 1171985-SV  | Dowel Pin and Collar Assembly (Cab)                  | 2        | 2    |
| 1171986     | Flange Bearing - Rocker Arm (Cab)                    | 4        | 4    |
| 1171987     | Wick - Rocker Arm (Cab)                              | 2        | 2    |
| 1171989     | Pulley - Small (Cab)                                 | 2        | 2    |
| 1171990     | Belt (Pump) (Cab)                                    | 1        | 1    |
| 1171991     | Ball Bearing (Roller Assembly / Crank Arm)           | 2        | 2    |
| 1172864     | Valve Body - Outer (Check Valve Assembly) (Cab)      | 2        | 2    |
| 1177033     | Bumper Ring (Piston) (Pump) (Cab)                    | 2        | 2    |
| 1177034     | Air Filter Retainer - Top (Cab)                      | 2        | 2    |
| 1177035     | Air Filter Retainer - Bottom (Cab)                   | 2        | 2    |
| 1177036     | Washer - Air Filter Retainer (Cab)                   | 2        | 2    |
| 1177037     | Screw - Air Filter (Cab)                             | 2        | 2    |
| 1177681     | Rocker Arm (Cab)                                     | 2        | 2    |
| 2177812     | Roller Carrier Assembly Kit (Cab)                    | -        | -    |
| 2208048     | Pump Assembly w/Motor                                | 2        | 2    |
| 2208228     | Pump Body Casting (Cab)                              | 2        | 2    |
| 3171952     | Cover - Clamp (Two Piece Black) (Cab)                | 2        | 2    |

## 5.9 SPIGOTS

### Pull-Down Style

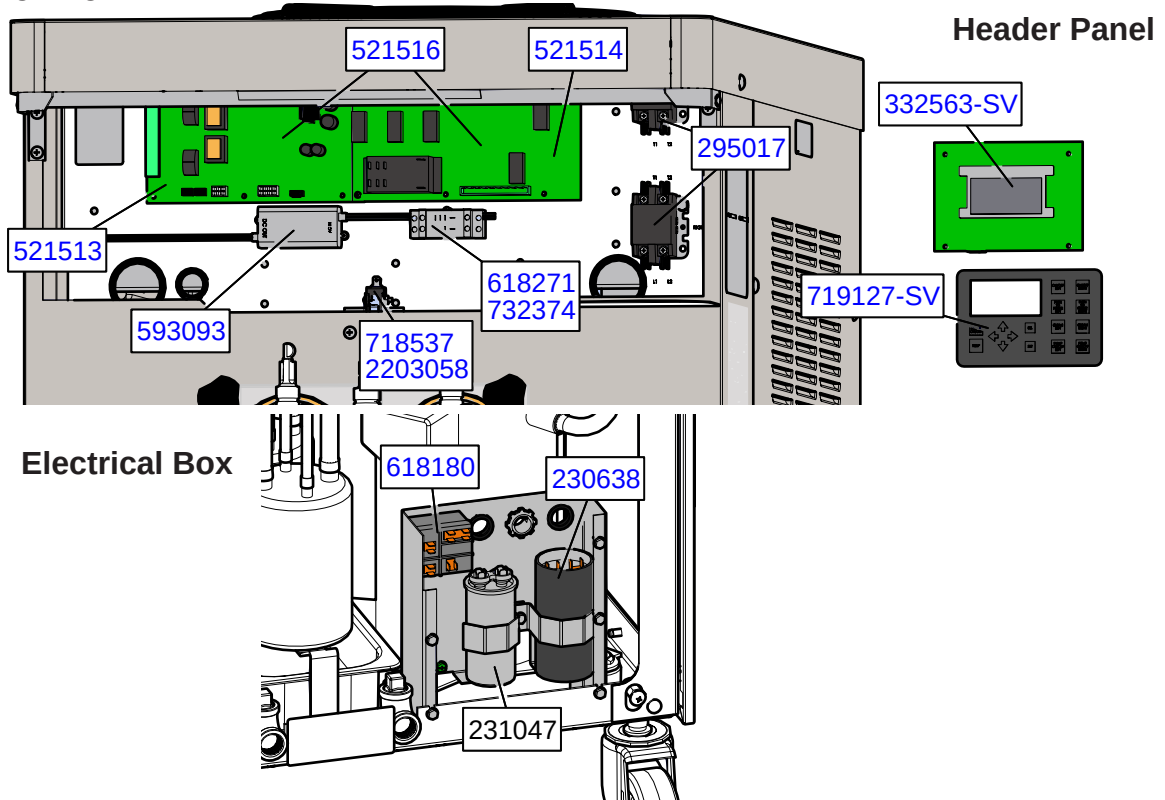


### Swing Gate Style



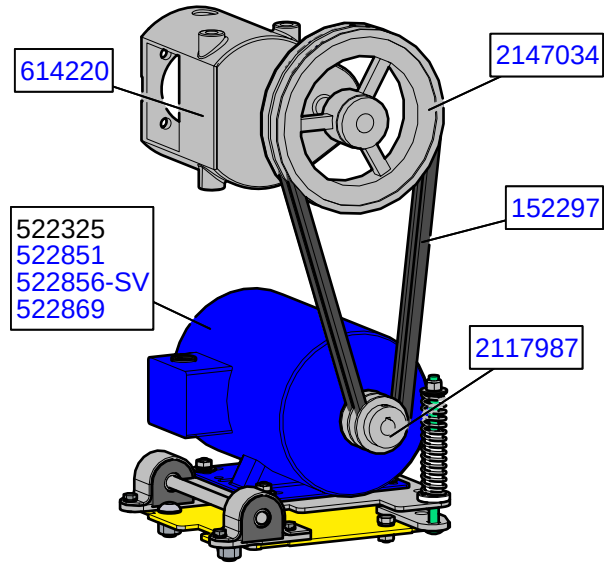
| Part    | Description  | Quantity |      |
|---------|--|----------|------|
|         |  | U421     | U431 |
| 221619  | Bushing - Spacer (Spigot Handle)                       |          | 3    |
| 428045  | Knob - Spigot Handle (Black) (Non DQ)                  |          | 3    |
| 428081  | Handle Assembly - L.H. (27°) (Non DQ)                  |          | 1    |
| 428082  | Handle Assembly - R.H. (27°) (Non DQ)                  | 2        | 1    |
| 428083  | Handle Assembly - Center (27°) (Non DQ)                |          | 1    |
| 482004  | Knob (Dispense Rate Adjustment)                        | 2        | 3    |
| 482039  | Knob - Spigot Handle (DQ / Gate Style)                 | 2        | 3    |
| 570961  | Pin - Cotterless Clevis (Spigot Cam)                   |          | 3    |
| 625440  | Retaining Ring - Spigot Handle                         |          | 3    |
| 694247  | Spring - Cone (Spigot Cam)                             |          | 3    |
| 696044  | Spring - Torsion (Spigot Cam)                          | 2        | 3    |
| 718773  | Switch - Spigot  | 2        | 3    |
| 1154703 | Washer (Spigot Handle)                                 |          | 4    |
| 2156997 | Handle Weldment - Center (DQ / Gate Style)             |          | 3    |
| 2156999 | Handle Weldment - Left (DQ / Gate Style)               |          | 1    |
| 2157850 | Handle Weldment - Right (DQ / Gate Style)              |          | 1    |
| 2158082 | Spigot Cam / Adapter - Socket (White Plastic) (Non DQ) | 2        | 3    |
| 2187805 | Handle - Spigot (Handle Only) (Non DQ)                 | 2        | 3    |
| 2203282 | Spigot Cam / Adapter - Socket (Stainless) (DQ)         | 2        | 3    |
| 2203653 | Cam Assembly - Spigot (DQ / Gate Style) (Left)         |          | 1    |
| 2203654 | Cam Assembly - Spigot (DQ / Gate Style) (Right)        |          | 1    |
| 2203655 | Cam Assembly - Spigot (DQ / Gate Style) (Center)       |          | 1    |
| 2204727 | Handle Only (DQ / Gate Style)                          | 2        |      |
| 3154601 | Spigot Cam Only (DQ)                                   |          | 3    |

## 5.10 ELECTRICAL



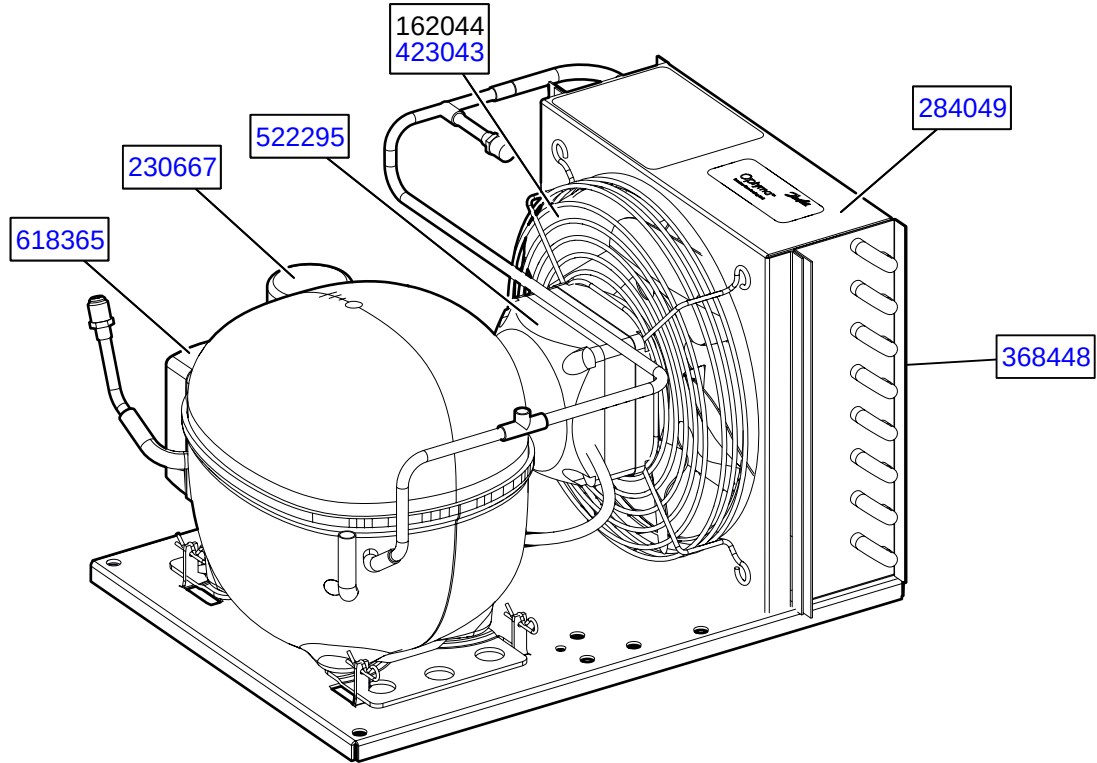
| Part      | Description  | Quantity |      |
|-----------|--|----------|------|
|           |  | U421     | U431 |
| 229148    | Cable - IntelliTec2 (Control Board to Display Board)   | 1        | 1    |
| 229158    | USB Cable Extension                                    | 1        | 1    |
| 230638    | Capacitor - Start (#282106 & #282108 Compressors)      | 2        | 2    |
| 231047    | Capacitor - Run (#282106 & #282108 Compressors)        | 2        | 2    |
| 232452    | Plug - USB (Rubber Push-In)                            | 1        | 1    |
| 292353    | Connector - 9 Pin Phoenix (#521513 Board)              | 1        | 1    |
| 292354    | Connector - 8 Pin Phoenix (#521514 Board)              | 1        | 1    |
| 292355    | Connector - 9 Pin Phoenix (#521514 Board)              | 1        | 1    |
| 292356    | Connector - 6 Pin Phoenix (#521514 Board)              | 1        | 1    |
| 292357    | Connector - 6 Pin Phoenix (Low Mix) (#521513 Board)    | 1        | 1    |
| 292358    | Connector - 6 Pin Molex (Thermistor) (#521513 Board)   | 1        | 1    |
| 292359    | Connector - 8 Pin Molex (Switch Input) (#521513 Board) | 1        | 1    |
| 295017    | Contact (45CG20AG) (IntelliTec2)                       | 2        | 2    |
| 332563    | Board - Display Module (Display Only)                  | 1        | 1    |
| 431278    | Harness - Board Service                                | 1        |      |
| 431279    | Harness - Board Service                                |          | 1    |
| 521435    | WiFi Module (-WF Models Only)                          | 1        | 1    |
| 521513    | Board - Program / Power (IntelliTec2)                  | 1        | 1    |
| 521514    | Board - Relay (IntelliTec2)                            | 1        | 1    |
| 521516    | Board - Program / Relay (IntelliTec2)                  | 1        | 1    |
| 593093    | Power Supply - LED Light                               | 1        | 1    |
| 618180    | Relay (#282082, #282106 & #282108 Compressors)         | 2        | 2    |
| 618271    | Plug-In Relay (New Cab Units)                          | 1        | 1    |
| 718537    | Switch - Limit (Door Safety)                           | 1        | 1    |
| 719127-SV | Switch - Membrane Strip (Touchpad & Ribbon)            | 1        | 1    |
| 732374    | Socket - Plug In Relay (New Cab Units)                 | 1        | 1    |
| 2203058   | Switch Assembly - Door Interlock                       |          | 1    |
| 2205318   | Switch Assembly - Door Interlock                       | 2        |      |

## 5.11 MOTOR



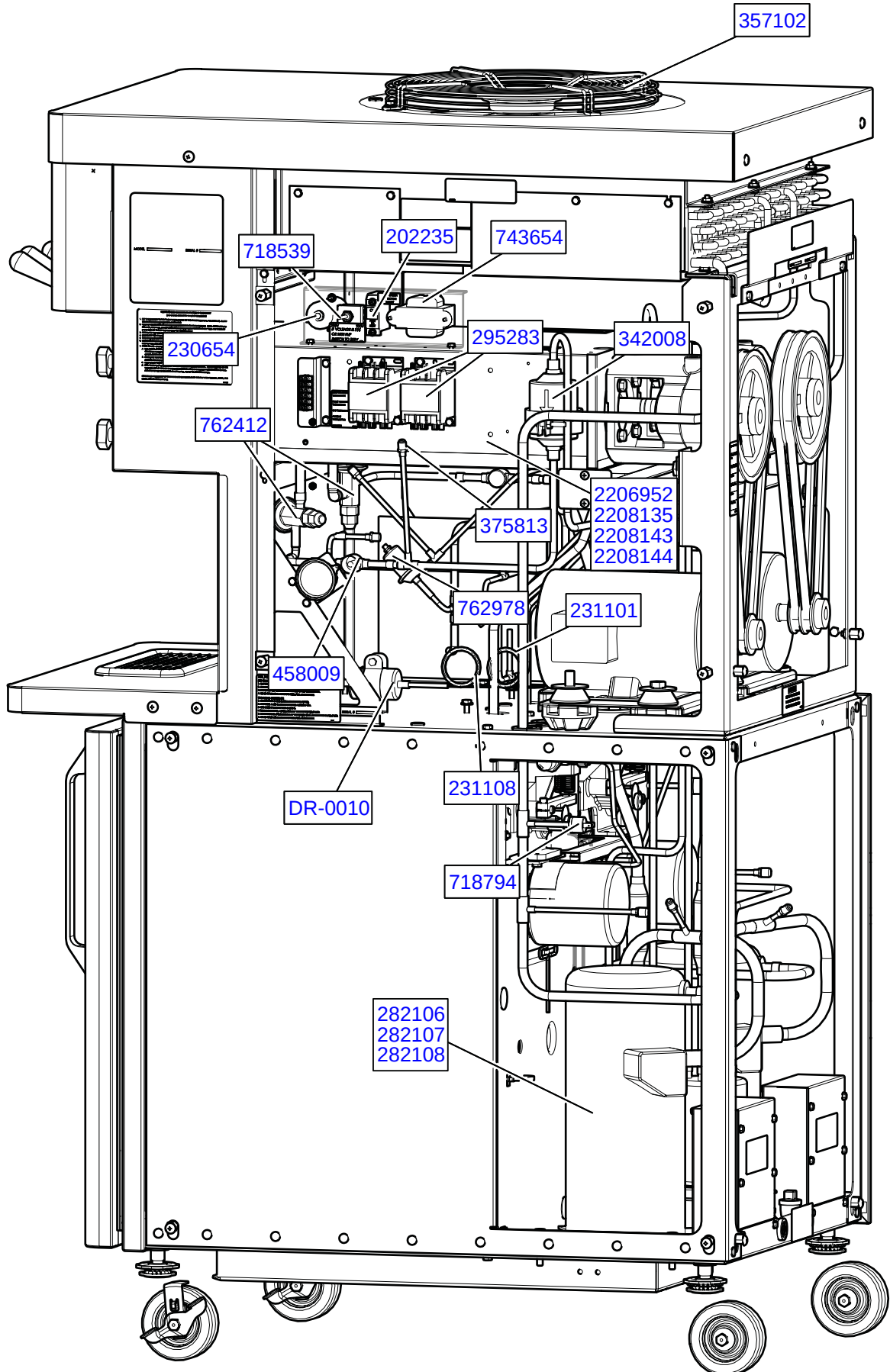
| Part      | Description                                      | Quantity |      |
|-----------|--|----------|------|
|           |  | U421     | U431 |
| 152297    | Belt - Smooth (A37KC) (50/60 Hz)                 | 4        | 4    |
| 230622    | Capacitor - Start (#522856 Motor)                | 2        | 2    |
| 231075    | Capacitor - Run (#522856 Motor)                  | 2        | 2    |
| 522324    | Motor - Drive (3 PH, 60 HZ) (Internal Overload)  | 2        | 2    |
| 522851    | Motor - Drive (1 PH) (50 Hz) (w/Capacitors)      |          | 2    |
| 522856-SV | Motor - Drive w/Capacitors (1 PH) (60 Hz)        | 2        | 2    |
| 522869    | Motor - Drive (3 PH) (60 Hz) (External Overload) | 2        | 2    |
| 614220    | Speed Reducer (60 Hz)                            | 2        | 2    |
| 2117987   | Pulley - Drive Motor (1PH, 50/60 Hz)             | 2        | 2    |
| 2147034   | Pulley - Speed Reducer (1PH, 50/60 Hz)           | 2        | 2    |

## 5.12 CABINET CONDENSING UNIT



| Part Number | Description                                       | Quantity |      |
|-------------|---|----------|------|
|             |   | U421     | U431 |
| 162044      | Blade - Fan (#285073 Condensing Unit) (Cab)       | 1        | 1    |
| 230667      | Capacitor - Start (#285073 Condensing Unit) (Cab) | 1        | 1    |
| 231101      | Cap Tube Only (Mix Line) (Cab)                    | 1        | 1    |
| 231108      | Cap Tube Only (Cab)                               | 1        | 1    |
| 284049      | Condenser (#285073 Condensing Unit) (Cab)         | 1        | 1    |
| 285073      | Condensing Unit (Cab)                             | 1        | 1    |
| 368448      | Filter - Air (Cab Condenser)                      | 1        | 1    |
| 423043      | Guard - Fan (#285073 Condensing Unit) (Cab)       | 1        | 1    |
| 522295      | Motor - Fan (#285073 Condensing Unit) (Cab)       | 1        | 1    |
| 618365      | Relay - Start (#285073 Condensing Unit) (Cab)     | 1        | 1    |

5.13 SIDE VIEW



### 5.13 SIDE VIEW (CONTINUED)

| Part    | Description   | Qty (per unit) |      |
|---------|---|----------------|------|
|         |   | U421           | U431 |
| DR-0010 | Drier - Filter (1/4" OD) (Cab Condenser)                          | 1              | 1    |
| 202235  | Circuit Breaker   | 1              | 1    |
| 230654  | Capacitor (Fan Motor)   | 1              | 1    |
| 231101  | Cap Tube Only (Mix Line) (Cab)                                    | 1              | 1    |
| 231108  | Cap Tube Only (Cab)   | 1              | 1    |
| 266165  | Clip - Thermistor (#672798)                                       | 2              | 2    |
| 282106  | Compressor - 1 PH - 60 Hz   | 2              | 2    |
| 282107  | Compressor - 3 PH - 60 Hz   | 2              | 2    |
| 284107  | Condenser (Air-Cooled)  | 1              | 1    |
| 284115  | Condenser - Swedge (Water-Cooled)                                 | 2              | 2    |
| 285073  | Condenser (Cab)   | 1              | 1    |
| 342008  | Drier (Liquid Line)   | 2              | 2    |
| 357102  | Motor - Fan (Air-Cooled Condenser) (Includes Blade & Guard)       | 1              | 1    |
| 368469  | Filter (Air-Cooled Condenser) (2 Required)                        | 2              | 2    |
| 375813  | Access Valve Fitting (Mix Line) (Cab)                             | 7              | 7    |
| 422074  | Grommet - Rubber (High Pressure Cutout)                           | 1              | 1    |
| 458009  | Sight Glass   | 2              | 2    |
| 522898  | Motor - Fan (115/220-240V, 50/60 Hz, 1 PH) (Air-Cooled Condenser) | 1              | 1    |
| 618231  | Relay - Overload (#522869 & #522853 Drive Motor)                  | 2              | 2    |
| 672798  | Thermistor Sensor (Cab/Barrel) (Yellow)                           | 4              | 4    |
| 718539  | Switch - Toggle (Transformer Voltage Selector)                    | 1              | 1    |
| 718686  | Switch - Pressure (High Pressure Cutout) (Cab)                    | 1              | 1    |
| 718794  | Switch - High Pressure Cutout                                     | 2              | 2    |
| 743654  | Transformer - Booster   | 1              | 1    |
| 762412  | Valve - Expansion (Sporlan) (Ser. #41711 Plus)                    | 2              | 2    |
| 762978  | Valve - EPR (Cab)   | 1              | 1    |
| 763181  | Valve - Water   | 1              | 1    |
| 2206952 | Evaporator Assembly (New Cab Units & DQ / Gate Style Handle)      |                | 1    |
| 2208135 | Evaporator Assembly (Non DQ)                                      |                | 1    |
| 2208143 | Evaporator Assembly - L.H. (New Cab Units)                        | 1              |      |
| 2208144 | Evaporator Assembly - R.H. (New Cab Units)                        | 1              |      |

### 5.14 AIR-COOLED REMOTE CONDENSERS

| Part    | Description   | Qty (per unit) |      |
|---------|---|----------------|------|
|         |   | U421           | U431 |
| 162067  | Blade - Fan (Air-Cooled Condenser)                      | 1              | 1    |
| 202031  | Circuit Breaker - Fan Motor Reset (Air-Cooled Remote)   | 1              | 1    |
| 342026  | Drier - Receiver to Evaporator (Air Cooled Remote)      | 1              | 1    |
| 495002  | Line Set (35 ft.)                                       | 1              | 1    |
| 522261  | Motor - Fan (#2183464 Remote Condensing Unit)           | 1              | 1    |
| 608010  | Receiver (Air-Cooled Remote)                            | 1              | 1    |
| 718065  | Switch - Fan Cycling (Air Remote Condenser)             | 1              | 1    |
| 762599  | Valve - Head Master (Air-Cooled Remote)                 | 1              | 1    |
| 762604  | Valve - Solenoid (Liquid Line) (Air-Cooled Remote Only) | 1              | 1    |
| 762611  | Valve - Ball (Air-Cooled Remote Only)                   | 1              | 1    |
| 762612  | Valve - Shut Off (Air-Cooled Remote Only)               | 1              | 1    |
| 2187002 | Front Shroud (Air-Cooled Remote)                        | 1              | 1    |

## 5.15 KITS AND MISCELLANEOUS

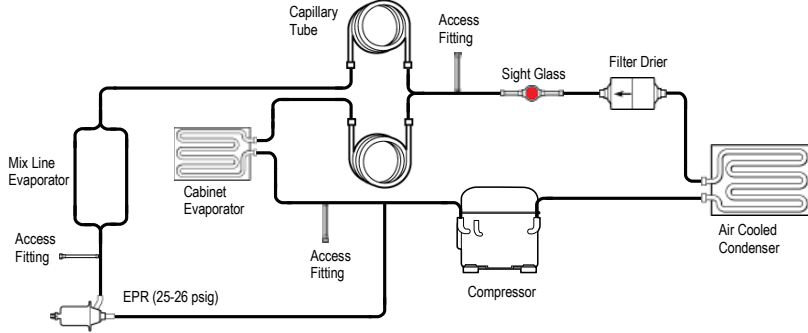
| Part Number              | Description   | Quantity |      |
|--------------------------|---|----------|------|
|                          |   | U421     | U431 |
| <a href="#">236067</a>   | Card - Cleaning Instruction   | 1        | 1    |
| <a href="#">244138</a>   | Caster - Non-Locking (4") (Each)  | 1        | 1    |
| <a href="#">244139</a>   | Caster - Locking (4") (Each)  | 1        | 1    |
| <a href="#">624677-5</a> | O-Ring - Spigot Extension - Black (5 Pack)  | 1        | 1    |
| <a href="#">1172867</a>  | Check Valve Kit - Mix Line (Cab)  | 1        | 1    |
| <a href="#">1177436</a>  | Air Compressor Kit (Includes Piston & Cylinder Sleeve, Needle Valve, Valve Guide & O-rings/Springs) (Cab) | 1        | 1    |
| <a href="#">1177606</a>  | Check Valve Kit - Air Compressor (Reed Valve, Needle Valve, Valve Guide, O-Rings & Spring) (Cab)          | 1        | 1    |
| <a href="#">2157903</a>  | O-Ring & Small Parts Kit  | 1        | 1    |
| <a href="#">2177072</a>  | Extension - Spigot - 1.5" (0.88" Opening)   | 1        | 1    |
| <a href="#">2177073</a>  | Extension - Spigot - 2.5" (0.88" Opening)   | 1        | 1    |
| <a href="#">2177074</a>  | Extension - Spigot - 3.2" (0.88" Opening)   | 1        | 1    |
| <a href="#">2177917</a>  | Brush Kit   | 1        | 1    |
| <a href="#">2208061</a>  | Extension - Spigot - 3.2" (0.75" Opening)   | 1        | 1    |
| <a href="#">2208095</a>  | O-Ring & Bearing Kit  | 1        |      |
| <a href="#">2208159</a>  | Sanitizer Extension Kit (Cab)   | 1        | 1    |
| <a href="#">2208277</a>  | O-Ring & Bearing Kit  |          | 1    |
| <a href="#">2208468</a>  | Maintenance Kit - Semi-Annual   |          | 1    |
| <a href="#">2208469</a>  | Maintenance Kit - Annual  |          | 1    |
| <a href="#">2208470</a>  | Maintenance Kit - Quarterly   |          | 1    |
| <a href="#">2208649</a>  | Maintenance Kit - Annual  |          | 1    |



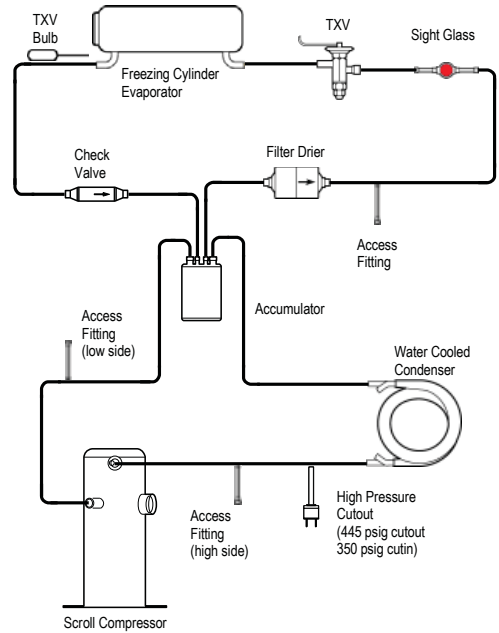
# SECTION 6 REFRIGERATION DIAGRAM AND WIRING DIAGRAMS

## 6.1 REFRIGERATION DIAGRAMS

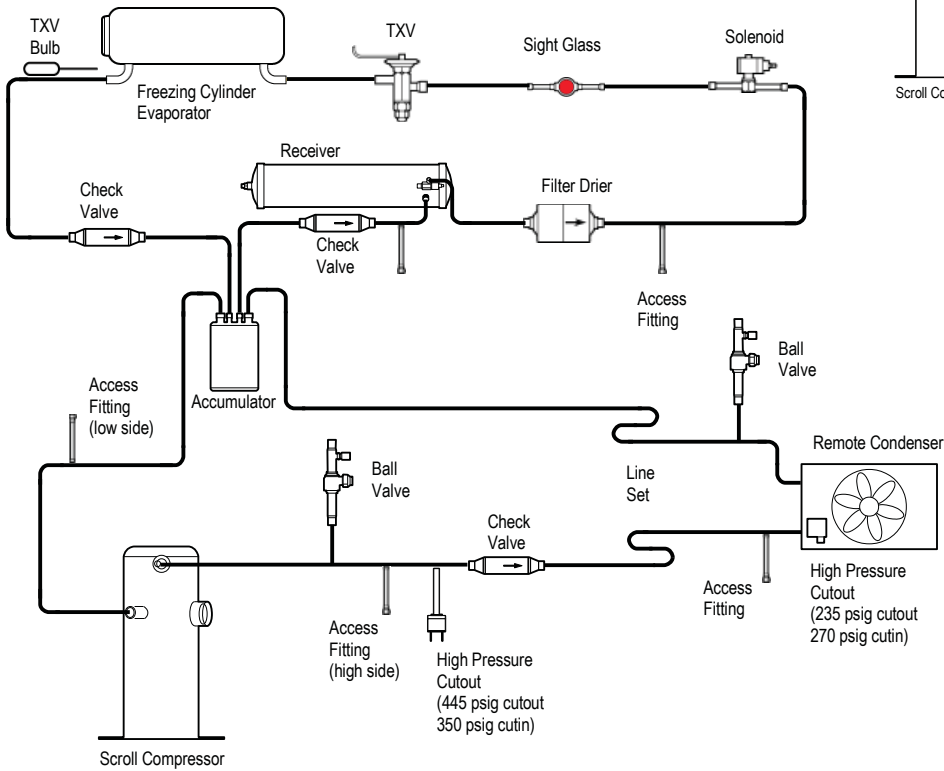
### Cabinet Refrigeration System



### Water Cooled Refrigeration System (One Side Shown)

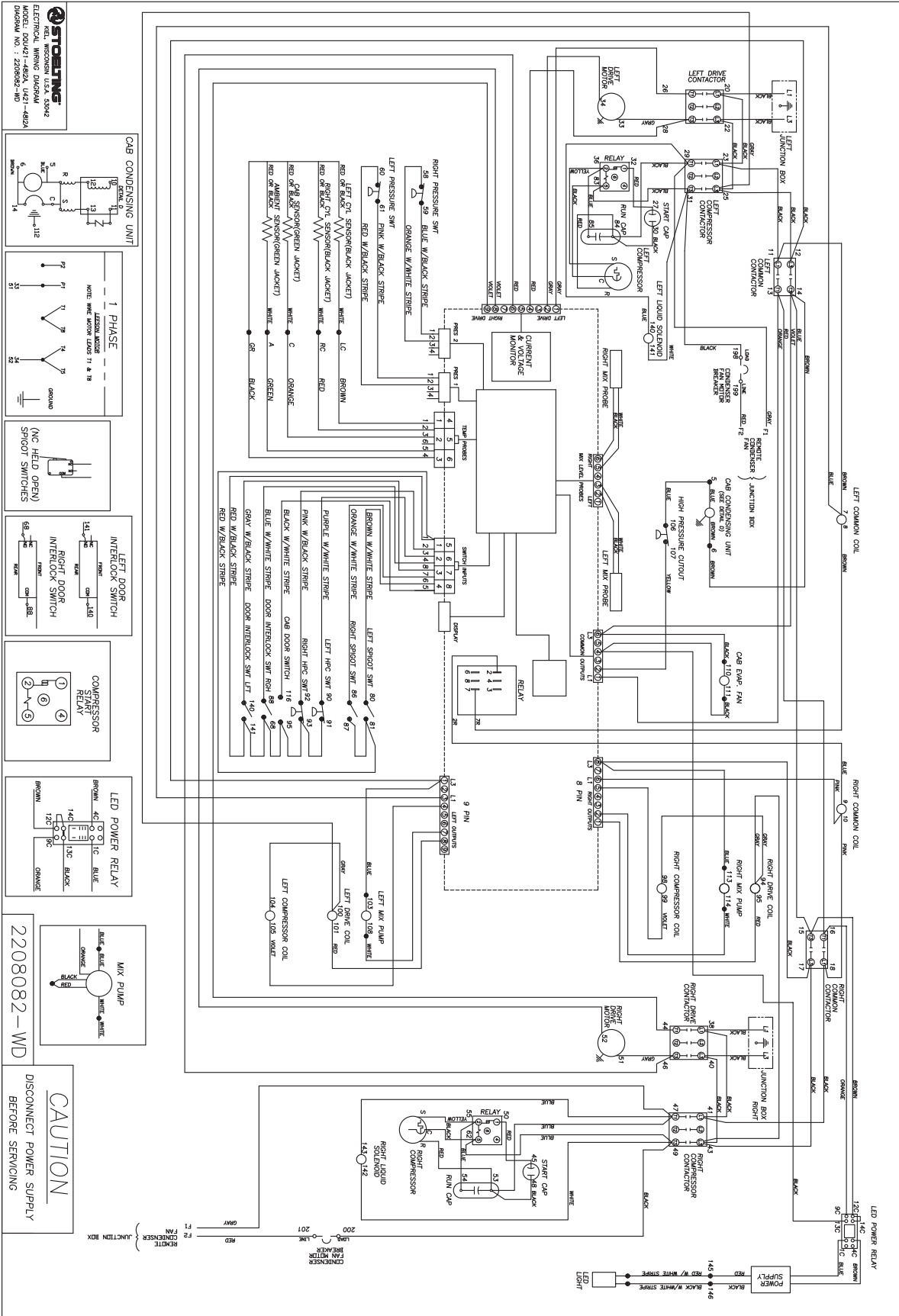


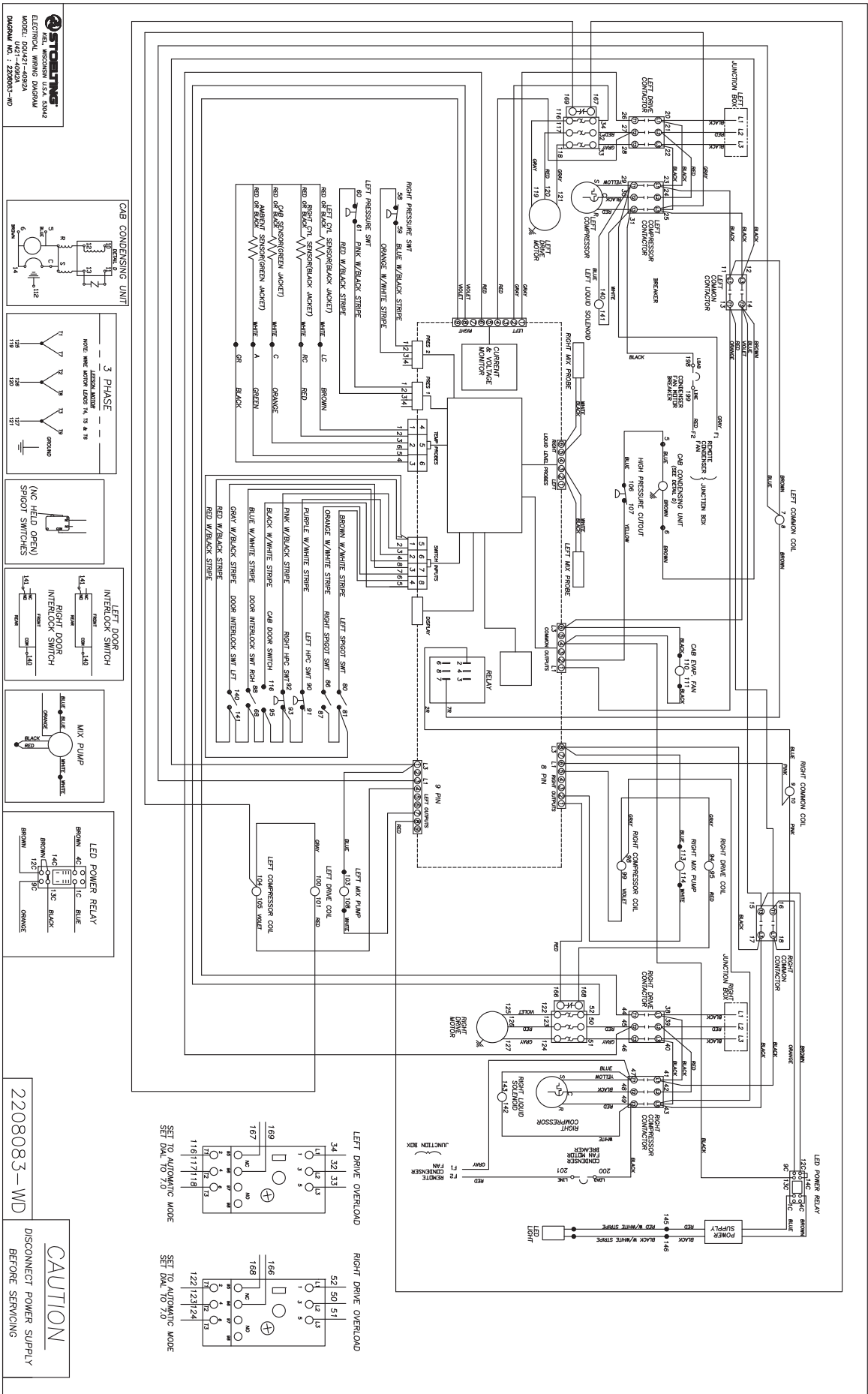
### Remote Air Cooled Refrigeration System (One Side Shown)

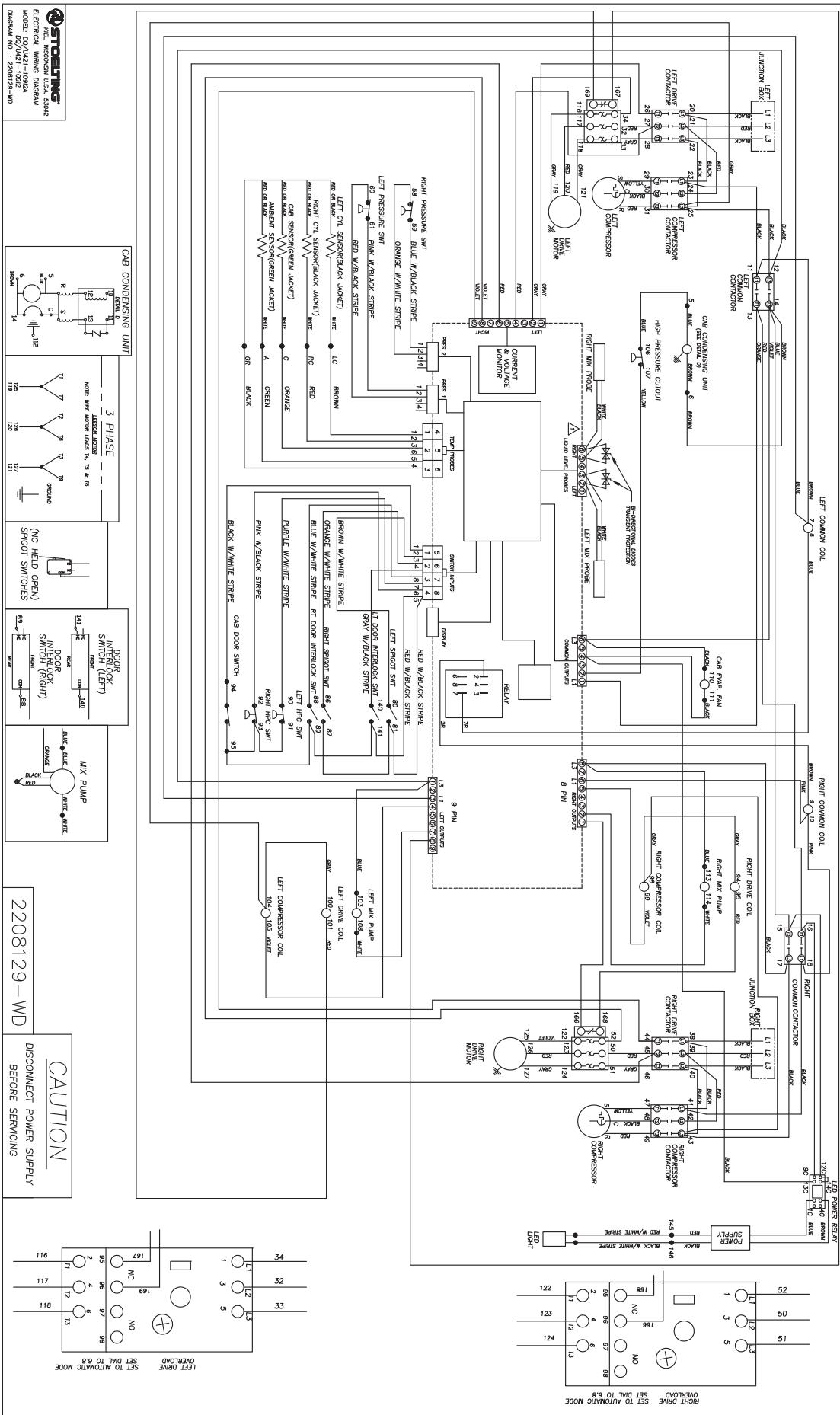


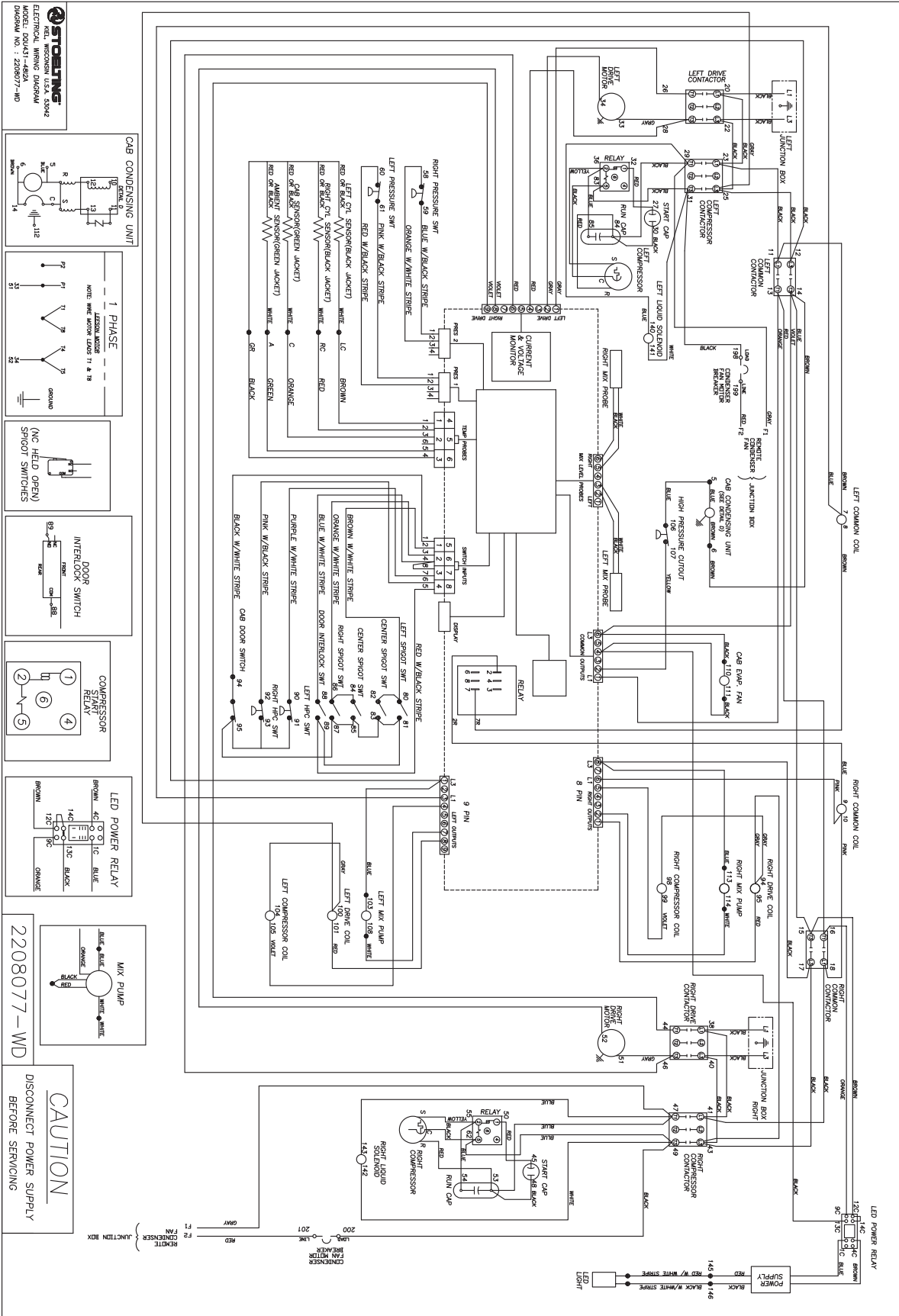
# 6.2 WIRING DIAGRAMS

U421-4812A

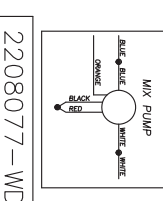
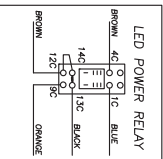
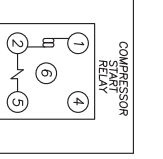
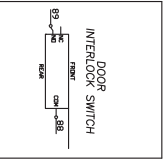
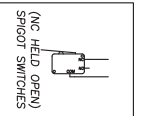
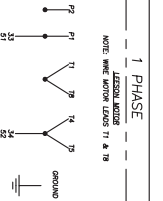
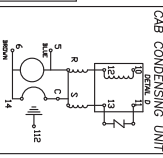




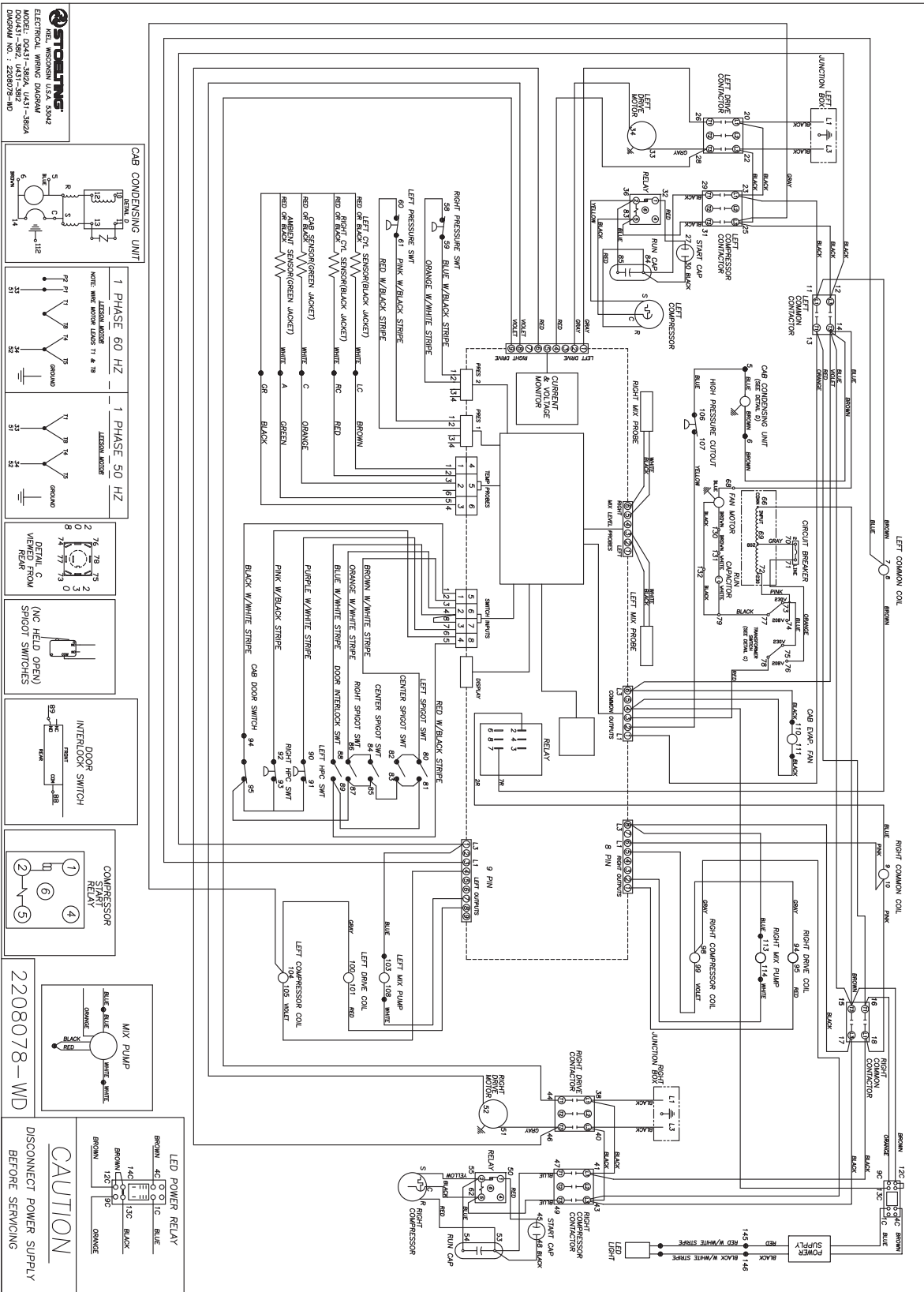


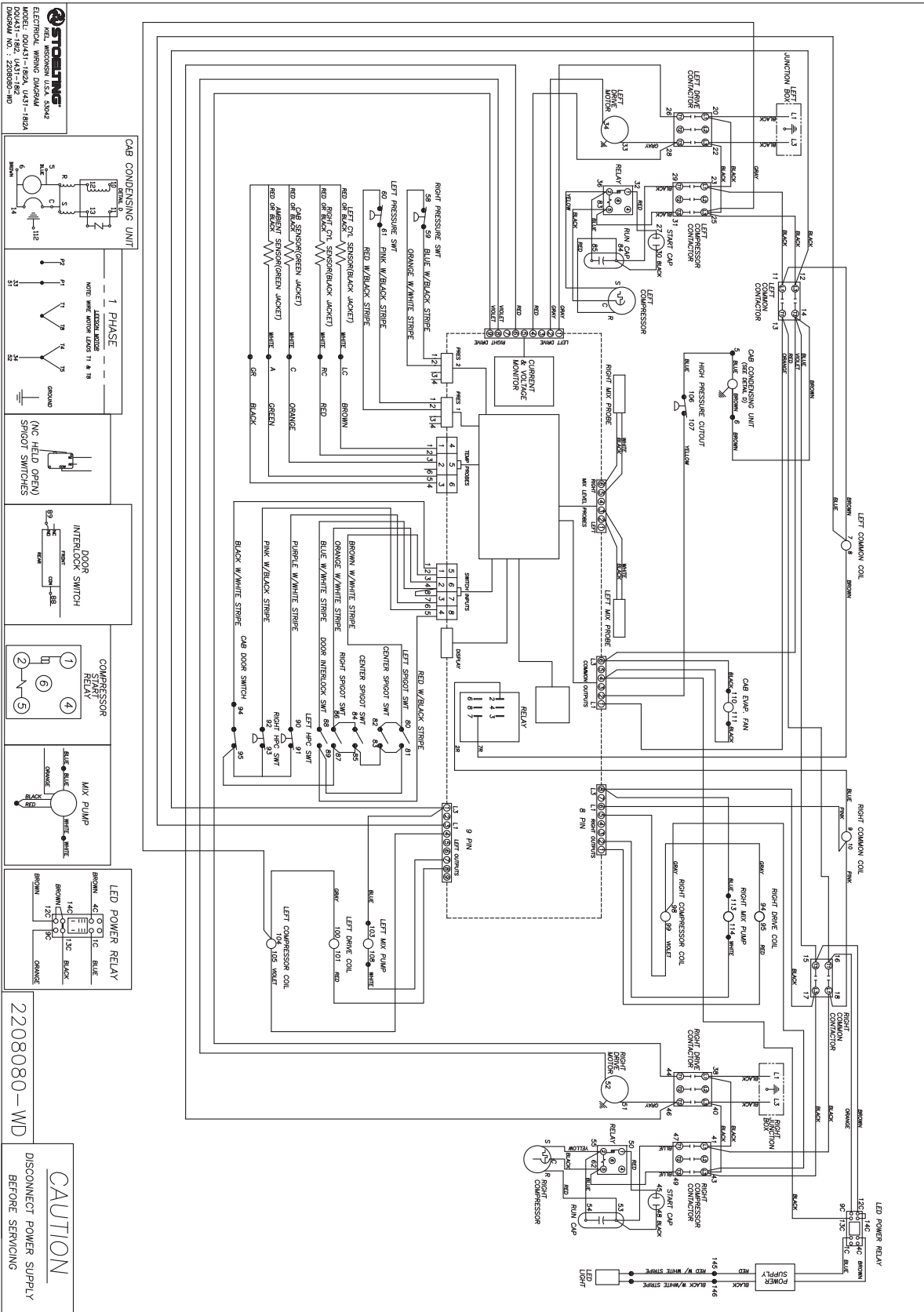


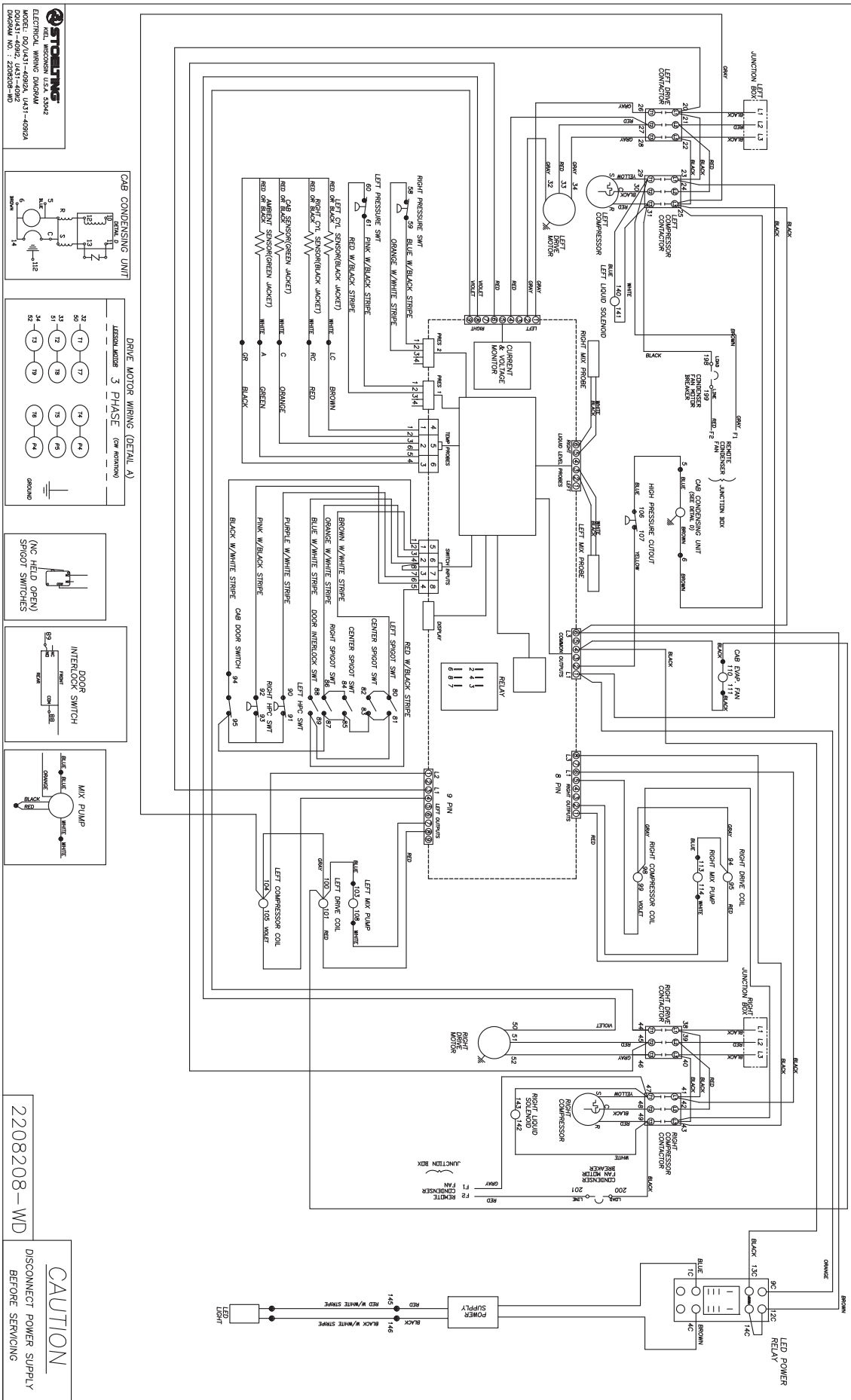
**STORINGS**  
 REAL REFRIGERATION U.S.A. 53042  
 ELECTRICAL DIVISION  
 MODEL: D0431-4812A  
 DIAGRAM NO.: 2208077-WD



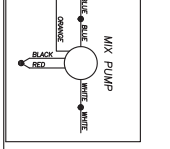
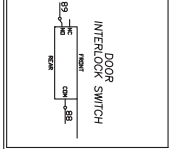
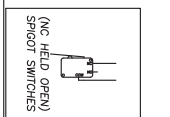
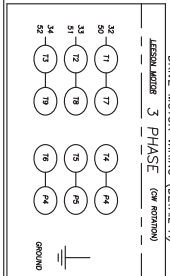
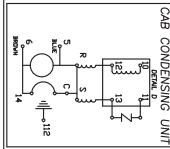
**CAUTION**  
 DISCONNECT POWER SUPPLY BEFORE SERVICING





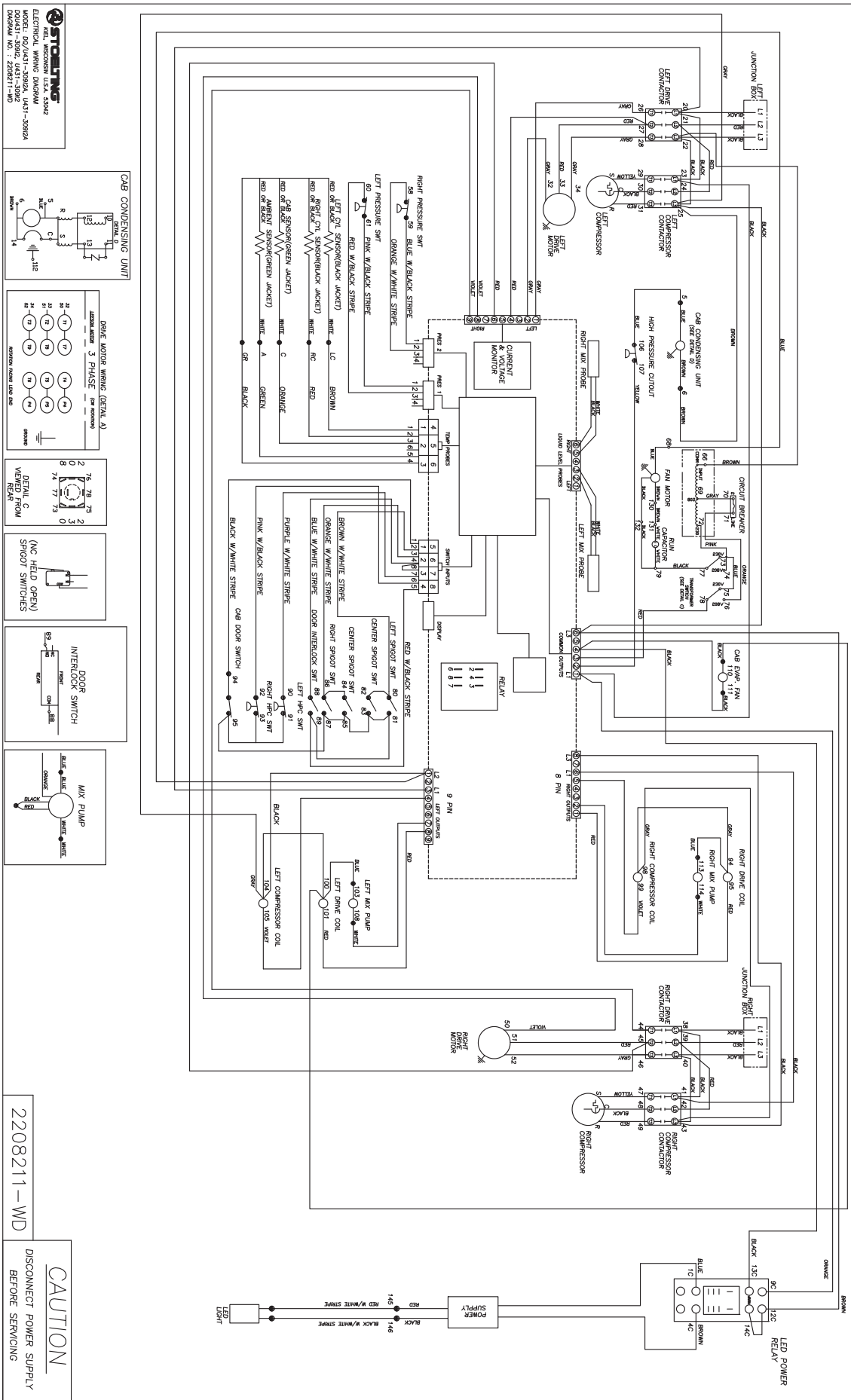


**STORING**  
 REEL WINDING UNIT  
 MODEL: 00/4431-4092A, 4431-4092A  
 ELECTRICAL WINDING DIVISION  
 DIVISION NO. 2208208-00

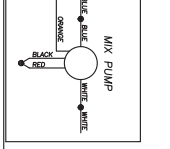
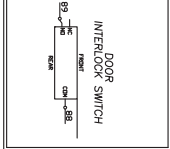
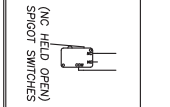
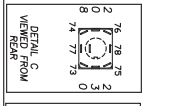
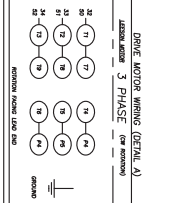
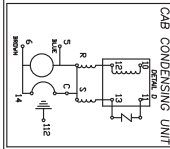


**CAUTION**  
 DISCONNECT POWER SUPPLY  
 BEFORE SERVICING

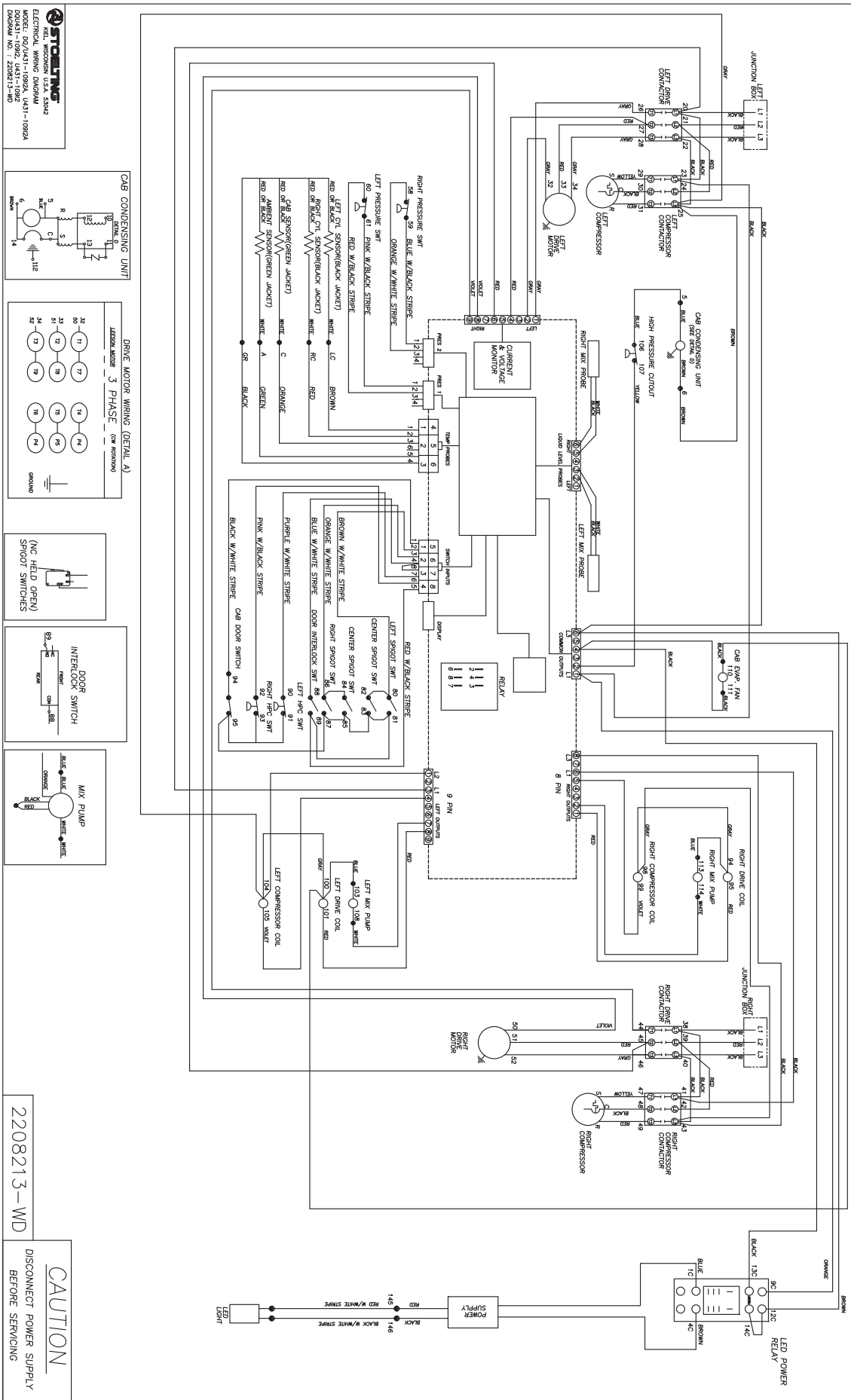
2208208-WD



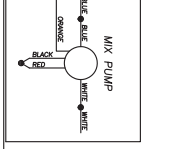
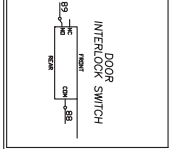
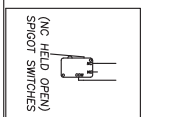
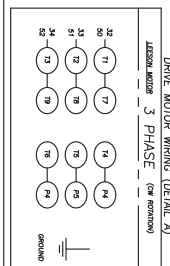
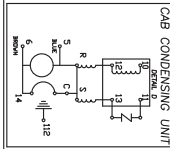
**STORING**  
ELECTRICAL WIRING DIAGRAM  
MODEL: U431-30912A, U431-3092A  
DISCONNECT NO. 2208211-1WD



2208211-1WD



**STORING**  
 REG. INVENTOR U.S. & CAN.  
 ELECTRICAL WIRING DIAGRAM  
 MODEL: U431-10912A, U431-10912A  
 DRAWING NO.: 2208213-00



2208213-00 WD

**CAUTION**  
 DISCONNECT POWER SUPPLY  
 BEFORE SERVICING